

## The easy way to manage your finances

Do most of your banking from anywhere, 24/7.<sup>1</sup> Our advisors can also provide you with information about a range of Desjardins products and services.

## How to reach us

You can call us from Canada or the U.S. at our toll-free number:

**1-800-CAISSES (1-800-224-7737).**<sup>2</sup>

**AccèsD is quick, simple and secure.**



The AccèsD Services Client Contact Centres are certified COPC.2000 (Customer Operations Performance Center Inc.). Desjardins was the first financial institution to obtain this certification and is the only one in the world to be certified since 2005. This prestigious international recognition highlights the quality of Desjardins's customer service.

1. Except Sundays from 2:00 a.m. to 6:00 a.m. Eastern time.
2. Call 514-CAISSES (514-224-7737) if you're in the Montreal area.

## Paying bills

Write the names of the service providers whose bills are listed in your Desjardins bill file and their corresponding key below.

Key	Bills
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____
<input type="checkbox"/>	_____



**Desjardins**

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# Quick reference 1-800-CAISSES

DO YOUR BANKING ANY TIME  
TO SAVE TIME!



**Desjardins**

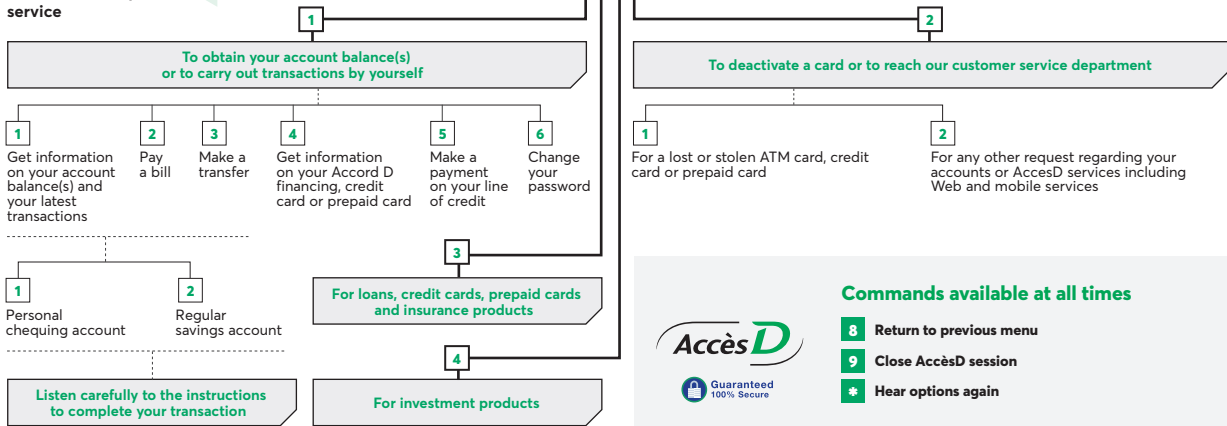
# Follow the guide

Summary of menu options for your transactions via the AccèsD telephone service

## ACCÈS VOICE MENU

Enter the last 12 numbers of your Desjardins ATM card

Enter your password for the AccèsD service (3 digits)



AccèsD is also available online at [www.desjardins.com](http://www.desjardins.com) and on mobile services.  
Never share your AccèsD passwords (Telephone, Internet or Mobile).