

COMBINED FINANCIAL STATEMENTS

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Annual report by the Audit and Inspection Commission

The role of the Audit and Inspection Commission (AIC) is to support the Board of Directors of the *Fédération des caisses Desjardins du Québec* (the Federation) in its oversight, control and reporting responsibilities for Desjardins Group. It also oversees the organization's cultural shift, where the focus is on doing what's best for members and clients. The AIC's mandate consists primarily of:

- Analyzing the financial statements and Management's Discussion and Analysis and their presentation
- Ensuring the quality and integrity of financial reporting and the use of accepted accounting practices
- Overseeing the management of significant financial risks
- Ensuring that an effective internal control system is in place
- Overseeing the work of the internal auditor and independent auditor
- Ensuring that a compliance management framework is applied

The AIC reviews Desjardins Group's interim and annual financial statements, related press releases, and its interim and annual Management's Discussion and Analysis. The AIC ensures that management has designed and implemented an effective internal control system with respect to the organization's business processes, financial reporting, safeguarding of assets, fraud detection and regulatory compliance. It also ensures that management has set up systems to manage the principal risks that may influence the financial results of the caisse network and Desjardins Group. The AIC analyzes the information resulting from this financial governance process every quarter.

The AIC also examines various files relating to developments in the caisse network, including information on the financial position of the caisses and any special circumstances detected, follow-up measures, credit losses, and the application of certain accounting policies and practices, such as the method of managing the allowance for credit losses.

The independent auditor is under the authority of the AIC. To fulfill its responsibilities in this regard, the AIC ensures and preserves the independent auditor's independence and objectivity by authorizing all of its non-audit services, by recommending its appointment or reappointment to the Federation's Board of Directors, by setting and recommending auditor compensation and by conducting annual auditor evaluations. In addition, the AIC supervises the work of the independent auditor and examines its audit proposal, its mandate, its annual audit plan, its reports, its letter to management and management's comments. Desjardins Group has adopted a policy that governs the awarding of contracts for related services, which addresses the following issues: (a) services that can or cannot be provided by the independent auditor, (b) governance procedures that must be followed before mandates can be awarded, and (c) responsibilities of key stakeholders. Accordingly, the AIC receives a quarterly report on the contracts awarded to the independent auditor by each Desjardins Group entity.

The AIC works with the Federation's Board of Ethics and Professional Conduct (BEPC) to ensure the independence and objectivity of the internal audit function, which is performed by the Desjardins Group Monitoring Office. The AIC must issue an annual notice to the BEPC confirming that the Chief Monitoring Officer performed their internal audit duties without any obstruction from management. The AIC also works with the BEPC on the process to recommend the appointment or removal of the Chief Monitoring Officer as head of the monitoring function to the Federation's Board of Directors. The AIC analyzes the internal audit plan as well as the internal audit team's responsibilities and objectivity. It ensures the plan is carried out, reviews the internal audit results and, if necessary, takes appropriate follow-up action. As part of these duties, the AIC meets with the head of internal audit at Desjardins Group to discuss any major issues submitted to management.

With respect to Desjardins Group's relations with the *Autorité des marchés financiers* (AMF) in Québec, the AIC reviews and follows up on the inspection reports issued by the AMF and reviews the financial reports that are submitted each quarter to the AMF.

The AIC meets privately with: the independent auditor; the Senior Executive Vice-President and Chief Operating Officer of Desjardins Group; the Executive Vice-President of Finance, Treasury and Administration and Chief Financial Officer of Desjardins Group; and the Chief Monitoring Officer of Desjardins Group. It reports to the Board of Directors on a quarterly basis and, if necessary, makes recommendations. Lastly, in accordance with sound corporate governance practices, every two years the AIC reviews the degree of efficiency and effectiveness with which it has executed the tasks set out in its charter.

The AIC is made up of six independent directors, four of whom are elected and two of whom are co-opted by the Board of Directors. There are also four observers: the chairs of the audit and risk management committees of Desjardins Financial Security Life Assurance Company and Desjardins General Insurance Group Inc., the chair of the Federation's Risk Management Commission, and a caisse general manager who sits on the Federation's Board of Directors. Except for this general manager, none of the AIC members receives direct or indirect compensation from Desjardins Group for services other than those rendered as a member of the Board of Directors of the Federation or other Desjardins Group entities, including their committees and commissions.

In light of the significant changes made to accounting and financial reporting requirements, the AIC members attended a number of training activities during the year. The subjects covered in these activities included changes to the International Financial Reporting Standards, personal information protection, information security and issues related to the COVID-19 pandemic. All AIC members possess the knowledge required to read and interpret the financial statements of a financial institution, according to the criteria established in the AIC's charter.

The AIC held six meetings and one training session for its members in fiscal 2020. As at December 31, 2020, the six independent directors who are members of the AIC are: Johanne Charbonneau, FCPA, FCGA; Lisa Baillargeon, CPA, CMA; Sonia Corriveau; Louis Babineau; Stéphane Corbeil and Jean-François Laporte. The four observers are: Michel Magnan, FCPA, FCA; Robert St-Aubin, FCPA, FCA; Benoit Bélanger and Michel Doré. Pierre Perras also participated in the AIC's activities until the end of his mandate on April 30, 2020.

Johanne Charbonneau, FCPA, FCGA
Chair

Montréal, Québec
February 22, 2021

Management's Responsibility for Financial Reporting

The Combined Financial Statements of Desjardins Group and all information included in its annual Management's Discussion and Analysis are the responsibility of the management of the Fédération des caisses Desjardins du Québec (the Federation), which is responsible for ensuring reporting integrity and accuracy.

These Combined Financial Statements have been prepared in accordance with the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board and the accounting requirements of the Autorité des marchés financiers (AMF) in Québec, which do not differ from IFRS. The IFRS represents Canada's generally accepted accounting principles. These Combined Financial Statements necessarily contain amounts established by management based on estimates which it deems fair and reasonable. These estimates include valuations of insurance contract liabilities performed by the actuaries of the relevant segments. All financial information in the annual Management's Discussion and Analysis is consistent with these audited Combined Financial Statements.

Federation management is responsible for the accuracy of Desjardins Group's Combined Financial Statements and related information, as well as the accounting systems from which they are derived, for which purpose it maintains controls over transactions and related accounting practices. These controls are designed to provide reasonable assurance that the financial accounts are complete and accurate, assets are protected and records are kept appropriately. They include an organizational structure that ensures effective segregation of duties, a code of professional conduct, hiring and training standards, policies and procedure manuals, and regularly updated control methods, designed to ensure adequate supervision of operations. The internal control system is supported by a compliance team, which helps management ensure that all regulatory requirements are met, and a team from the Desjardins Group Monitoring Office, which has full and unrestricted access to the Audit and Inspection Commission. Management has also implemented a financial governance structure based on market best practices. In our capacities as Chief Executive Officer and Chief Financial Officer of Desjardins Group, we have overseen the process to assess financial information communication procedures and controls as well as internal control over financial reporting. As at December 31, 2020, we concluded that information communication procedures and controls and internal control over financial reporting were effective.

The AMF examines the affairs of Desjardins Group under its authority on a regular basis.

For the purposes of approving the financial information contained in the Desjardins Group Annual Report, the Board of Directors of the Federation relies on the recommendation of the Audit and Inspection Commission. The commission is mandated by the Board of Directors to review Desjardins Group's Combined Financial Statements and its Management's Discussion and Analysis. The Audit and Inspection Commission comprises 6 independent directors, 4 elected and 2 co-opted board members and 4 observers, who help ensure necessary alignment with the Risk Management Commission, insurance subsidiaries and the caisse network. The Audit and Inspection Commission exercises an oversight role for management to develop and implement adequate control procedures and systems to deliver quality financial reporting that includes all the required disclosures within the required timeframes.

The Combined Financial Statements were audited by PricewaterhouseCoopers LLP, the independent auditor appointed by the Federation's General Meeting, whose report follows. The independent auditor may meet with the members of the Audit and Inspection Commission at any time to discuss its audit and any related issues, including the integrity of the financial information provided and the quality of internal control systems.

Guy Cormier
President and Chief Executive Officer
Desjardins Group

Alain Leprohon, CPA, CA
Executive Vice-President Finance, Treasury, Administration and
Chief Financial Officer
Desjardins Group

Lévis, Québec
February 24, 2021

Independent auditor's report

To the members of the *Fédération des caisses Desjardins du Québec*

Our opinion

In our opinion, the accompanying combined financial statements present fairly, in all material respects, the financial position of the Desjardins Group as at December 31, 2020 and 2019, and its financial performance and its cash flows for the years then ended in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board (IFRS).

What we have audited

The Desjardins Group's combined financial statements comprise:

- the combined balance sheets as at December 31, 2020 and 2019;
- the combined statements of income for the years then ended;
- the combined statements of comprehensive income for the years then ended;
- the combined statements of changes in equity for the years then ended;
- the combined statements of cash flows for the years then ended; and
- the notes to the combined financial statements, which include significant accounting policies and other explanatory information.

Certain required disclosures have been presented elsewhere in the Management's Discussion and Analysis, rather than in the notes to the combined financial statements. These disclosures are cross-referenced from the combined financial statements and are identified as audited.

Basis for opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the combined financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Desjardins Group in accordance with the ethical requirements that are relevant to our audit of the combined financial statements in Canada. We have fulfilled our other ethical responsibilities in accordance with these requirements.

Other information

Management is responsible for the other information. The other information obtained prior to the date of this auditor's report comprises the Management's Discussion and Analysis.

Our opinion on the combined financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the combined financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the combined financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of management and those charged with governance for the combined financial statements

Management is responsible for the preparation and fair presentation of the combined financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of combined financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the combined financial statements, management is responsible for assessing the Desjardins Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Desjardins Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Desjardins Group's financial reporting process.

