

# Committed. Connected.



**ANNUAL REPORT 2022**



**Caisse d'économie Desjardins des  
employés en Télécommunication**

**Head office**

340-1050, côte du Beaver Hall  
Montréal (Québec) H2Z 0A5  
514 393-9552

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# Desjardins Group

## 2022 key figures

**7.5 million**

members and  
clients



**\$2.05 billion**

in surplus earnings  
before member  
dividends

**\$518 million**

redistributed to  
members and the  
community

**58,774**

employees



**\$407.1 billion**

in assets

**\$17.4 billion<sup>1</sup>**

in indivisible  
shared wealth  
held in the  
caisses'  
general reserves

**2,456**

directors



**20.2%<sup>2</sup>**

Tier 1A  
capital ratio

**\$12.6 billion**

in insurance  
premiums<sup>3</sup>

This data comes from Desjardins Group's financial statements and management report as at December 31, 2022.

<sup>1</sup> Included in the \$20.6 billion total reserves presented in the Desjardins Group's combined financial statements as at December 31, 2022.

<sup>2</sup> In accordance with the Adequacy of Capital Base Guideline for financial services coopératives issued by the AMF and taking into account the applicable relief measures introduced by the AMF in response to the COVID-19 pandemic.

<sup>3</sup> Gross written premiums.



## Message on the evolution of the cooperative group

### MAJOR PROJECTS TO BETTER SERVE OUR MEMBERS

#### Security and technology investments

In recent years, our desire to always do what's best for our members and clients has led to us investing in our digital shift, modernizing our tech ecosystem, and enhancing information security. As a result, there's a lot that's new and digital at Desjardins. You can now perform many more transactions independently, including mortgage preauthorization and renewal! The new, all-in-one Omni app allows you to log into your group insurance and pension savings accounts as well as submit claims. And we can't forget about the Desjardins virtual assistant who can assist you in both English and French which allows you to share your inquiries in your own words. It's simple, it's fast and it's easy!

These investments are responsible for an increase in the Desjardins Group's spending. They are also reflected in each entity's financial report that shows contributions to Desjardins Group components is higher this year as opposed to last year. This contribution is shown separately in the caisse's financial report: to highlight the investments that have been made and to allow for an assessment of the caisse's financial performance based on factors within its control. Thanks to these investments, we're not just maintaining the service we provide to our members and clients, we're improving it. It's important to note that our ability to pay member dividends is not affected by these investments. In short, these changes are helping us accomplish our strategic ambitions on top of continuing to serve you well.

#### Simplifying our financial structure

As a way of simplifying the caisse's financial structure, some shares that we held in the Federation have been redeemed (A, G, INV, SER) and converted (FIN-5A). Although there isn't any income from these shares in the caisse's financial report, these buybacks have bolstered the caisse's reserves, which further strengthens Desjardins Group's financial position. This financial transaction has no impact on the caisse's day-to-day activities nor on our ability to pay member dividends.

### BUYING BACK PERMANENT SHARES AND SURPLUS SHARES

As members who held shares are aware, the caisse bought back all permanent shares and surplus shares in circulation in October 2022.

## Note to readers

This annual report provides an overview of Caisse d'économie Desjardins des employés en Télécommunication's key financial data as at December 31, 2022.

This document complies with the reporting requirements of the *Act respecting financial services cooperatives* and the Autorité des marchés financiers and was approved by the caisse board of directors.

Doryne Bourque, Chair  
Pierre Viboux, Secretary

### About Caisse d'économie Desjardins des employés en Télécommunication:

- A dynamic team of managers and employees under the general management of Denis M. Chartrand

- **Dedicated directors**

Camille Perron	Chair
Alexandre Morneau	Vice-Chair
Pierre Demontigny	Secretary
Benoit Beauchamps	Director
Mohamed Gadi	Director
Catherine Harvey	Director
Jean-Philippe Lacroix	Director
Paulo Unia	Director
Jessica Verreault	Director

### 2022 key figures for the caisse

**6,255**

business and  
individual  
members

**\$314 million**

in assets

**\$463K**

redistributed to  
the community  
including

**\$443K**

in member dividends

Operating surplus  
earnings of

**\$3.2 million**

Surplus earnings  
before member  
dividends of

**\$2.6 million**

## SUMMARY OF THE LOAN PORTFOLIO

As at December 31, 2022, the quality of the caisse's loan portfolio remained high. Gross impaired loans represent just \$2K. The table below shows the gross carrying amount of loans and their allowance balance by stage:

