



Just one telephone number  
450 671-3733 / 1 866 671-3738



[www.desjardins.com/caisse-charles-lemoyne](http://www.desjardins.com/caisse-charles-lemoyne)

TELEPHONE SERVICES	
Monday	6 a.m. to 12 a.m. (midnight)
Tuesday	6 a.m. to 12 a.m. (midnight)
Wednesday	6 a.m. to 12 a.m. (midnight)
Thursday	6 a.m. to 12 a.m. (midnight)
Friday	6 a.m. to 12 a.m. (midnight)
Saturday	6 a.m. to 12 a.m. (midnight)
Sunday	6 a.m. to 12 a.m. (midnight)

#### Head office business hours:

Monday	9 a.m. to 5 p.m.
Tuesday	9 a.m. to 5 p.m.
Wednesday	9 a.m. to 8 p.m.
Thursday	9 a.m. to 8 p.m.
Friday	9 a.m. to 5 p.m.
Saturday	9 a.m. to 3 p.m.

#### Grande-Allée Service Centre business hours:

Teller services	Day	Advisory services
10 a.m. to 2 p.m.	<b>Monday</b>	9 a.m. to 5 p.m.
10 a.m. to 2 p.m.	<b>Tuesday</b>	9 a.m. to 5 p.m.
10 a.m. to 2 p.m.	<b>Wednesday</b>	9 a.m. to 8 p.m.
10 a.m. to 8 p.m.	<b>Thursday</b>	9 a.m. to 8 p.m.
10 a.m. to 2 p.m.	<b>Friday</b>	9 a.m. to 5 p.m.

#### OPEN 24/7:

##### Automated service centre

1445 Victoria Avenue  
Saint-Lambert J4R 1R5

#### 2019 holidays

Easter	Friday, April 19
Victoria Day	Monday, May 20
Saint-Jean Baptiste Day	Monday, June 24
Canada Day	Monday, July 1
Labour Day	Monday, September 2
Thanksgiving	Monday, October 14
Remembrance Day	Monday, November 11
Christmas and Boxing Day	Wednesday, December 25 and Thursday, December 26

## HIGHLIGHTS 2018

The Caisse Desjardins Charles-LeMoyne is:

an accessible, forward-looking financial institution that is close to its members:

- 19,207 members;
- 1 400 000 000 \$ in business volume;
- a head office with two ATMs;
- a service centre with three ATMs;
- an automated service centre with one ATM;
- Desjardins Business Centre - Rive-Sud;
- an asset management department;
- a mortgage financing department.

skilled staff and a complete range of financial products and services:

- a total of 45 employees who work closely with members, providing personalized services;
- 11 managers who are active in their community;
- an expert team of financial planners and Desjardins specialized services partners;
- a complete range of financial, investment, insurance products and services along with complementary products to suit your needs.

a cooperative difference with significant tangible benefits:

- dividends of \$2,863,267 over the last 5 years;
- concrete projects carried out in collaboration with local organizations.

## Present in so many ways

### Present in the lives of people and communities

The Community Development Fund (CDF), donations and sponsorships are important levers to support the socio-economic vitality of our community. The CDF is made up of members who, like you, accept that a portion of their dividend be invested in the community as determined by a vote at the annual general meeting.

In 2018, the Caisse supported a host of projects, including the Fondation Eulalie-Durocher, Festival Classica, Fondation Marie-Ève-Saulnier, Fête nationale de Saint-Hubert, Club des petits déjeuners, Un vélo / une ville, La Bouffe du carrefour, Club Richelieu Saint-Lambert, École Saint-Joseph, Maison des jeunes La Porte Ouverte, Triathlon Saint-Lambert, Théâtre de la Ville, La Maison de Jonathan, Club de judo Saint-Hubert, and many others.

### Present in your daily life with Desjardins Member Advantages

Over the past year, the Caisse returned **\$166,186** in Desjardins Member Advantages. For more information, visit [www.desjardins.com/advantages](http://www.desjardins.com/advantages).

### Present to help kids stay in school and support their academic success

Desjardins organized scores of activities aimed at helping kids stay in school and succeed. During the 2018 Co-op week, more than 4,000 employees and directors volunteered some 8,600 hours of their time to contribute to more than 200 projects and organizations dedicated to the success of youth in our communities, such as scholarships for students in the schools of the Commission scolaire Marie-Victorin, the Desjardins scholarship Desjardins Group scholarships and the Desjardins Foundation scholarships.

### Our mission is to enrich the lives of individuals and communities

As a cooperative, we could not achieve this objective without the active participation of our members in the Caisse's financial activities.

The best way to do this is to take advantage of the full range of products and services offered by the Caisse and its Desjardins Group partners. Not only will your financial future benefit, but so will our entire community. Thank you for your confidence!

### Preparing the succession of our institutions

The Caisse believes it is important that the composition of its board accurately represent the community. To this end, it put in place various strategies to encourage the recruitment of young talent. Its Young Intern Director program has attracted the interest of two young people in recent years. If you know of a young person who might be interested in the program, by all means let us know.

Through the Community Development Fund, your Caisse reinvested a total of **\$103,100** in the community by supporting a number of different projects. It also distributed **\$107,381** in sponsorships and donations in support of various projects and initiatives. Together, we are making a real difference in the community.

Your Caisse's annual general meeting is also an ideal occasion to express yourself on your Caisse's policy directions and priorities. Similarly, you shared your opinion on the allocation of the Caisse's surplus earnings for the next year, and you will soon have the opportunity to give us your views on some community projects in an upcoming survey, in particular on the use of the funds allocated to the Community Development Fund.

**Helping members realize their financial dreams**