Auditor's responsibilities for the audit of the combined financial statements

Our objectives are to obtain reasonable assurance about whether the combined financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these combined financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the combined financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Desjardins Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Desjardins Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the combined financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Desjardins Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the combined financial statements, including the disclosures, and whether the combined financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Desjardins Group to express an opinion on the combined financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

PricewaterhouseCoopers LLP/s.r.l./s.e.n.c.r.l.⁽¹⁾

⁽¹⁾ CPA auditor, CA, public accountancy permit No. A111799

Montréal, Québec
February 24, 2021

Combined Balance Sheets

(in millions of Canadian dollars)	Notes	As at December 31, 2020	As at December 31, 2019
ASSETS			
Cash and deposits with financial institutions		\$ 12,126	\$ 3,709
Securities	6		
Securities at fair value through profit or loss		34,960	35,168
Securities at fair value through other comprehensive income		52,679	22,909
Securities at amortized cost		29	1,616
		87,668	59,693
Securities borrowed or purchased under reverse repurchase agreements		9,658	10,032
Loans	7 and 8		
Residential mortgages		136,208	126,757
Consumer, credit card and other personal loans		25,310	27,022
Business and government		51,015	49,988
		212,533	203,767
Allowance for credit losses	7	(1,112)	(685)
		211,421	203,082
Segregated fund net assets	9	19,093	17,026
Other assets			
Clients' liability under acceptances		328	380
Premiums receivable		2,803	2,686
Derivative financial instruments	20	5,820	4,246
Amounts receivable from clients, brokers and financial institutions		2,499	2,229
Reinsurance assets		1,962	2,001
Right-of-use assets	10	565	566
Investment property	11	924	957
Property, plant and equipment	11	1,541	1,471
Goodwill		156	121
Intangible assets	12	424	381
Investments in companies accounted for using the equity method	13	1,189	1,034
Deferred tax assets	28	1,154	1,292
Other	14	2,704	2,090
		22,069	19,454
TOTAL ASSETS		\$ 362,035	\$ 312,996
LIABILITIES AND EQUITY			
LIABILITIES			
Deposits	15		
Individuals		\$ 127,928	\$ 111,665
Business and government		96,853	81,556
Deposit-taking institutions		455	697
		225,236	193,918
Other liabilities			
Acceptances		328	380
Commitments related to securities sold short		9,353	10,615
Commitments related to securities lent or sold under repurchase agreements		19,152	10,562
Derivative financial instruments	20	4,884	4,278
Amounts payable to clients, brokers and financial institutions		6,810	5,552
Lease liabilities	10	633	624
Insurance contract liabilities	16	34,827	31,595
Segregated fund net liabilities	9	19,089	17,002
Net defined benefit plan liabilities	17	3,107	3,068
Deferred tax liabilities	28	372	281
Other	18	6,488	6,294
		105,043	90,251
Subordinated notes	19	1,493	1,398
TOTAL LIABILITIES		331,772	285,567
EQUITY			
Capital stock	22	5,021	5,134
Undistributed surplus earnings		1,874	2,352
Accumulated other comprehensive income	24	1,302	211
Reserves		21,316	18,959
Equity - Group's share		29,513	26,656
Non-controlling interests	13	750	773
TOTAL EQUITY		30,263	27,429
TOTAL LIABILITIES AND EQUITY		\$ 362,035	\$ 312,996

The accompanying notes are an integral part of the Combined Financial Statements.

On behalf of the Board of Directors of the *Fédération des caisses Desjardins du Québec*,

Guy Cormier
Chair of the Board

Serge Rousseau
Vice-Chair of the Board

Combined Statements of Income

For the years ended December 31

(in millions of Canadian dollars)	Notes	2020	2019
INTEREST INCOME			
Loans		\$ 7,278	\$ 7,709
Securities		540	412
		7,818	8,121
INTEREST EXPENSE			
Deposits		2,010	2,618
Subordinated notes		57	72
Other		111	135
		2,178	2,825
NET INTEREST INCOME	26	5,640	5,296
NET PREMIUMS	16	9,920	9,412
OTHER INCOME			
Deposit and payment service charges		388	431
Lending fees and credit card service revenues		628	774
Brokerage and investment fund services		954	886
Management and custodial service fees		617	582
Net investment income	26	3,116	3,087
Overlay approach adjustment for insurance operations financial assets		(42)	(192)
Foreign exchange income		103	64
Other	21	149	417
		5,913	6,049
TOTAL INCOME		21,473	20,757
PROVISION FOR CREDIT LOSSES	7	863	365
CLAIMS, BENEFITS, ANNUITIES AND CHANGES IN INSURANCE			
CONTRACT LIABILITIES	16	9,233	9,111
NON-INTEREST EXPENSE			
Salaries and fringe benefits		3,878	3,646
Premises, equipment and furniture, including depreciation		878	772
Service agreements and outsourcing		265	361
Communications		257	288
Other	27	3,019	2,965
		8,297	8,032
OPERATING SURPLUS EARNINGS		3,080	3,249
Income taxes on surplus earnings	28	661	651
SURPLUS EARNINGS BEFORE MEMBER DIVIDENDS⁽¹⁾		2,419	2,598
Member dividends		330	317
Tax recovery on member dividends	28	(85)	(85)
NET SURPLUS EARNINGS FOR THE YEAR AFTER MEMBER DIVIDENDS		\$ 2,174	\$ 2,366
of which:			
Group's share		\$ 2,090	\$ 2,320
Non-controlling interests' share	13	84	46

⁽¹⁾ The Group's share of "Surplus earnings before member dividends" is presented in Note 31, "Segmented information".

The accompanying notes are an integral part of the Combined Financial Statements.

Combined Statements of Comprehensive Income

For the years ended December 31

(in millions of Canadian dollars)	2020	2019
Net surplus earnings for the year after member dividends	\$ 2,174	\$ 2,366
Other comprehensive income, net of income taxes		
Items that will not be reclassified subsequently to the Combined Statements of Income		
Remeasurement of net defined benefit plan liabilities	16	(379)
Share of associates and joint ventures accounted for using the equity method	-	(3)
Net change in gains and losses on equity securities designated as at fair value through other comprehensive income	4	8
Net change in fair value attributable to changes in the credit risk of financial liabilities designated as at fair value through profit or loss	(3)	-
	17	(374)
Items that will be reclassified subsequently to the Combined Statements of Income		
Net change in unrealized gains and losses on debt securities classified as at fair value through other comprehensive income		
Net unrealized gains	825	204
Reclassification of net gains to the Combined Statements of Income	(262)	(68)
	563	136
Net change in unrealized gains and losses related to the overlay approach adjustment for insurance operations financial assets		
Net unrealized gains	60	198
Reclassification of net gains to the Combined Statements of Income	(25)	(41)
	35	157
Net change in cash flow hedges		
Net gains (losses) on derivative financial instruments designated as cash flow hedges	524	(28)
Reclassification to the Combined Statements of Income of net gains on derivative financial instruments designated as cash flow hedges	(24)	(21)
	500	(49)
	1,098	244
Total other comprehensive income, net of income taxes	1,115	(130)
COMPREHENSIVE INCOME FOR THE YEAR	\$ 3,289	\$ 2,236
of which:		
Group's share	\$ 3,194	\$ 2,183
Non-controlling interests' share	95	53

The accompanying notes are an integral part of the Combined Financial Statements.

Income taxes on other comprehensive income

The tax expense (recovery) related to each component of other comprehensive income for the year is presented in the following table.

For the years ended December 31

(in millions of Canadian dollars)	2020	2019
Items that will not be reclassified subsequently to the Combined Statements of Income		
Remeasurement of net defined benefit plan liabilities	\$ 6	\$ (136)
Net change in gains and losses on equity securities designated as at fair value through other comprehensive income	(2)	3
Net change in fair value attributable to changes in the credit risk of financial liabilities designated as at fair value through profit or loss	(1)	-
	3	(133)
Items that will be reclassified subsequently to the Combined Statements of Income		
Net change in unrealized gains and losses on debt securities classified as at fair value through other comprehensive income		
Net unrealized gains	292	71
Reclassification of net gains to the Combined Statements of Income	(94)	(23)
	198	48
Net change in unrealized gains and losses related to the overlay approach adjustment for insurance operations financial assets		
Net unrealized gains	15	49
Reclassification of net gains to the Combined Statements of Income	(8)	(14)
	7	35
Net change in cash flow hedges		
Net gains (losses) on derivative financial instruments designated as cash flow hedges	187	(16)
Reclassification to the Combined Statements of Income of net gains on derivative financial instruments designated as cash flow hedges	(7)	(1)
	180	(17)
	385	66
Total income tax expense (recovery)	\$ 388	\$ (67)

Combined Statements of Changes in Equity

For the years ended December 31

(in millions of Canadian dollars)

	Capital		Undistributed surplus earnings	Accumulated other comprehensive income (Note 24)	Reserves				Equity - Group's share	Non-controlling interests (Note 13)	Total equity
	Capital stock (Note 22)	Share capital (Note 23)			Stabilization reserve	Reserve for future member dividends	General and other reserves	Total reserves			
BALANCE AS AT DECEMBER 31, 2018	\$ 5,350	\$ 5	\$ 3,649	\$ (23)	\$ 955	\$ 270	\$ 14,695	\$ 15,920	\$ 24,901	\$ 748	\$ 25,649
Net surplus earnings for the year after member dividends	-	-	2,320	-	-	-	-	-	2,320	46	2,366
Other comprehensive income for the year	-	-	(370)	233	-	-	-	-	(137)	7	(130)
Comprehensive income for the year	-	-	1,950	233	-	-	-	-	2,183	53	2,236
Issuance of F capital shares	105	-	-	-	-	-	-	-	105	-	105
Redemption of shares of capital stock	(321)	-	-	-	-	-	-	-	(321)	-	(321)
Issuance of share capital	-	-	-	-	-	-	-	-	-	7	7
Redemption of share capital	-	(5)	-	-	-	-	-	-	(5)	-	(5)
Remuneration on capital stock	-	-	(55)	-	(156)	-	-	(156)	(211)	-	(211)
Dividends	-	-	-	-	-	-	-	-	-	(35)	(35)
Transfer between surplus earnings to be distributed and reserves	-	-	(3,195)	-	(3)	708	2,490	3,195	-	-	-
Other	-	-	3	1	-	-	-	-	4	-	4
BALANCE AS AT DECEMBER 31, 2019	\$ 5,134	\$ -	\$ 2,352	\$ 211	\$ 796	\$ 978	\$ 17,185	\$ 18,959	\$ 26,656	\$ 773	\$ 27,429
Net surplus earnings for the year after member dividends	-	-	2,090	-	-	-	-	-	2,090	84	2,174
Other comprehensive income for the year	-	-	13	1,091	-	-	-	-	1,104	11	1,115
Comprehensive income for the year	-	-	2,103	1,091	-	-	-	-	3,194	95	3,289
Redemption of shares of capital stock	(113)	-	-	-	-	-	-	-	(113)	-	(113)
Net buy-out of non-controlling interests	-	-	-	-	-	-	-	-	-	(93)	(93)
Loss on dilution of non-controlling interest	-	-	-	-	-	-	(14)	(14)	(14)	-	(14)
Remuneration on capital stock	-	-	(209)	-	(1)	-	-	(1)	(210)	-	(210)
Dividends	-	-	-	-	-	-	-	-	-	(25)	(25)
Transfer between surplus earnings to be distributed and reserves	-	-	(2,372)	-	-	181	2,191	2,372	-	-	-
BALANCE AS AT DECEMBER 31, 2020	\$ 5,021	\$ -	\$ 1,874	\$ 1,302	\$ 795	\$ 1,159	\$ 19,362	\$ 21,316	\$ 29,513	\$ 750	\$ 30,263

The accompanying notes are an integral part of the Combined Financial Statements.