As at December 31 (in thousands of Canadian dollars)	Non-credit impaired				Credit-impaired				Total 2022	Total 2021
	Stage 1		Stage 2		Stage 3					
	Gross carrying amount	Allowance for credit losses	Gross carrying amount	Allowance for credit losses	Gross carrying amount	Allowance for credit losses				
Residential mortgages	\$ 261,818	\$ 88	\$ 9,587	\$ 86	\$ -	\$ -	\$ 271,405	\$ 174	\$ 271,231	\$ 278,846
Consumer and other personal loans	1,968	5	186	15	2	2	2,156	22	2,134	2,357
Business and government	4,788	15	420	7	-	-	5,208	22	5,186	2,065
Total	\$ 268,574	\$ 108	\$ 10,193	\$ 108	\$ 2	\$ 2	\$ 278,769	\$ 218	\$ 278,551	\$ 283,268

For more information, see Note 2, "Basis of presentation and significant accounting policies" to the Combined Financial Statements of the Desjardins Group for the year ended December 31, 2022, available at [www.desjardins.com](http://www.desjardins.com). Certain comparative figures have been reclassified to conform with the presentation to the current year's annual report.

Loans to restricted parties\* are granted in accordance with the caisse's applicable rules of professional conduct. No such loans were granted in 2022.

\*Restricted parties include:

- a) Caisse directors and the caisse general manager, including their relatives
- b) Federation directors, including their relatives

## SUMMARY OF THE DEPOSIT PORTFOLIO

As at December 31, 2022, the caisse's member deposits totalled \$182,984K, up \$14,059K, or 8.3%, year over year. Deposits by individuals provide the main source of funding for the caisse's expansion. These deposits represent 92.5% of total deposits as at December 31, 2022. The following table shows the breakdown of deposits by type of depositor with amounts by type of savings\*.

As at December 31 (in thousands of Canadian dollars)	Payable on demand	Payable upon notice	Payable on a fixed date	Total 2022	Total 2021
Individuals	\$ 61,218	\$ 8,896	\$ 99,170	\$ 169,284	\$ 160,681
Business and government	13,247	132	321	13,700	8,244
<b>Total</b>	<b>\$ 74,465</b>	<b>\$ 9,028</b>	<b>\$ 99,491</b>	<b>\$ 182,984</b>	<b>\$ 168,925</b>

\*For more information on presentation and significant accounting policies, see Note 2 to the Combined Financial Statements of the Desjardins Group, available at [www.desjardins.com](http://www.desjardins.com).

# 2022 Financial Report

## Caisse d'économie Desjardins des employés en Télécommunication

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March 23, 2023

**Agreed-upon procedures report of the financial report of the Caisse d'économie Desjardins des employés en Télécommunication (the Caisse)**

To the members of the *Fédération des caisses Desjardins du Québec*

As independent auditor of the combined financial statements of the Desjardins Group, we have been mandated by the members of the *Fédération des caisses Desjardins du Québec* to perform agreed-upon procedures on the financial report attached to the Caisse.

**Purpose of this Agreed-Upon Procedures Report**

Our report is solely for the purpose of assisting the members of the *Fédération des caisses Desjardins du Québec* to determine whether the information included in the financial report of the Caisse, considering the Caisse's specific accounting adjustments, is in line with the information used for the preparation of the combined financial statements of the Desjardins Group and it is possible that it cannot be used for another purpose. This report only covers the accounts and the items specified below in the financial report and does not cover the annual report.

**Responsibilities of the Engaging Party**

The *Fédération des caisses Desjardins du Québec* has acknowledged that the agreed-upon procedures are appropriate for the purpose of the engagement and also is responsible for the subject matter on which the agreed-upon procedures are performed.

**Practitioner's Responsibilities**

We have conducted the agreed-upon procedures engagement in accordance with the Canadian Standard on Related Services (CSRS) 4400, Agreed-Upon Procedures Engagements. An agreed-upon procedures engagement involves our performing the procedures that have been agreed with the *Fédération des caisses Desjardins du Québec* and reporting the findings, which are the factual results of the agreed-upon procedures performed. We make no representation regarding the appropriateness of the agreed-upon procedures.

This agreed-upon procedures engagement is not an assurance engagement. Accordingly, we do not express an opinion or an assurance conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported.





### *Professional Ethics*

We have complied with the relevant ethical and independence requirements in the rules of professional conduct/code of ethics issued by the various professional accounting bodies.

### **Procedures and Findings**

We have performed the procedures described below, which were agreed upon with the *Fédération des caisses Desjardins du Québec* in the terms of engagement dated March 1, 2023 on the subject matter.

