

Explore the mountain! contest

Contest rules

CONTEST PERIOD

The **Explore the mountain!** contest is organized by the Fédération des caisses Desjardins du Québec and runs from from March 4, 2021 at 8:30 am ET to March 14, 2021 at 7:30 pm ET

ELIGIBILITY

This content is open to:

Adult residents of Quebec or Ontario who are members of a Desjardins caisse or credit union in Quebec or Ontario.

("Eligible Participants")

Ineligible

The following individuals are not eligible to enter the contest:

- a. Employees, managers, directors and officers of the Fédération des caisses Desjardins du Québec, the Caisse Desjardins Ontario Credit Union Inc. or the Fédération des caisses populaires acadiennes, their member caisses or credit unions or any other Desjardins Group entity (Mouvement Desjardins), members of their immediate families (siblings, children, parents), their legal or common law spouses or persons with whom they reside;
- b. Employees, managers, directors and officers of the contest partners, Ski Saint-Bruno , who participated in the realization of this contest, also as members of their immediate families (siblings, children, parents), their legal or common law spouses or persons with whom they reside.

HOW TO ENTER

- To enter, eligible participants must:
 - Find one of the five (5) **Explore the mountain!** contest posters at the Ski Saint-Bruno Mountain and Resort.
 - Use the QR code or go to the website on the poster and complete the required fields in the online contest entry form. Eligible participants will qualify for a prize.

Any time between March 4, 2021 at 8:30 am ET and March 14, 2021 at 7:30 pm ET.

Caisses Desjardins participantes

- Caisse Desjardins du Mont-Saint-Bruno
- Caisse Desjardins de Saint-Hubert
- Caisse Desjardins du Vieux-Longueuil
- Caisse Desjardins de La Prairie
- Caisse Desjardins Des Patriotes

- Caisse Desjardins Charles-Lemoyne
- Caisse Desjardins de Brossard
- Caisse Desjardins Pierre-Boucher
- Caisse Desjardins Pierre-De Saurel
- Caisse Desjardins Beloeil – Mont-Saint-Hilaire

No purchase or consideration required.

Limit one (1) entry per Eligible Participant regardless of entry method.

No purchase or consideration required. To enter the contest without purchase or consideration, Eligible Participants must legibly hand write a letter with their name, their address including city and postal code, their telephone number, the date, and an original text of approximately 50 words on the topic of “the Ski Saint-Bruno Mountain and Resort and your love of skiing” and mail it in a postage-paid envelope to: Exploitation Commerciale, 5 Complexe Desjardins, Basilaire 2 Centre, Montreal QC H5B 1B2. To be valid, no-purchase/no-consideration entries must be postmarked no later than March 14, 2021 (failing which they will be void), the last day of the contest. Upon receipt of the letter, the contest entry will automatically be registered and provide one chance to win. Limit one entry per stamped envelope. All such entries will be subject to the same terms and conditions as other entries. Mechanical reproductions will not be accepted. Entries are the property of the Contest Organizer and will not be returned.

PRIZES

Only Eligible Participants who have met the conditions listed in HOW TO ENTER are eligible for the prize draw.

- There are six (6) prizes totalling \$690.00 to be won:

Grand prize

- One (1) \$250 gift card for Decathlon.
Valid in any Decathlon store and at select retailers in Quebec and Ontario. Can be exchanged for in-store services. No expiration date. Not redeemable or refundable. Not responsible for cards that are lost, stolen, damaged or used without the prizewinner's consent.

Second prize

- Five (5) pairs of full-day tickets (4 hours) for Ski Saint-Bruno, valued at \$44 per ticket.
No reservation required. No expiration date. Not redeemable or refundable. Not responsible for tickets that are lost, stolen, damaged or used without the prizewinner's consent.

DRAW

The winners will be determined by a computerized random draw. The draw will be held on March 19, 2021 at 12:05 pm ET in the presence of Desjardins employees acting as witnesses at the offices of the Contest Organizer, the Commercial Operations Team, at 2 Complexe Desjardins, Basilaire 2 Centre in Montreal.