Combined Statements of Cash Flows

For the years ended December 31

(in millions of Canadian dollars)	2020	2019
CASH FLOWS FROM (USED IN) OPERATING ACTIVITIES		
Operating surplus earnings	\$ 3,080	\$ 3,249
Non-cash adjustments:		
Depreciation of right-of-use assets, property, plant and equipment and investment property, and amortization of intangible assets	363	344
Net change in insurance contract liabilities	3,232	2,855
Provision for credit losses	863	365
Net realized gains on securities classified as at fair value through other comprehensive income	(343)	(88)
Net gain on disposal of property, plant and equipment, intangible assets and investment property	(113)	(14)
Overlay approach adjustment for insurance operations financial assets	42	192
Deferred income taxes	226	(52)
Other	268	86
Change in operating assets and liabilities:		
Securities at fair value through profit or loss	208	1,748
Securities borrowed or purchased under reverse repurchase agreements	374	1,902
Loans	(9,202)	(12,937)
Derivative financial instruments, net amount	(336)	918
Net amounts receivable from and payable to clients, brokers and financial institutions	989	533
Deposits	31,318	10,760
Commitments related to securities sold short	(1,262)	(214)
Commitments related to securities lent or sold under repurchase agreements	8,590	(6,283)
Other	(783)	107
Payment of the contingent consideration	(206)	(209)
Income taxes paid on surplus earnings	(543)	(495)
Payment of member dividends	(312)	(271)
	36,453	2,496
CASH FLOWS FROM (USED IN) FINANCING ACTIVITIES		
Issuance of subordinated notes	997	-
Redemption of subordinated notes	(899)	-
Sale (purchase) of debt securities and subordinated notes to (from) third parties on the market	(4)	20
Repayment of lease liabilities	(55)	(66)
Issuance of F capital shares	-	105
Redemption of shares of capital stock	(113)	(321)
Remuneration on capital stock	(210)	(209)
Issuance of share capital	-	7
Redemption of share capital	-	(5)
Net buy-out of non-controlling interests	(107)	-
Dividends paid	(25)	(35)
	(416)	(504)
CASH FLOWS FROM (USED IN) INVESTING ACTIVITIES		
Purchase of securities at fair value through other comprehensive income and at amortized cost	(70,611)	(61,369)
Proceeds from disposals of securities at fair value through other comprehensive income and at amortized cost	24,238	25,777
Proceeds from maturities of securities at fair value through other comprehensive income and at amortized cost	19,045	34,318
Payment of the contingent consideration recognized at acquisition date	(2)	(35)
Business acquisition, net of cash and cash equivalents acquired	(57)	-
Acquisitions of property, plant and equipment, intangible assets and investment property	(390)	(386)
Proceeds from disposals of property, plant and equipment, intangible assets and investment property	157	28
	(27,620)	(1,667)
Net increase in cash and cash equivalents	8,417	325
Cash and cash equivalents at beginning of year	3,709	3,384
CASH AND CASH EQUIVALENTS AT END OF YEAR	\$ 12,126	\$ 3,709
Supplemental information on cash flows from (used in) operating activities		
Interest paid	\$ 2,117	\$ 2,528
Interest received	8,177	8,502
Dividends received	193	233

The accompanying notes are an integral part of the Combined Financial Statements.

NOTES TO THE COMBINED FINANCIAL STATEMENTS

NOTE 1 – INFORMATION ON DESJARDINS GROUP

Nature of operations

Desjardins Group is made up of the Desjardins caisses in Québec and Ontario, the *Fédération des caisses Desjardins du Québec* (the Federation) and its subsidiaries, Caisse Desjardins Ontario Credit Union Inc. (CDO) and the *Fonds de sécurité Desjardins*. CDO was created on January 1, 2020 from the amalgamation of the *Fédération des caisses populaires de l'Ontario* and its member caisses. A number of the subsidiaries are active across Canada. The various business segments in which Desjardins Group operates are described in Note 31, "Segmented information". The address of its head office is 100 Des Commandeurs Street, Lévis, Québec, Canada.

Combined Financial Statements

As an integrated financial services group, Desjardins Group is a complete economic entity. These Combined Financial Statements have been prepared to present the financial position, the financial performance and the cash flows of this economic entity. The Desjardins caisses exercise a collective power over the Federation, which is the cooperative entity responsible for assuming orientation, framework, coordination and development activities for Desjardins Group. The role of the Federation is also to protect the interests of Desjardins Group members.

As Desjardins caisses and the Federation are financial services cooperatives, these Combined Financial Statements differ from the consolidated financial statements of a group with a traditional organizational structure. Consequently, the Combined Financial Statements of Desjardins Group are a combination of the accounts of the Desjardins caisses of Québec, the Federation, CDO and the entities controlled by them, namely the Federation's subsidiaries and the *Fonds de sécurité Desjardins*. The capital stock of Desjardins Group represents the aggregate of the capital stock issued by the caisses, the Federation and the CDO.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES

BASIS OF PRESENTATION

Statement of compliance

Pursuant to the *Act Respecting Financial Services Cooperatives* (the Act), these Combined Financial Statements have been prepared by Desjardins Group's management in accordance with the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB) and the accounting requirements of the *Autorité des marchés financiers* (AMF) in Québec, which do not differ from IFRS. Certain comparative figures have been reclassified to conform with the presentation of the Combined Financial Statements for the current year. Accordingly, amounts of \$27 million and \$36 million were respectively moved from the "Other income" and "Non-interest expense" headings to the interest income and expense items in the "Net interest income" heading, resulting in a change to these items by \$116 million and \$53 million respectively. In addition, an amount of \$53 million has been moved from the heading "Non-interest expense" to the heading "Claims, benefits, annuities and changes in insurance contract liabilities". These reclassifications had no impact on net surplus earnings.

The Combined Financial Statements for the year ended December 31, 2020 were approved by the Board of Directors of Desjardins Group, which is the Board of Directors of the Federation, on February 24, 2021.

The significant measurement and presentation rules applied to prepare these Combined Financial Statements are described below.

Significant judgments, estimates and assumptions

The preparation of combined financial statements in accordance with IFRS requires management to make judgments and estimates and rely on assumptions which have an impact on the reported amount of certain assets, liabilities, income and expenses as well as related disclosures. The significant accounting policies that required management to make difficult, subjective or complex judgments, often about matters that are inherently uncertain, are related to consolidation of structured entities, determination of the fair value of financial instruments, derecognition of financial assets, impairment of financial instruments, impairment of non-financial assets, insurance contract liabilities, provisions, income taxes on surplus earnings, member dividends, employee benefits as well as intangible assets. Consequently, actual results could differ from those estimates and assumptions.

The COVID-19 pandemic created new sources of uncertainty having an impact on judgments as well as significant estimates and assumptions made by management in preparing the Combined Financial Statements. Desjardins Group closely monitors the development of the pandemic and its impact on its profit and loss and financial position:

- Securities designated for the overlay approach were examined at the reporting date to determine whether there was any objective evidence that they were impaired, and Desjardins Group did not record any impairment losses.
- For more information on significant judgments made to estimate the loss allowance for expected credit losses, see Note 7, "Loans and allowance for credit losses".
- The participations in the Canada Emergency Business Account (CEBA) were assessed to determine whether the criteria for financial asset derecognition were met. For more information, see Note 8, "Derecognition of financial assets".
- Assumptions used to calculate insurance contract liabilities take into account economic uncertainties related to COVID-19.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Scope of the Group

The Combined Financial Statements of Desjardins Group include the assets, liabilities, operating results and cash flows of the Desjardins caisses in Québec, the Federation, CDO and the entities controlled by them, namely the Federation's subsidiaries and the *Fonds de sécurité Desjardins*. The financial statements of all Group entities have been prepared using similar accounting policies. All intercompany transactions and balances have been eliminated.

Management must use its judgment to determine whether the facts and circumstances resulting from a relationship with another entity give Desjardins Group control, joint control or significant influence over such entity. In particular, significant judgments must be made with respect to structured entities.

Subsidiaries

An entity is considered as a subsidiary when it is controlled by a Group entity. A Group entity controls an investee if and only if it has all the following:

- Power over the investee;
- Exposure, or rights, to variable returns from its involvement with the investee;
- The ability to use its power over the investee to affect the amount of its returns.

Structured entities

A structured entity is an entity that has been designed so that voting rights or similar rights are not the dominant factor in deciding who controls the entity, such as when any voting rights relate to administrative tasks only and the relevant activities are directed by means of contractual arrangements. A structured entity often has some or all of the following features or attributes: restricted activities, a narrow and well-defined objective, insufficient equity to permit it to finance its activities without subordinated financial support, or financing in the form of multiple contractually linked instruments to investors.

Non-controlling interests

Non-controlling interests represent the share in profit or loss as well as net assets not held by Desjardins Group. They are presented separately in the Combined Statements of Income, the Combined Statements of Comprehensive Income and in equity, in the Combined Balance Sheets.

Associates

An associate is an entity over which Desjardins Group exercises significant influence over financial and operational decisions, without however having control or joint control of such entity. Desjardins Group's investments in associates are presented under "Investments in companies accounted for using the equity method" in the Combined Balance Sheets and are accounted for using the equity method. Under this method, investments are initially recognized at cost and adjusted thereafter to reflect the post-acquisition changes in Desjardins Group's share in the relevant entities' equity.

Joint arrangements

A joint arrangement is an arrangement of which Desjardins Group has joint control, which is the contractually agreed sharing of control of such arrangement with one or more other parties. Joint control exists only when decisions about the relevant activities of the arrangement require the unanimous consent of the parties sharing control.