#	Procedures	Findings
1.	Obtain the trial balance of the Caisse prior to the Caisse's specific adjustments as at December 31, 2022 and compare it to the Caisse's trial balance used in the audit of combined financial statements of the Desjardins Group as at December 31, 2022.	We have obtained the trial balance prior to the Caisse's specific adjustments as at December 31, 2022 and compared it to the trial balance of the Caisse used as part of the audit of the combined financial statements of the Desjardins Group as at December 31, 2022. We have noted no discrepancies.
2.	Obtain the Caisse's specific accounting adjustments and add them to the trial balance prior to the Caisse's specific adjustments as at December 31, 2022. Round the result to the nearest thousand dollars.	We have obtained the accounting adjustments specific to the Caisse and added them to the trial balance prior to the Caisse's specific adjustments as at December 31, 2022. We have rounded the result to the nearest thousand dollars.
3.	From the Caisse's financial report accounting chart, recalculate the balance of each financial statement line item of the Caisse's financial report using the result of procedure 2.	We have recalculated the balance of each financial statement line item of the Caisse's financial report from the Caisse's financial report accounting chart using the result of procedure 2.
4.	Obtain the financial report of the Caisse as at December 31, 2022 and compare it to the result obtained in procedure 3.	We have obtained the Caisse's financial report as at December 31, 2022 and compared it to the result obtained in procedure 3. We have noted no discrepancies.

**Restriction on Distribution and Use**

Our report is intended solely for Members of the *Fédération des caisses Desjardins du Québec*, to the members of the *Caisse* and to the *Autorité des marchés financiers*. We make no representations or warranties of any kind to any third party in respect of this report.

*PricewaterhouseCoopers LLP*<sup>1</sup>

Montréal, Quebec

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<sup>1</sup> CPA auditor, public accountancy permit No. A111799

**BALANCE SHEET (unaudited)**

(in thousands of Canadian dollars)	As at December 31, 2022	As at December 31, 2021
<b>ASSETS</b>		
Cash and deposits with financial institutions	\$ 861	\$ 1,011
Investment in liquidity fund under management	10,031	9,133
<b>Loans</b>		
Residential mortgages	271,405	279,104
Consumer and other personal loans	2,156	2,372
Business and government	5,208	2,070
	278,769	283,546
Allowance for credit losses	218	278
	278,551	283,268
Investments in the Federation	8,638	12,903
<b>Other assets</b>		
Derivative financial instruments	13,686	11,409
Right-of-use assets	4	7
Property, plant and equipment	-	2
Net defined benefit plan assets	193	-
Other	1,903	1,759
	15,786	13,177
<b>TOTAL ASSETS</b>	<b>\$ 313,867</b>	<b>\$ 319,492</b>
<b>LIABILITIES AND EQUITY</b>		
<b>LIABILITIES</b>		
<b>Deposits</b>		
Individuals	\$ 169,284	\$ 160,681
Business and government	13,700	8,244
	182,984	168,925
<b>Borrowings</b>	<b>100,511</b>	<b>124,606</b>
<b>Other liabilities</b>		
Derivative financial instruments	3,125	1,092
Lease liabilities	4	7
Net defined benefit plan liabilities	358	481
Other	2,630	2,129
	6,117	3,709
<b>TOTAL LIABILITIES</b>	<b>289,612</b>	<b>297,240</b>
<b>EQUITY</b>		
Capital stock	28	72
Distributable surplus earnings	-	1,273
Accumulated other comprehensive income	-	507
Reserves	24,227	20,400
<b>TOTAL EQUITY</b>	<b>24,255</b>	<b>22,252</b>
<b>TOTAL LIABILITIES AND EQUITY</b>	<b>\$ 313,867</b>	<b>\$ 319,492</b>

**STATEMENT OF INCOME**  
**(unaudited)**
**For the years ended December 31**

(in thousands of Canadian dollars)	2022	2021
Interest income	\$ 8,197	\$ 5,599
Interest expense	4,624	2,476
<b>NET INTEREST INCOME</b>	<b>3,573</b>	<b>3,123</b>
Other income	1,403	1,446
<b>OPERATING INCOME</b>	<b>4,976</b>	<b>4,569</b>
Recovery of provision for credit losses	(58)	(21)
<b>NON-INTEREST EXPENSE</b>		
Salaries and fringe benefits	1,433	1,266
Occupancy costs	112	118
Other	271	513
	<b>1,816</b>	<b>1,897</b>
<b>OPERATING SURPLUS EARNINGS</b>	<b>3,218</b>	<b>2,693</b>
Income on investments in the Federation	707	1,244
Income on fair value of derivative financial instruments	1,475	1,252
Assessments paid to Desjardins Group components and related costs	(2,608)	(1,322)
Community development expenses	-	(15)
<b>SURPLUS EARNINGS BEFORE TAXES AND MEMBER DIVIDENDS</b>	<b>2,792</b>	<b>3,852</b>
Income taxes on surplus earnings	197	376
<b>SURPLUS EARNINGS BEFORE MEMBER DIVIDENDS</b>	<b>2,595</b>	<b>3,476</b>
Member dividends	443	494
Tax recovery on member dividends	(87)	(131)
<b>NET SURPLUS EARNINGS FOR THE YEAR AFTER MEMBER DIVIDENDS</b>	<b>\$ 2,239</b>	<b>\$ 3,113</b>