The odds of winning depend on the number of eligible entries received during the Contest Period.

GENERAL CONDITIONS

1. To be declared grand prize and secondary prize winners, the selected participants must:
 - a) Be reached by telephone or email by the Contest Organizer within ten (10) days of the draw. The selected participant must be reached within two (2) attempts and will have forty-eight (48) hours to return the Contest Organizer's call or email, if applicable, failing which they will forfeit the prize.
 - b) Confirm that they meet the eligibility conditions and other requirements of these contest rules.
 - c) Correctly answer, unaided, a time-limited mathematical skill-testing question over the phone.
 - d) Sign the declaration and release form (the "Declaration Form") sent to them by mail, email or fax and return it to the Contest Organizer within ten (10) business days of receipt.

Should the selected participant fail to meet any of the above-mentioned terms or any other condition in these contest rules, the selected participant will be disqualified and, at the Contest Organizer's discretion, the prize will be withdrawn or a new draw will be held for the prize, in accordance with these contest rules, until a participant is selected and declared the prizewinner. In such a case, the same terms and conditions will apply and be adapted as necessary.

2. **Awarding of prizes.** Within 15 days of receipt of the Declaration Form, the Contest Organizer will send an email to the winners describing how to claim the prize. Should the selected participant refuse the prize, the Contest Organizer will be released from all obligations relating to the awarding of the prize and may, at its discretion, withdraw the prize or hold a new draw in accordance with the procedure described in the previous section.
3. **Verification.** All entries and Declaration Forms may be subject to verification by the Contest Organizer. Any entry that is incomplete, inaccurate, illegible, mechanically reproduced, mutilated, fraudulent, registered or submitted late, contains an invalid telephone number or is otherwise non-compliant may be rejected and will not entitle the participant to the prize.
4. **Disqualification.** Anyone who enters or attempts to enter this contest by means that do not comply with these contest rules or that are unfair to other participants (e.g., via hacking or using a voting group or false names) will be automatically disqualified and may be reported to the appropriate legal authorities.
5. **Contest operation.** Any attempt to undermine the legitimate conduct of the contest is a violation of civil and criminal laws. If any such attempts are made, the Contest Organizer reserves the right to reject the participant's entries and obtain redress under the law.
6. **Acceptance of prizes.** Prizes must be accepted as described in these contest rules and cannot, under any circumstances, be transferred, in whole or in part, to anyone else, replaced by another prize or redeemed for cash, subject to the sole discretion of the Contest Organizer.
7. **Limitation of liability.** If the Contest Organizer is unable to award the prize as described in these contest rules, it reserves the right to award a similar prize of equal value or, at its sole discretion, to award the monetary value of the prize identified in these rules. Under no

circumstances will the Contest Organizer be required to award more prizes or to award a prize other than in accordance with these contest rules.

OR IF THERE ARE MORE PRIZES THAN ELIGIBLE PARTICIPANTS: In the event there are more prizes offered than Eligible Participants, the Contest Organizer reserves the right to cancel the additional prizes.