Joint arrangements are classified under two types based on the rights and obligations of the parties to the arrangement:

- A joint operation is a joint arrangement whereby the parties have rights to the assets, and obligations for the liabilities, relating to the arrangement. Each party must recognize its assets, liabilities, revenue and expenses, including its share of the assets held jointly and of the liabilities incurred jointly as well as its share of the revenue generated and expenses incurred in connection with the joint operation.
- A joint venture is a joint arrangement whereby the parties have rights to the net assets of the arrangement. This type of joint arrangement is accounted for using the equity method. Desjardins Group's investments in joint ventures are presented under "Investments in companies accounted for using the equity method" in the Combined Balance Sheets.

Presentation and functional currency

These Combined Financial Statements are expressed in Canadian dollars, which is also the functional currency of Desjardins Group. Dollar amounts presented in the tables of the Notes to the Combined Financial Statements are in millions of dollars, unless otherwise stated.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (continued)

SIGNIFICANT ACCOUNTING POLICIES

a) Financial assets and liabilities

Financial assets and liabilities are recognized on the date Desjardins Group becomes a party to their contractual provisions, namely the date of acquisition or issuance of the financial instrument. Regular-way purchases and sales of financial assets are recognized on a trade-date basis.

Classification and measurement

Financial assets are classified based on their contractual cash flow characteristics and the business model under which they are held.

Contractual cash flow characteristics

In order to meet the cash flow characteristics criterion for purposes of classifying a financial asset, the cash flows from this asset must be solely payments of principal and interest on the principal amount outstanding. Principal is generally the fair value of the financial asset at initial recognition. Interest consists mainly of consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time, but it may also include consideration for other basic lending risks and costs, such as liquidity risk and administrative costs, as well as a certain profit margin.

Business models

Desjardins Group's business models are determined in a manner that reflects how groups of financial assets are managed to achieve a particular business objective. The business models refer to how Desjardins Group manages its financial assets in order to generate cash flows. They therefore reflect whether cash flows will result from collecting contractual cash flows, selling financial assets or both. Determining business models requires the use of judgment and is based on all relevant evidence that is available to Desjardins Group at the date of the assessment.

Desjardins Group's business models are defined as follows:

- Held to collect contractual cash flows: The objective of holding financial assets is achieved by collecting contractual cash flows.
- Held to collect contractual cash flows and sell: The objective is achieved by both collecting contractual cash flows and selling financial assets.
- Other business models: The objective is not consistent with any of the above-mentioned business models.

The classification and measurement of financial assets can be summarized as follows:

Classes		Categories	Recognition	
			Initial	Subsequent
Financial assets	At fair value through profit or loss (i)	Classified as at fair value through profit or loss (ii)	Fair value	Fair value
		Designated as at fair value through profit or loss (iii)	Fair value	Fair value
	At fair value through other comprehensive income (iv)	Classified as at fair value through other comprehensive income (v)	Fair value	Fair value
		Designated as at fair value through other comprehensive income (vi)	Fair value	Fair value
	Amortized cost (vii)		Fair value	Amortized cost

(i) Financial assets included in the "At fair value through profit or loss" class comprise financial assets "Classified as at fair value through profit or loss" and "Designated as at fair value through profit or loss". Therefore:

- Changes in fair value of financial assets included in this class are recorded under "Net investment income" in the Combined Statements of Income.
- Interest income calculated using the effective interest method and dividend income from securities included in the "At fair value through profit or loss" class of the Personal and Business Services segment and the Other category are recognized under "Interest income – Securities" and, for the other segments, such income is mainly recognized under "Net investment income".

(ii) Financial assets "Classified as at fair value through profit or loss" include the following:

- Debt instruments that are managed for trading purposes or on a fair value basis or do not meet the criteria of the contractual cash flow test performed to determine whether cash flows are solely payments of principal or interest.
- Equity instruments.
- Derivative financial instruments.

Section n), "Derivative financial instruments and hedging activities", specifies the nature of the recognition of derivative financial instruments designated as part of hedging relationships.

Certain financial assets "Classified as at fair value through profit or loss" are designated for the overlay approach. For more information, see the "Application of the overlay approach to insurance operations financial assets" section of this note.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

- (iii) Financial assets “Designated as at fair value through profit or loss” are debt securities designated as such by management upon initial recognition, on an instrument-by-instrument basis. Management may make this irrevocable designation if doing so eliminates or significantly reduces a measurement or recognition inconsistency for the financial asset.

Desjardins Group’s financial assets included in this measurement category comprise mainly securities (debt instruments) that back the life and health insurance actuarial liabilities and the property and casualty insurance provisions for claims.

- (iv) Financial assets included in the “At fair value through other comprehensive income” class comprise financial assets “Classified as at fair value through other comprehensive income” and “Designated as at fair value through other comprehensive income”. Therefore:
- Changes in fair value of financial assets included in this class, except for changes related to the loss allowance for expected credit losses and exchange gains and losses on financial assets “Classified as at fair value through other comprehensive income”, are recorded in the Combined Statements of Comprehensive Income as net unrealized gains and losses. For financial assets “Classified as at fair value through other comprehensive income”, gains and losses are reclassified to the Combined Statements of Income when the asset is derecognized, while for financial assets “Designated as at fair value through other comprehensive income”, gains and losses are never reclassified subsequently to the Combined Statements of Income and are reclassified immediately to undistributed surplus earnings.
 - Premiums and discounts on the purchase of financial assets “At fair value through other comprehensive income” are amortized over the life of the securities using the effective interest method and recognized under “Interest income – Securities” for the Personal and Business Services segment and the Other category. For the other segments, they are mainly recognized under “Net investment income”.
- (v) Financial assets “Classified as at fair value through other comprehensive income” include debt instruments that are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets and meet the criteria of the contractual cash flow test performed to determine whether cash flows are solely payments of principal or interest.
- (vi) Financial assets “Designated as at fair value through other comprehensive income” include equity securities for which an irrevocable election was made, on an instrument-by-instrument basis. Financial assets included in this measurement category comprise investments in private companies that are held on a long-term basis.
- (vii) Securities included in the “Amortized cost” class are financial assets that are held within a business model whose objective is achieved by collecting contractual cash flows and meet the criteria of the contractual cash flow test performed to determine whether cash flows are solely payments of principal or interest.

Securities included in this class are initially recognized at fair value in the Combined Balance Sheets and, at subsequent reporting dates, they are measured at amortized cost using the effective interest method. Income recognized on securities included in the “Amortized cost” class is presented under “Interest income – Loans” in the Combined Statements of Income when it is recognized by the Personal and Business Services segment and the Other category. For the other segments, it is recognized mainly under “Net investment income”.

Financial assets are not reclassified following their initial recognition, except when the business model for managing those financial assets is changed.

Application of the overlay approach to insurance operations financial assets

Desjardins Group elected to designate certain eligible financial assets for the overlay approach to reduce the volatility in profit or loss arising from the different effective dates of IFRS 9, “Financial Instruments”, and IFRS 17, “Insurance Contracts”. To be eligible, a financial asset must meet the following criteria:

- It is measured at fair value through profit or loss applying IFRS 9 but would not have been measured at fair value through profit or loss in its entirety applying IAS 39, “Financial Instruments: Recognition and Measurement”.
- It is held in respect of an activity connected with contracts within the scope of IFRS 4.

The overlay approach involves reclassifying between net surplus earnings and other comprehensive income, for designated financial assets, the difference between the amount reported in the Combined Statements of Income under IFRS 9 and the amount that would have been reported if Desjardins Group had continued to apply IAS 39. As a result, net surplus earnings related to designated financial instruments reported in the Combined Statements of Income correspond to the amount that would have been reported if Desjardins Group had continued to apply IAS 39.

Reclassifications under the overlay approach are presented under “Overlay approach adjustment for insurance operations financial assets” in the Combined Statements of Income and under “Net change in unrealized gains and losses related to the overlay approach adjustment for insurance operations financial assets” in the Combined Statements of Comprehensive Income. The overlay approach may be used for the years beginning before January 1, 2023 or until the adoption of IFRS 17, if earlier.

In determining the amount that would have been reported in the Combined Statements of Income if IAS 39 had been applied, Desjardins Group considers the following accounting policies as well as foreign currency fair value hedge accounting for equity instruments under IAS 39 :

“Available-for-sale” securities under IAS 39

Under IAS 39, “Available-for-sale” securities are initially recognized at fair value. They are subsequently measured at fair value, and gains and losses resulting from changes in fair value, except for impairment losses and foreign exchange gains and losses, are recognized in the Combined Statements of Comprehensive Income until the financial asset is derecognized. Premiums and discounts on the purchase of “Available-for-sale” securities as well as transaction costs are amortized using the effective interest method and recognized in the Combined Statements of Income. Foreign exchange gains and losses on securities included in this class are recognized in the Combined Statements of Income, except for unrealized foreign exchange gains and losses on non-monetary financial instruments, which are recognized in the Combined Statements of Comprehensive Income.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Impairment of “Available-for-sale” securities under IAS 39

Under IAS 39, “Available-for-sale” securities are examined at the reporting date to determine whether there is any objective evidence that they are impaired. In measuring an impairment loss, factors considered include, but are not limited to, a significant or prolonged decline in fair value, significant financial difficulties of the issuer, a breach of contract, the increasing probability that the issuer would enter bankruptcy or a restructuring, and the disappearance of an active market for the asset.

Debt securities are assessed individually to determine whether there is any objective evidence of impairment. When, during a subsequent period, the fair value of a debt security increases and that increase can be objectively related to a credit event occurring after the impairment loss has been recognized in the Combined Statements of Income, the impairment loss is reversed through the Combined Statements of Income.

For equity securities, when evidence of impairment exists, the cumulative loss is transferred out of other comprehensive income and recognized in the Combined Statements of Income. Impairment losses on equity securities are not reversed to the Combined Statements of Income. Increases in fair value occurring subsequent to the recognition of an impairment loss are instead recorded in other comprehensive income. Any impairment loss on securities previously impaired is directly recognized in the Combined Statements of Income.

Financial liabilities are classified based on their characteristics and the intention of management upon their issuance.