STATEMENT OF CHANGES IN EQUITY  
(unaudited)

For the years ended December 31

	Capital stock	Distributable surplus earnings	Accumulated other comprehensive income	Reserves								Total equity
				Appreciation reserve (investments in the Federation's investment funds)	Appreciation reserve (derivative financial instruments)	Appreciation reserve (employee benefit plans)	General reserve	Stabilization reserve	Reserve for future member dividends	Community Development Fund	Total reserves	
(in thousands of Canadian dollars)												
<b>BALANCE AS AT DECEMBER 31, 2020</b>	\$ 87	\$ 1,229	\$ 348	\$ 5,591	\$ (611)	\$ (952)	\$ 10,266	\$ 469	\$ 1,371	\$ 54	\$ 16,188	\$ 17,852
Allocation to reserves adopted by the members at the general meeting	-	(1,229)	-	-	-	-	748	-	420	61	1,229	-
Net adjustment for member dividends	-	-	-	-	-	-	2	-	-	-	2	2
Balance after distribution	87	-	348	5,591	(611)	(952)	11,016	469	1,791	115	17,419	17,854
Net surplus earnings for the year after member dividends	-	3,113	-	-	-	-	-	-	-	-	-	3,113
Other comprehensive income for the year	-	1,143	159	-	-	-	-	-	-	-	-	1,302
Statutory transfer	-	(3,356)	-	1,846	1,017	493	-	-	-	-	3,356	-
Net amounts used during the year	-	375	-	-	-	-	-	-	(363)	(12)	(375)	-
Redemption of permanent shares	(9)	-	-	-	-	-	-	-	-	-	-	(9)
Other net change in capital stock	(6)	-	-	-	-	-	-	-	-	-	-	(6)
Net adjustment for member dividends	-	(2)	-	-	-	-	-	-	-	-	-	(2)
<b>BALANCE AS AT DECEMBER 31, 2021</b>	\$ 72	\$ 1,273	\$ 507	\$ 7,437	\$ 406	\$ (459)	\$ 11,016	\$ 469	\$ 1,428	\$ 103	\$ 20,400	\$ 22,252
Allocation to reserves adopted by the members at the general meeting	-	(1,273)	-	-	-	-	647	-	611	15	1,273	-
Net adjustment for member dividends	-	-	-	-	-	-	4	-	-	-	4	4
Balance after distribution	72	-	507	7,437	406	(459)	11,667	469	2,039	118	21,677	22,256
Net surplus earnings for the year after member dividends	-	2,239	-	-	-	-	-	-	-	-	-	2,239
Other comprehensive income for the year	-	315	(507)	-	-	-	-	-	-	-	-	(192)
Statutory transfer	-	5,887	-	(7,437)	1,303	247	469	(469)	-	-	(5,887)	-
Transfer from (allocation to) reserves pursuant to a merger agreement	-	(8,437)	-	-	-	-	6,355	-	2,017	65	8,437	-
Redemption of permanent shares	(38)	-	-	-	-	-	-	-	-	-	-	(38)
Other net change in capital stock	(6)	-	-	-	-	-	-	-	-	-	-	(6)
Net adjustment for member dividends	-	(4)	-	-	-	-	-	-	-	-	-	(4)
<b>BALANCE AS AT DECEMBER 31, 2022</b>	\$ 28	\$ -	\$ -	\$ -	\$ 1,709	\$ (212)	\$ 18,491	\$ -	\$ 4,056	\$ 183	\$ 24,227	\$ 24,255

## NOTES TO THE FINANCIAL REPORT (unaudited)

### NOTE 1 – TYPE OF OPERATIONS AND BASIS OF ACCOUNTING

Caisse d'économie Desjardins des employés en Télécommunication (the caisse) is a cooperative whose purpose is to accept and help grow the savings of its members, as well as to extend credit and provide other financial products and services to its members. Its mission also includes fostering cooperation and promoting economic, social and cooperative education. It is governed by the *Act Respecting Financial Services Cooperatives* (the Act).

The caisse is registered with the Autorité des marchés financiers (AMF) in Quebec. It is also a member of the Fonds de sécurité Desjardins, whose main purpose is to establish and administer a security, liquidity and mutual aid fund for the benefit of Desjardins caisses in Quebec.

The caisse is a member of the Fédération des caisses Desjardins du Québec (the Federation), which controls other components that together make up Desjardins Group.

This financial report has been prepared in accordance with the requirements set out in the Act. The caisse applies accounting policies similar to those used to prepare the Combined Financial Statements of the Desjardins Group, which are prepared in accordance with International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board. Some figures from the prior year were reclassified for consistency with the presentation of the current year's financial statements. This reclassification did not affect the caisse's surplus earnings or total assets and liabilities.