



## Notice to members of Caisse populaire Desjardins de Saint-Laurent

IMPORTANT DATE  
**February 16, 2019**

Following the merger of Caisse populaire Desjardins de Saint-Laurent and Caisse Desjardins de Bois-Franc-Bordeaux-Cartierville, the new caisse must update its computer systems

## Temporary service interruption for computer system update

From Saturday, February 16, 2019, at 6:30 p.m. until Sunday, February 17, 2019, at approximately 10:00 a.m.

During the service interruption, you'll be unable to use your Desjardins debit card issued by Caisse populaire Desjardins de Saint-Laurent (30202) at ATMs or in store. You will also be unable to use AccèsD.

During this time, you will still be able to make payments by credit card and cheque. Alternatively, you can withdraw cash before the update.

## General information

- ▶ **Cheques** that have already been issued will continue to be honoured.
- ▶ Paper and online **account statements** will be updated automatically. You should receive two statements: one before and one after the computer update.
- ▶ All **pre-programmed transactions** (bill payments, transfers between accounts or individuals, Interac e-Transfers), as well as all direct deposits and withdrawals, will automatically be updated.
- ▶ If you have a **passbook**, update your transit and folio numbers directly on your passbook. If possible, try to update your passbook before the computer update. None of your information will be lost.
- ▶ **AccèsD**: Starting on February 17, 2019, you'll be able to see your transactions from before the update under Statements and documents.
- ▶ From February 16 to 21, 2019, you'll be unable to view your statements on AccèsD for Desjardins Funds and other registered investments, including securities, Capital régional shares, permanent shares and other types of shares.

## Information for businesses

- ▶ If you need new **cheques** and deal with a private printer, do not use the sample void cheque on AccèsD Affaires until after February 16, 2019. Contact us to get your new transit number, folio number and check digit.
- ▶ If you are registered to receive **cheque images by mail**, you'll receive an extra statement with cheque images for February 1 to 16, 2019, inclusive. You'll then continue receiving your regular statements.
  - ▶ If you receive **cheque images online** through AccèsD or AccèsD Affaires, your cheque images will remain available as PDFs for 124 days.
- ▶ Post-dated **personalized bill payments** will have to be reprogrammed after the update, since your folio and transit numbers will change.
- ▶ If you do **bank reconciliations** by downloading information to a file, make sure you do so the evening before the computer update, and again at the end of the month.
- ▶ If your company uses accounting software with the **direct deposit/withdrawal (DDW)** feature, remember to update recipients' and clients' information as well as your own.

## Important

You don't need to open an account at the newly merged caisse: you're automatically a member. However, your folio number may change (see the flap about folio numbers).

You can continue using the same Desjardins debit and credit cards after the caisses have merged.

## Caisse Desjardins de Bordeaux-Cartierville-Saint-Laurent

### The caisse's new transit number will be 30355.

If your folio number is not included in the list below, it will not change.

If your folio number is between **16** and **49 942**, you'll need to add **140 000** to the current number.

**Example: 16 becomes 140 016**

If your folio number is between **50 000** and **69 994**, you'll need to add **175 000** to the current number.

**Example : 50 000 becomes 225 000**

If your folio number is between **70 000** and **74 073**, you'll need to add **4 000** to the current number.

**Example : 70 000 becomes 74 000**

If your folio number is between **80 000** and **94 157**, you'll need to add **181 000** to the current number.

**Example : 80 000 becomes 261 000**

If your folio number is between **200 040** and **290 676**, you'll need to add **201 000** to the current number.

**Example : 200 040 becomes 401 040**

If your folio number is between **300 005** and **350 559**, you'll need to add **200 000** to the current number.

**Example : 300 005 becomes 500 005**

If your folio number is between **450 003** and **450 147**, you'll need to add **105 000** to the current number.

**Example : 450 003 becomes 555 003**

If your folio number is between **500 000** and **507 000**, you'll need to add **60 000** to the current number.

**Example : 500 000 becomes 560 000**

If your folio number is between **600 742** and **603 018**, you'll need to add **5 000** to the current number.

**Example : 600 742 becomes 605 742**

If your folio number is between **800 091** and **810 010**, you'll need to add **50 000** to the current number.

**Example : 800 091 becomes 850 091**

Your new transit and folio numbers will take effect on February 16, 2019.

## Working together to serve you better.

To join us:  
**514-334-6006 or 1-855-334-6006**

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