The classification and measurement of financial liabilities can be summarized as follows:

Classes		Categories	Recognition	
			Initial	Subsequent
Financial liabilities	At fair value through profit or loss (i)	Classified as at fair value through profit or loss (ii)	Fair value	Fair value
		Designated as at fair value through profit or loss (iii)	Fair value	Fair value
	Amortized cost (iv)		Fair value	Amortized cost

(i) Financial liabilities included in the “At fair value through profit or loss” class comprise financial liabilities “Classified as at fair value through profit or loss” and “Designated as at fair value through profit or loss”. Therefore:

- Changes in fair value of financial liabilities included in this class are recorded under “Net investment income” in the Combined Statements of Income. However, for financial liabilities designated as at fair value, the change in fair value that is attributable to Desjardins Group’s own credit risk is recognized in other comprehensive income that will not be reclassified subsequently to the Combined Statements of Income and is reclassified immediately to undistributed surplus earnings.
- Interest expense related to financial liabilities included in the “At fair value through profit or loss” class is presented under “Net investment income”.

(ii) Financial liabilities “Classified as at fair value through profit or loss” are securities held for trading and include debt securities issued with the intention to repurchase them in the near term and securities that are part of a portfolio of securities that are managed together and for which there is evidence of an actual pattern of short-term profit-taking, such as “Commitments related to securities sold short”. Derivative financial instruments are also classified as held for trading.

Section n), “Derivative financial instruments and hedging activities”, of this note specifies the nature of the recognition of derivative financial instruments designated as part of hedging relationships.

(iii) Financial liabilities “Designated as at fair value through profit or loss” are designated as such by management upon initial recognition, on an instrument-by-instrument basis, and are essentially debt securities. Management may make this irrevocable designation if doing so eliminates or significantly reduces a measurement or recognition inconsistency for the financial liability, if a group of financial liabilities is managed and its performance is evaluated on a fair value basis, or if the liabilities are hybrid financial liabilities containing at least one embedded derivative that would otherwise be separated from the host contract and recognized separately.

Financial liabilities included in this measurement category comprise deposits containing at least one embedded derivative that would otherwise be separated from the host contract and recognized separately.

(iv) Financial liabilities that are not in the “At fair value through profit or loss” class are included in the “Amortized cost” class.

Financial liabilities included in this class are initially recognized at fair value in the Combined Balance Sheets and, at subsequent reporting dates, they are measured at amortized cost using the effective interest method. Interest expense on securities included in the “Amortized cost” class is recognized under “Interest expense” in the Combined Statements of Income for the Personal and Business Services segment and the Other category. Interest expense for the other segments is recognized mainly under “Net investment income” in the Combined Statements of Income.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Determination of the fair value of financial instruments

The fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

There is little subjectivity in the determination of the fair value of financial instruments, especially securities and commitments related to securities sold short, obtained from quoted prices on active markets. This fair value is based on the quoted price within the bid-ask spread that is most representative of fair value in the circumstances.

If there are no quoted prices on active markets, fair value is determined using models that maximize the use of observable inputs and minimize the use of unobservable inputs. In such cases, fair value estimates are established using valuation techniques such as cash flow discounting, comparisons with similar financial instruments, option pricing models and other valuation techniques commonly used by market participants, if these techniques have been demonstrated to provide reliable estimates. Valuation techniques rely on assumptions concerning the amount and timing of estimated future cash flows and discount rates that are mainly based on observable data, such as interest rate yield curves, exchange rates, credit curves and volatility factors. When one or several material inputs are not observable on the market, fair value is determined mainly based on internal inputs and estimates that take into account the characteristics specific to the financial instrument and any factor relevant to the measurement. For complex financial instruments, significant judgment is made in determining the valuation technique to be used and in selecting inputs and adjustments associated with this technique. Due to the need to use estimates and make judgments when applying many valuation techniques, fair value estimates for identical or similar assets may differ between entities. Fair value reflects market conditions on a given date and may not be representative of future fair values. It should not be considered as being realizable in the event of immediate settlement of these instruments.

Loans

The fair value of performing loans is determined by discounting expected contractual cash flows using market interest rates charged for similar new loans at the reporting date and reflects estimated prepayments, adjusted to take into account credit losses on the loan portfolio. Changes in interest rates and in the creditworthiness of borrowers are the main causes of changes in the fair value of loans held by Desjardins Group, which result in a favourable or unfavourable difference compared to their carrying amount.

Deposits

The fair value of fixed-rate deposits is determined by discounting expected cash flows using market interest rates currently being offered for deposits with substantially the same term and reflects estimated prepayments. The fair value of deposits with floating-rate features or with no stated maturity is assumed to be equal to their carrying amount.

Subordinated notes

The fair value of subordinated notes is based on brokers' quotes.

Derivative financial instruments

The fair value of derivative financial instruments is determined using pricing models that incorporate the current market prices and the contractual prices of the underlying instruments, the time value of money, interest rate yield curves, credit curves and volatility factors. This fair value is presented without taking into account the impact of legally enforceable master netting agreements. However, Desjardins Group adjusts the measurement of these instruments based on credit risk, and such adjustments reflect the financial ability of the counterparties to the contracts and the creditworthiness of Desjardins Group, as well as credit risk mitigation measures such as legally enforceable master netting agreements. Note 20, "Derivative financial instruments and hedging activities", specifies the nature of derivative financial instruments held by Desjardins Group.

Financial instruments whose fair value equals their carrying amount

The carrying amount of certain financial instruments that mature in the next 12 months is a reasonable approximation of their fair value. These financial instruments include the following items: "Cash and deposits with financial institutions"; "Securities borrowed or purchased under reverse repurchase agreements"; "Clients' liability under acceptances"; "Amounts receivable from clients, brokers and financial institutions"; some items included in "Other assets – Other", "Acceptances"; "Commitments related to securities lent or sold under repurchase agreements"; "Amounts payable to clients, brokers and financial institutions"; and some items included in "Other liabilities – Other".

Transaction costs

Transaction costs for financial instruments are capitalized and then amortized over the life of the instrument using the effective interest method. However, for financial instruments classified or designated as "At fair value through profit or loss", these costs are expensed as incurred.

Offsetting of financial assets and liabilities

Financial assets and liabilities are presented on a net basis when there is a legally enforceable and unconditional right to set off the recognized amounts and Desjardins Group intends to settle on a net basis or to realize the asset and settle the liability simultaneously.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Derecognition of financial assets and liabilities

A financial asset is derecognized from the Combined Balance Sheets when the contractual rights to the cash flows from the asset expire, when the contractual rights to receive these cash flows are retained but Desjardins Group has the obligation to pay them to a third party under certain conditions, or when Desjardins Group transfers the contractual rights to receive the cash flows and substantially all the risks and rewards of ownership of the asset have been transferred.

When substantially all the risks and rewards of ownership of the transferred financial asset are retained by Desjardins Group, such asset is not derecognized from the Combined Balance Sheets and a financial liability is recognized, when appropriate.

When substantially all the risks and rewards related to a financial asset are neither transferred nor retained, Desjardins Group derecognizes the financial asset over which it does not retain control and recognizes an asset or a liability representing the rights and obligations created or retained in the asset transfer. If control of the financial asset is retained, Desjardins Group continues to recognize the asset in the Combined Balance Sheets to the extent of its continuing involvement in that asset.

When a financial asset is derecognized in its entirety, a gain or a loss is recognized in the Combined Statements of Income for an amount equal to the difference between the carrying amount of the asset and the value of the consideration received.

Management must use its judgment to determine whether the contractual rights to the cash flows have expired, have been transferred or have been retained with an obligation to pay them to a third party. With respect to the transfer of substantially all the risks and rewards of ownership of the assets, management evaluates Desjardins Group's exposure before and after the transfer as well as the changes in the amount and timing of the net cash flows of the transferred asset. Lastly, management must make judgments to determine whether it controls the financial asset and to measure retained rights.

A financial liability is derecognized when the related obligation is discharged, cancelled or expires. The difference between the carrying amount of the transferred financial liability and the consideration paid is recognized in the Combined Statements of Income.

b) Cash and deposits with financial institutions

"Cash and deposits with financial institutions" includes cash and cash equivalents. Cash equivalents consist of deposits with the Bank of Canada, deposits with financial institutions—including net amounts receivable related to cheques and other items in the clearing process—as well as certain fixed-income securities. These financial instruments mature in the short term, are readily convertible to known amounts of cash and are subject to an insignificant risk of changes in value.

c) Securities

The classification and measurement of securities are determined using the criteria stated in section a), "Financial assets and liabilities", above.

Securities purchased under reverse repurchase agreements and securities borrowed

Securities purchased under reverse repurchase agreements and securities borrowed are not recognized in the Combined Balance Sheets, as substantially all the risks and rewards of ownership of these securities have not been obtained.

Reverse repurchase agreements are treated as collateralized lending transactions. An asset corresponding to the consideration paid for the securities acquired, including accrued interest, is recognized under "Securities borrowed or purchased under reverse repurchase agreements" in the Combined Balance Sheets.

As part of securities borrowings, Desjardins Group pledges cash or securities as collateral. When cash is pledged as collateral, an asset corresponding to the amount that will be received upon the delivery of the borrowed securities is recognized under "Securities borrowed or purchased under reverse repurchase agreements" in the Combined Balance Sheets. When securities are pledged as collateral, such securities are not derecognized, as substantially all the risks and rewards of ownership of these securities are retained.

Securities sold under repurchase agreements and securities lent

Securities sold under repurchase agreements and securities lent are not derecognized from the Combined Balance Sheets, as substantially all the risks and rewards of ownership of these securities are retained.

Repurchase agreements are treated as collateralized borrowing transactions. A liability corresponding to the consideration received for the securities sold, including accrued interest, is recognized under "Commitments related to securities lent or sold under repurchase agreements" in the Combined Balance Sheets.

As part of securities loans, Desjardins Group receives cash or securities as collateral. When cash is received as collateral, a liability corresponding to the obligation to deliver cash is recognized under "Commitments related to securities lent or sold under repurchase agreements" in the Combined Balance Sheets. When securities are received as collateral, such securities are not recognized, as substantially all the risks and rewards of ownership of these securities have not been obtained.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Securities sold short

Securities sold short as part of trading activities, which represent Desjardins Group's obligation to deliver securities that it did not possess at the time of sale, are recognized as liabilities at their fair value. Realized and unrealized gains and losses on these securities are recognized under "Net investment income" in the Combined Statements of Income.

d) Loans

Loans are recorded at amortized cost, net of the allowance for credit losses, using the effective interest method.