8. **Limitation of liability: Use of prize.** The winner releases the Contest Organizer and the persons on whose behalf the contest is held from any liability for any loss that may arise from entering the contest or from accepting or using the prize. The winner acknowledges that upon receipt of the prize or the letter confirming that they have won the prize, fulfillment of prize-related obligations becomes the sole and exclusive responsibility of any product and service providers. The winner agrees to sign a declaration and release form to this effect. The winner acknowledges that the only applicable guarantee is the usual manufacturer's warranty.
9. **Limitation of liability: Contest operation.** The Contest Organizer and the persons on whose behalf the contest is held cannot be held liable for any malfunction of any computer component, software or line of communication, the loss or absence of network communication, or any transmission that is faulty, incomplete, incomprehensible or deleted by any computer or network and which may limit or prevent any person from reading the contest rules. Furthermore, the Contest Organizer cannot be held liable for any loss or damage that may be caused, directly or indirectly, in whole or in part, by any web page, software or other download or by the transmission of any information concerning contest entry. More specifically, if the administration, security, impartiality, integrity or operation of the contest is corrupted or seriously affected by reason of a virus, bug, alteration, unauthorized intervention, fraud, technical failure or any other reason, the Contest Organizer reserves the right to cancel, modify, extend or suspend the contest without prior notice (subject to approval by the Régie des alcools, des courses et des jeux du Québec in Quebec).
10. **Limitation of liability: Facebook.** Participants acknowledge and accept that the Facebook site is not the property of and is not operated by the Contest Organizer, and nevertheless agree to comply with Facebook's terms of use. Any personal information collected for this contest is for the exclusive use of the Contest Organizer and will not be communicated in any way to Facebook. Facebook is not associated with the contest, is not a contest sponsor and will not bear any liability for the contest (for social media contests).
11. **Limitation of liability: Receipt of entries.** The Contest Organizer and the persons on whose behalf the contest is held cannot be held liable for entries that are lost, misdirected or late, including as a result of a postal service-related problem or any breakdown, for any reason whatsoever, of the website during the Contest Period, including any damage to a participant's computer or mobile device.
12. **Limitation of liability: Situation beyond the Contest Organizer's control.** The Contest Organizer and the persons on whose behalf the contest is held cannot be held liable in any way whatsoever in the event their inability to act results from a fact or situation beyond their control, or from a strike, lockout or other labour dispute occurring in the organizations or companies whose services are used for contest operation.
13. **Contest changes.** The Contest Organizer reserves the right, at its sole discretion, to cancel, terminate, modify or suspend this contest in whole or in part should human intervention or an event take place that could alter or affect the administration, security, impartiality or operation of the contest as provided for in these contest rules, subject to the approval of Régie des alcools, des courses et des jeux du Québec, if required. The Contest Organizer cannot be held liable should such an event or intervention occur.
14. **Termination of the contest.** If the contest must be terminated, in whole or in part, for any reason whatsoever before the closing date provided in these contest rules, the Contest

Organizer may, at its sole discretion, award the prizes by choosing from all eligible entries duly received up to the date of the event resulting in the termination of the contest.

15. Under no circumstances will the Contest Organizer be required to award more prizes or to award a prize other than in accordance with these contest rules.
16. **Limitation of liability: Contest entry.** By entering or attempting to enter the contest, participants agree to indemnify the Contest Organizer or persons on whose behalf the contest is held for any damage that may result from entering or attempting to enter the contest.
17. By accepting the prize, the winner authorizes the Contest Organizer / and the persons on whose behalf the contest is held / and caisses belonging to the Caisse Desjardins Ontario Credit Union Inc. to use, if required, their name, photo, likeness, voice, place of residence and prize statement for publicity purposes without any form of compensation.
18. **Communication with participants.** There will be no communication or correspondence about this contest with participants, except as provided for in these rules or at the Contest Organizer's initiative or to obtain consent to use entries made without purchase or consideration.
19. **Personal information.** Personal information about participants gathered in the course of the contest will be used solely to administer the contest. No communications, commercial or otherwise, unrelated to this contest will be sent to participants, unless they have otherwise agreed.
20. **Property.** Entry forms and Declaration Forms are the property of the Contest Organizer and will not be returned to participants under any circumstances.
21. **Decisions.** All participants agree to comply with these contest rules and to accept any decisions made by the Contest Organizer, which are final and binding. Any decision by the Contest Organizer or its representatives regarding the contest is final and binding, subject to a ruling by the Régie des alcools, des courses et des jeux du Québec on any matter under its jurisdiction.
22. **Participants from Quebec.** Any dispute regarding the organization or operation of a promotional contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the awarding of a prize may be submitted to the Régie for the sole purpose of reaching a settlement.
23. If a section of the contest rules is declared or deemed illegal, unenforceable or invalid by a court having jurisdiction, that section will be considered null and void, but all other sections that are not affected will be enforced to the extent permitted by law.

These contest rules are available at the event location and/or on the applicable communication platforms or upon request by writing to exploitation.commerciale@desjardins.com.
24. In the event of a discrepancy between the English and French versions of these rules, the French version will prevail.
25. This contest is subject to all applicable laws.