Fees collected and direct costs related to the origination, restructuring and renegotiation of loans are treated as being integral to the yield of the loans. They are deferred and amortized using the effective interest method, and the amortization is recognized as interest income over the life of the loan. Collateral is obtained if deemed necessary, based on an assessment of the borrower's creditworthiness. Such collateral normally takes the form of assets such as capital assets, receivables, inventory, equipment, securities (government securities, shares, etc.) or cash.

Restructured loans are loans for which Desjardins Group renegotiated the initial terms by granting concessions to the borrower in the context of financial difficulties or to prevent a failure by the borrower to meet its initial obligations. Once the terms of the loan have been renegotiated and accepted by the borrower, the loan is considered as restructured.

When the modification of the terms of a loan has no significant impact on contractual cash flows, the renegotiated loan is not derecognized. At the date of restructuring, the loan is reduced to the amount of the estimated net cash flows receivable under the modified terms, discounted at the effective interest rate (prior to the restructuring), which may result in a gain or loss on modification.

When the modification of the terms of a loan has a significant impact on contractual cash flows, the initial loan should be derecognized, which may result in a gain or loss on derecognition. In addition, a new loan should be recognized based on the new contractual terms.

When the modification of the terms of a loan does not result in the derecognition of such loan, the date of initial recognition of the loan remains unchanged for purposes of applying the impairment model. The default risk based on the modified contractual terms is then compared to the default risk based on the initial terms to determine whether there has been a significant increase in credit risk since initial recognition.

When the modification of the terms of a loan results in the derecognition of such loan and the recognition of a new loan, the date of the modification should become the date of initial recognition of the new loan for purposes of applying the impairment model. A new loan is usually considered as being in Stage 1 of the impairment model, but it may have to be considered as credit-impaired upon origination.

e) Impairment of financial instruments

At each reporting date, Desjardins Group recognizes a loss allowance for expected credit losses for debt instruments classified as at amortized cost or as at fair value through other comprehensive income, as well as certain off-balance sheet items, namely loan commitments and financial guarantees, which are not measured at fair value through profit or loss. This allowance is estimated based on an impairment model that comprises three stages:

- Stage 1: For financial instruments that have not had a significant increase in credit risk since initial recognition and are not considered as credit-impaired financial assets, a loss allowance amounting to 12-month expected credit losses is recognized.
- Stage 2: For financial instruments that have had a significant increase in credit risk since initial recognition but are not considered as credit-impaired financial assets, a loss allowance amounting to the lifetime expected credit losses is recognized.
- Stage 3: For financial instruments considered as credit impaired, a loss allowance amounting to the lifetime expected credit losses continues to be recognized.

Financial instruments may, over their life, move from one impairment model stage to another based on the improvement or deterioration in their credit risk and the level of expected credit losses. Instruments are always classified in the various stages of the impairment model based on the change in credit risk between the reporting date and the initial recognition date of the financial instrument and an analysis of evidence of impairment.

Determination of significant increases in credit risk

To determine whether, at the reporting date, credit risk has significantly increased since initial recognition, Desjardins Group bases its assessment on the change in default risk over the expected life of the financial instrument, which requires significant judgment.

To this end, Desjardins Group compares the probability of default (PD) of the financial instrument at the reporting date with its PD at the date of initial recognition. In addition, it considers reasonable and supportable information indicating a significant increase in credit risk since initial recognition, including qualitative information and information about future economic conditions to the extent that it affects the assessment of the instrument's PD. The criteria used to determine a significant increase in credit risk vary depending on the groups of financial instruments with shared credit risk characteristics and are mainly based on a relative change combined with an absolute change in the PD. They also include absolute PD thresholds and certain other criteria. All instruments that are more than 30 days past due are transferred to Stage 2 of the impairment model.

For securities at "Amortized cost" or "Classified as at fair value through other comprehensive income", Desjardins Group elected to use the low credit risk exemption. Consequently, when credit risk is equivalent to the credit risk of the "investment grade" category at the reporting date, the credit risk on the securities is deemed to not have significantly increased since initial recognition.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Definition of default and credit-impaired financial asset

The definition of default used in the impairment model corresponds to the definition used for internal credit risk management purposes and for regulatory purposes. It considers relevant quantitative and qualitative factors. In particular, a loan is in default when contractual payments are over 90 days past due. A financial asset is considered credit-impaired when it is in default, unless the detrimental impact on the estimated future cash flows is considered insignificant.

Measurement of the loss allowance for expected credit losses

The loss allowance for expected credit losses reflects an unbiased amount, based on a probability-weighted present value of cash flow shortfalls, and takes into account reasonable and supportable information about past events, current conditions and forecasts of future economic conditions. Generally, the loss allowance for expected credit losses represents the present value of the difference between cash flows that are due, or the amount of the commitment that may be used under the terms and conditions of the contract, and total cash flows that Desjardins Group expects to receive. For credit-impaired financial assets, expected credit losses are calculated based on the difference between the gross carrying amount of the asset and estimated cash flows.

The measurement of the loss allowance for expected credit losses is estimated for each exposure at the reporting date and is based on the result of multiplying the three credit risk parameters, namely PD, loss given default (LGD) and exposure at default (EAD). The result of this multiplication is then discounted using the effective interest rate. The parameters are estimated using an appropriate segmentation that considers common credit risk characteristics. The LGD of certain loans and off-balance sheet items is estimated at 0% due to the nature of the credit enhancement obtained. For financial instruments in Stage 1 of the impairment model, credit risk parameters are projected over a maximum horizon of 12 months, while for those in Stage 2 or Stage 3, they are projected over the remaining life of the instrument.

To determine the credit risk parameters, financial instruments are aggregated based on their common credit risk characteristics. The following table presents the main aggregation variables for the applicable parameters.

PD	LGD	EAD
<i>Loans, loan commitments and financial guarantees:</i> <ul style="list-style-type: none"> Type of clients Risk level Type of instrument Industry 	<i>Loans, loan commitments and financial guarantees:</i> <ul style="list-style-type: none"> Type of clients Type of collateral Type of guarantor Risk level Type of instrument Industry 	<i>Loans:</i> <ul style="list-style-type: none"> No aggregation⁽¹⁾ <i>Loan commitments and financial guarantees⁽²⁾:</i> <ul style="list-style-type: none"> Type of clients Risk level Utilization rate Authorized amount Type of product Industry

⁽¹⁾ No aggregation variable is required to determine the EAD for loans, as it represents the anticipated balance of each loan.

⁽²⁾ To determine the EAD for loan commitments and financial guarantees, a credit conversion factor is applied.

The loss allowance for expected credit losses also considers information about future economic conditions. To incorporate forward-looking information relevant to the determination of significant increases in credit risk and the measurement of the loss allowance for expected credit losses, Desjardins Group uses the econometric models for credit risk projection. These models estimate the impact of macroeconomic variables on the various credit risk parameters. Desjardins Group uses three scenarios (base, upside and downside) to determine the loss allowance for expected credit losses and assigns to each scenario a probability of occurrence. Desjardins Group may also make adjustments to take into account the relevant information that affects the measurement of the loss allowance and that has not been incorporated into the credit risk parameters. Incorporating forward-looking information is based on a set of assumptions and methodologies specific to credit risk and economic projections and therefore requires a high degree of judgment.

For credit-impaired financial assets that are individually material, measuring the loss allowance for expected credit losses does not require using credit risk parameters. It is instead based on an extensive review of the borrower's situation and the realization of collateral held. The measurement represents a probability-weighted present value, calculated using the effective interest rate, of cash flow shortfalls that takes into consideration the impact of various scenarios that may materialize and information about future economic conditions. In some cases, Desjardins Group may not recognize any loss allowance when the probability of the collateral realization scenario is 100% and the estimated realizable value of the collateral exceeds the gross carrying amount of the loan.

Expected life

The expected life of most financial instruments is equal to the maximum contractual term during which Desjardins Group is exposed to credit risk, including extension options that may be exercised solely by the borrower. The exception to this rule concerns revolving credit facilities, which consist of personal and business lines of credit and credit card loans. Their life is estimated as being the period over which there is exposure to credit risk but for which expected credit losses would not be mitigated by normal credit risk management actions.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Recognition of the loss allowance for expected credit losses

The loss allowance for expected credit losses on loans is recorded under “Allowance for credit losses” in the Combined Balance Sheets and under “Provision for credit losses” in the Combined Statements of Income.

The loss allowance for expected credit losses on loan commitments and financial guarantees is recorded under “Other liabilities – Other” in the Combined Balance Sheets and under “Provision for credit losses” in the Combined Statements of Income.

The loss allowance for expected credit losses on securities at “Amortized cost” is recorded against “Securities – Securities at amortized cost” in the Combined Balance Sheets and under “Provision for credit losses” in the Combined Statements of Income. The loss allowance for expected credit losses on securities “Classified as at fair value through other comprehensive income” is recognized under “Net unrealized gains on debt securities classified as at fair value through other comprehensive income” in the Combined Statements of Comprehensive Income and under “Provision for credit losses” in the Combined Statements of Income.

Foreclosed assets

Assets foreclosed to settle credit-impaired loans are recognized on the date of the foreclosure at their fair value less costs to sell. Any difference between the carrying amount of the loan and the fair value recorded for the foreclosed assets is recognized under “Provision for credit losses”.

Loan write-off

A loan is written off, in whole or in part, when recovery is no longer reasonably expected, which is when all attempts at restructuring or collection have been made and, based on an assessment of the file in its entirety, there are no other means to recover the loan. For secured loans, balances are generally written off once the collateral has been realized. Loans for which a consumer proposal or bankruptcy proceedings are ongoing but for which Desjardins Group has no reasonable expectation of recovery are written off, but they may continue to be subject to recovery measures by an insolvency trustee. Credit card balances are written off completely when no payment has been received at the end of a period of 180 days. These balances could however still be subject to enforcement activity during a certain period after they have been written off. When a loan is written off completely, any subsequent payments are recorded under “Provision for credit losses” in the Combined Statements of Income.

f) Leases

Desjardins Group analyzes contracts newly entered into or modified to assess whether they are, or contain, a lease. A contract is, or contains, a lease if it conveys the right to control the use of an identified asset for a period of time in exchange for consideration. The manner in which a lease is accounted for differs depending on whether Desjardins Group is the lessee or the lessor.

Lessee

Desjardins Group mainly leases premises that are used in the normal course of its operations. A right-of-use asset and a lease liability are recognized in the Combined Balance Sheets at the commencement date of the lease, except for short-term and low-value leases. The commencement date of the lease is the date on which the lessor makes the leased asset available for use by the lessee. Desjardins Group elected to apply the exemption provisions for short-term and low-value leases. Accordingly, lease payments associated with those leases are recognized as a lease expense in the Combined Statements of Income based on the terms of the lease. In addition, Desjardins Group applies the practical expedient which allows not to separate non-lease components from lease components for a contract.

Right-of-use assets are initially measured at cost, which comprises the amount of the initial measurement of the lease liability, plus prepaid lease payments less lease incentives received. Right-of-use assets are subsequently measured at cost less any accumulated depreciation and any accumulated impairment losses. Right-of-use assets are depreciated on a straight-line basis over the shortest of the lease term and the useful life of the underlying asset. The lease term is the non-cancellable period and includes any renewal options if Desjardins Group is reasonably certain to exercise those options and any termination options if Desjardins Group is reasonably certain not to exercise those options. The right-of-use asset is periodically adjusted to reflect certain reassessments of the lease liability.

Right-of-use assets are presented in the Combined Balance Sheets and the depreciation of right-of-use assets is recognized under “Non-interest expense – Premises, equipment and furniture, including depreciation” in the Combined Statements of Income.

The lease liability is initially measured at the present value of the lease payments for the lease term that have not yet been paid, calculated using the interest rate implicit in the lease or, if that rate cannot be readily determined, the lessee’s incremental borrowing rate. Generally, Desjardins Group uses its incremental borrowing rate as discount rate. Payments included in the measurement of the lease liability comprise fixed payments, less any lease incentives receivable, variable lease payments that depend on an index or a rate, based on the index or the rate as at the commencement date of the lease, an estimated amount for any guaranteed residual value as well as amounts Desjardins Group is reasonably certain to pay for the exercise price of a purchase option or a termination penalty.

The lease liability is subsequently adjusted to reflect interest on the lease liability and lease payments made. It is remeasured when there is a change in future lease payments mainly as a result of a change in an index or a rate, or a change in the amounts expected to be payable by Desjardins Group under a residual value guarantee, when there are lease modifications, or when Desjardins Group revises its assessment of the potential exercise of a purchase, renewal or termination option.

Lease liabilities are presented in the Combined Balance Sheets and interest expense on lease liabilities is recognized under “Interest expense” in the Combined Statements of Income.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Lessor

Leases in which Desjardins Group is the lessor are leases for premises. Desjardins Group classifies the leases in which it is the lessor as either finance leases or operating leases. A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of an underlying asset and as an operating lease if it does not. Desjardins Group mainly enters into operating leases.

When Desjardins Group is the lessor, lease income from operating leases is recognized on a straight-line basis over the lease term under “Net investment income” and the leased asset remains recognized in the Combined Balance Sheets. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognized over the lease term on the same basis as the lease income. Contingent rent is recognized in profit or loss in the year during which it is earned.

g) Property, plant and equipment and investment property

Property, plant and equipment

Property, plant and equipment consists of land, buildings, computer hardware, furniture, fixtures and other items as well as leasehold improvements. They are recognized at cost less any accumulated depreciation and any accumulated impairment losses, and are depreciated over their expected useful life using the straight-line method.

The depreciable amount of an item of property, plant and equipment is determined after deducting its residual value less costs to sell. The useful life of property, plant and equipment is generally equal to its expected useful life.

The depreciation expense for property, plant and equipment is recognized under “Non-interest expense – Premises, equipment and furniture, including depreciation” in the Combined Statements of Income.

Investment property

Investment properties are buildings or land held to earn rentals or for capital appreciation.

Investment properties are recognized at cost less accumulated depreciation and are depreciated over their useful life using the straight-line method. Transfers to or from the “Investment property” category are made only when there is a change in use. Upon a transfer of property, plant and equipment from the “Investment property” category to the “Buildings” category, the cost remains the same and continues to be the carrying amount. If a building held and occupied by Desjardins Group becomes an investment property, it is recorded using the accounting policies applicable to investment properties.

The depreciation expense for investment properties is recognized under “Net investment income” in the Combined Statements of Income.

Depreciation

Property, plant and equipment and investment property are depreciated using the following depreciation periods:

	Depreciation periods
Land	Non-depreciable
Buildings and investment property	5 to 80 years
Computer equipment	2 to 10 years
Furniture, fixtures and other	2 to 20 years
Leasehold improvements	Expected term of the lease

When an item of property, plant and equipment is made up of several significant parts having different useful lives or providing economic benefits according to different patterns, each part is recognized separately and is depreciated over its own depreciation period.

Derecognition

Property, plant and equipment and investment property are derecognized upon disposal or when they are permanently withdrawn from use and no future economic benefits are expected. Gains and losses on the disposal or sale of buildings are recognized in the Combined Statement of Income for the year in which they are realized under “Premises, equipment and furniture, including depreciation” for property, plant and equipment and under “Net investment income” for investment property.

h) Goodwill and intangible assets

Goodwill

Goodwill represents the excess of the purchase price over the fair value of the identifiable assets acquired and liabilities assumed in a business combination accounted for using the acquisition method.

At the acquisition date, each item of goodwill is allocated to one or more cash-generating units (CGU or group of CGUs) that are expected to benefit from the combination. A group of CGUs must not be larger than a business segment. A CGU is the smallest identifiable group of assets that generates cash inflows that are independent from the cash inflows from other groups of assets. Subsequent to initial measurement, goodwill is measured at cost less any impairment loss.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Intangible assets

Intangible assets include acquired and internally generated intangible assets and are initially recognized at cost. The cost of an intangible asset acquired as part of a business combination corresponds to its fair value at the date of acquisition. Subsequent to initial recognition, intangible assets are measured at cost less any accumulated amortization and any impairment losses. Expenditures related to internally generated intangible assets, except for development costs, are recognized in profit or loss as incurred.

Desjardins Group assesses whether the useful life of an intangible asset is finite or indefinite. Intangible assets with finite useful lives include mainly software and client relationships and are amortized using the straight-line method over their estimated useful lives, which do not exceed 40 years.

Gains or losses resulting from the derecognition of an intangible asset correspond to the difference between the net proceeds of disposal and the net carrying amount of the asset. They are recognized under “Non-interest expense – Other” in the Combined Statements of Income upon derecognition of the asset.

i) Impairment of non-financial assets

Desjardins Group assesses at the reporting date whether there is evidence that an asset may be impaired. An impairment loss is recognized when the carrying amount of an asset exceeds its recoverable amount.

The recoverable amount represents the higher of the fair value less costs of disposal and the value in use. Fair value represents the best estimate of the amount that could be obtained from the sale of the asset in an arm's-length transaction between knowledgeable and willing parties. The value in use is calculated using the most appropriate method, generally by discounting recoverable future cash flows.

Any impairment loss recognized in the Combined Statements of Income represents the excess of the carrying amount of the asset over the recoverable amount. Impairment losses on an asset may be subsequently reversed and are recognized in the Combined Statements of Income in the year in which they occur.

Estimating the recoverable amount of a non-financial asset to determine whether it is impaired also requires management to make estimates and assumptions. Any change in these estimates and assumptions could impact the determination of the recoverable amount of non-financial assets and, therefore, the outcome of the impairment test. The main estimates and assumptions used in calculating the recoverable amount are future cash flows estimated based on internal financial forecasts, expected future earnings, the growth rate and the discount rate.

Goodwill

Goodwill is tested for impairment once a year and when there is possible evidence of impairment.

The impairment test for goodwill is performed based on the recoverable amount of each CGU (or each group of CGUs) to which goodwill is allocated. Significant judgments must be made to estimate the data taken into account in the model used to determine the recoverable amount of each CGU.

When the recoverable amount of the CGU is less than the carrying amount, an impairment loss is recognized in the Combined Statement of Income for the year and is first recorded as a reduction of the goodwill allocated to the CGU (or group of CGUs) and then as a reduction of the other identifiable assets of the CGU (or group of CGUs) pro rata on the basis of their carrying amount in the unit. The allocation of the impairment loss to the assets of the CGU (or group of CGUs) must however not result in their carrying amount being lower than the highest of the following amounts: the fair value of the assets less costs to sell, their value in use and zero.

Goodwill impairment losses cannot be reversed.

j) Acceptances and clients' liability under acceptances

Acceptances represent a form of negotiable short-term debt that is issued by our clients and that we guarantee for a fee. The potential liability of Desjardins Group under acceptances is recognized under “Acceptances”, in “Other liabilities”. Desjardins Group has equivalent offsetting claims against its clients in the event of a call on these commitments, which are recognized under “Clients' liability under acceptances”, in “Other assets”. Fees are recognized under “Other income – Other”.

k) Insurance contract liabilities

Insurance contracts are contracts under which a significant insurance risk is transferred to the insurer upon their issuance. An insurance risk is transferred when the insurance subsidiaries agree to compensate the policyholder if an uncertain future event specified in the contract adversely affects the policyholder. Contracts that transfer a significant insurance risk issued by these subsidiaries are classified as insurance contracts, in accordance with IFRS 4, “Insurance Contracts”.

Once a contract is classified as an insurance contract, it continues to be an insurance contract even if the insurance risk it carries decreases significantly during its life.

Insurance contract liabilities include the contract liabilities of the life and health insurance and the property and casualty insurance subsidiaries. They are derecognized when the obligation specified in the contract is discharged or cancelled or expires.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Life and health insurance contract liabilities

Life and health insurance contract liabilities consist of actuarial liabilities, benefits payable, provisions for claims not reported, provision for dividends and experience refunds, and contract holder deposits.

Actuarial liabilities represent the amounts which, together with estimated future premiums and net investment income, will provide for all the life and health insurance subsidiaries' commitments regarding estimated future benefits, contract holder dividends and related expenses. The appointed actuary of each of these subsidiaries is required to determine the actuarial liabilities needed to meet its future commitments. These actuarial liabilities are determined using the Canadian Asset Liability Method (CALM) in accordance with Canadian accepted actuarial practices, and they are equal to the value in the Combined Balance Sheets of the assets that back them.

Under CALM, actuarial liabilities of the life and health insurance subsidiaries are determined based on an explicit projection of cash flows using current best estimate assumptions for each cash flow component and each significant contingency. Each non-economic assumption is adjusted by a margin for adverse deviation. With respect to investment returns, the provision for adverse deviation is established by using yield scenarios that consider the uncertainty associated with the projection of interest rates on the reinvestment of future cash flows in relation to the mismatch of cash flows. These scenarios are established using a deterministic model that includes testing prescribed by Canadian actuarial standards. With respect to minimum guarantees on segregated fund products, the provision for adverse deviation is determined using stochastic modelling.

Property and casualty insurance contract liabilities

Property and casualty insurance contract liabilities consist of unearned premiums and provisions for claims and adjustment expenses.

Unearned premiums represent the portion of premiums remaining to be earned at the reporting date.

The provisions for claims and adjustment expenses related to the insurance policies of the property and casualty insurance subsidiaries are estimated using actuarial techniques that consider best estimate assumptions, taking into account currently known data, which are regularly reviewed and updated. Any resulting adjustment is recognized in the Combined Statement of Income for the year in which the revision occurs. The provisions for claims and adjustment expenses are reported on a discounted basis using the rate of return of the underlying assets, with a margin for adverse deviations.

Discretionary participation features

Certain insurance contracts of the life and health insurance subsidiaries contain a discretionary participation feature that allows the contract holder to participate in the profitability related to their contract. These contracts give the contract holder the contractual right to receive additional benefits as supplement to guaranteed benefits. The life and health insurance subsidiaries elected not to recognize the participating portion of these contracts separately.

Reinsurance

In order to limit their losses, the insurance subsidiaries enter into reinsurance treaties that vary based on the nature of the activities. In addition, they purchase additional reinsurance protection with respect to large-scale catastrophic events.

Premium income from insurance contracts and expenses related to claims, benefits and changes in insurance contract liabilities associated with contracts under reinsurance treaties are presented net of amounts ceded to reinsurers in the Combined Statements of Income.

The share of reinsurers in the insurance contract liabilities is presented under "Reinsurance assets" in the Combined Balance Sheets at the same time and using a basis consistent with those used to establish the corresponding liability. These assets comprise the reinsurers' share in actuarial liabilities and provisions for benefits, policyholder dividends and experience refunds for the life and health insurance operations, and the reinsurers' share in unearned premiums and provisions for claims and adjustment expenses for the property and casualty insurance operations.

l) Segregated funds

Certain insurance contracts allow contract holders to invest in segregated funds held by one of the life and health insurance subsidiaries for their benefit. All risks and rewards of ownership of these investments accrue to the contract holders, even though these investments are held by this subsidiary. Accordingly, the net assets and liabilities of segregated funds are presented on a separate line in the Combined Balance Sheets. Segregated fund investments are measured and recognized at fair value at the reporting date, which is determined using the methods described in section a), "Financial assets and liabilities". In addition, if a segregated fund controls a mutual fund in which it has invested, such mutual fund is consolidated in the segregated fund net assets. A liability corresponding to contract holders' rights to the segregated fund net assets is also recognized separately.

m) Provisions and contingent liabilities

Provisions are liabilities of uncertain timing or amount. A provision is recognized when Desjardins Group has an obligation (legal or constructive) as a result of a past event, the settlement of which should result in an outflow of resources embodying economic benefits, and when a reliable estimate can be made of the amount of the obligation. The amount of the obligation is discounted where the effect of the time value of money is material.

Provisions are based on management's best estimate of the amounts required to settle the obligations on the reporting date, taking into account the relevant uncertainties and risks. Management must make significant judgments in determining whether a present obligation exists and in estimating the probability, timing and amount of any outflow of resources. Desjardins Group regularly examines the measurement of provisions and makes, on a quarterly basis, the adjustments required based on new available information. Actual results may differ materially from these forecasts.

Charges to and reversals of provisions are recognized in profit or loss under the items corresponding to the nature of the expenditures covered.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

A contingent liability is a possible obligation that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of Desjardins Group or an obligation that arises from a past event and for which an outflow of resources embodying economic benefits is not probable or cannot be estimated reliably.

n) Derivative financial instruments and hedging activities

Derivative financial instruments

Derivative financial instruments are financial contracts whose value depends on assets, interest rates, foreign exchange rates or financial indexes. The vast majority of Desjardins Group's derivative financial instruments are negotiated by mutual agreement with the counterparty and include forward exchange contracts, currency swaps, interest rate swaps, credit default swaps, total return swaps, forward rate agreements, as well as currency, interest rate and stock index options. Other transactions are carried out as part of regulated trades and consist mainly of futures. The types of contracts used are defined in Note 20, "Derivative financial instruments and hedging activities".

Derivative financial instruments, including embedded derivatives which are required to be accounted for separately, are recognized at fair value on the Combined Balance Sheets. Changes in fair value of embedded derivatives required to be accounted for separately are recognized under "Net investment income" in the Combined Statements of Income.

Hybrid financial instruments

When a hybrid contract contains a host that is an asset within the scope of IFRS 9, the entire hybrid contract is classified and recognized based on the characteristics of the hybrid contract.

An embedded derivative is separated from the host and accounted for separately as a derivative when the host is not an asset within the scope of IFRS 9 and the following conditions are met: (a) the economic characteristics and risks of the embedded derivative are not closely related to the economic characteristics and risks of the host; (b) a separate instrument with the same terms as the embedded derivative would meet the definition of a derivative; and (c) the hybrid contract is not measured at fair value with changes in fair value recognized in the Combined Statements of Income.

Objectives of holding derivatives

Desjardins Group uses derivative financial instruments for trading or asset-liability management purposes.

Derivative financial instruments held for trading purposes are used to meet the needs of members and clients, and to allow Desjardins Group to generate income on its own trading activities. These instruments are recognized at fair value in the Combined Balance Sheets, and changes in their fair value are recognized under "Net investment income" in the Combined Statements of Income.

Derivative financial instruments held for asset-liability management purposes are used to manage current and expected risks related to market risk. They enable Desjardins Group to transfer, modify or reduce the interest rate and foreign currency exposures of assets and liabilities recorded in the Combined Balance Sheets, as well as firm commitments and forecasted transactions.

Hedging activities

Desjardins Group elected to continue applying the requirements of IAS 39 for hedge accounting instead of adopting the provisions of IFRS 9.

Desjardins Group mainly designates its derivative financial instruments as part of a fair value or cash flow hedging relationship.

When derivative financial instruments are used to manage assets and liabilities, Desjardins Group must determine, for each derivative, whether or not hedge accounting is appropriate. To qualify for hedge accounting, a hedging relationship must be designated and documented at its inception. Such documentation must address the specific strategy for managing risk, the asset, liability or cash flows that are being hedged as well as the measure of hedge effectiveness. Consequently, the effectiveness of each hedging relationship must be assessed, regularly and on an individual basis, to determine with reasonable assurance whether the relationship is effective and will continue to be effective. The derivative financial instrument must prove highly effective to offset changes in the fair value or the cash flows of the hedged item attributable to the risk being hedged.

Desjardins Group may also use derivative financial instruments as an economic hedge for certain transactions in situations where the hedging relationship does not qualify for hedge accounting or where it elects not to apply hedge accounting.

The designation of a derivative financial instrument as hedging instrument is discontinued in the following cases: the hedged item is sold or matures, the derivative financial instrument is repurchased or matures, the hedge is no longer effective, or Desjardins Group terminates the designation of the hedge or no longer expects that the forecasted transaction will occur.

Hedging instruments that meet the strict hedge accounting conditions are recognized as follows:

Fair value hedges

In a fair value hedge transaction, changes in fair value of the hedging derivative financial instrument are recognized under "Net investment income" in the Combined Statements of Income, as are changes in fair value of the hedged asset or liability attributable to the hedged risk. The gain or loss attributable to the hedged risk is applied to the carrying amount of the hedged item. When the changes in fair value of the hedging derivative financial instrument and the hedged item do not entirely offset each other, the resulting amount, which represents the ineffective portion of the relationship, is recognized under "Net investment income" in the Combined Statements of Income.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (*continued*)

When a fair value hedging relationship is discontinued, hedge accounting is discontinued prospectively. The hedged item is no longer adjusted to reflect the fair value impact of the designated risk. Previously recorded adjustments to the hedged item are amortized using the effective interest method and are recognized in net interest income, in the Combined Statements of Income, following the underlying instrument, over the remaining life of the hedged item. However, if the hedged item ceased to exist, the adjustments for the impact of the designated risk are immediately recognized under “Net investment income” in the Combined Statements of Income.

Cash flow hedges

In a cash flow hedge transaction, gains and losses resulting from changes in the fair value of the effective portion of the derivative financial instrument are recognized under “Net gains (losses) on derivative financial instruments designated as cash flow hedges”, in other comprehensive income, until the hedged item is recognized in the Combined Statements of Income, at which time such changes are recognized in net interest income in the Combined Statements of Income, following the underlying instrument. The ineffective portion of cash flow hedge transactions is immediately recognized under “Net investment income” in the Combined Statements of Income.

When a cash flow hedging relationship no longer qualifies for hedge accounting, Desjardins Group discontinues hedge accounting prospectively. Gains or losses recognized in other comprehensive income are amortized to net interest income, in the Combined Statements of Income, following the underlying instrument, over the expected remaining life of the hedging relationship that was discontinued. If a designated hedged item is sold or matures before the related derivative financial instrument ceases to exist, all gains or losses are immediately recognized in profit or loss under “Net investment income”.

o) Financial guarantees

A financial guarantee is a contract that could contingently require Desjardins Group to make specified payments to the guaranteed party to repay a loss that such party incurred as a result of a default by a specified third party to make a payment upon maturity in accordance with the original or modified terms and conditions of a debt security.

Financial guarantees are initially recognized as liabilities in the Combined Financial Statements for an amount corresponding to the fair value of the commitment resulting from the issuance of the guarantee. After initial recognition, except in cases where it must be measured at fair value through profit or loss, the guarantee is measured at the higher of the following amounts:

- i) The amount initially recorded less, when appropriate, accumulated amortization recognized in the Combined Statements of Income;
- ii) The amount of the allowance for credit losses.

If a financial guarantee meets the definition of a derivative, it is measured at fair value through profit or loss at each reporting date and presented as a derivative financial instrument. Guarantees presented as derivative financial instruments are a type of over-the-counter credit derivative under which one party transfers to another party the credit risk of an underlying financial instrument.

The carrying amount of guarantees does not reflect the maximum potential amount of future payments under guarantees. Desjardins Group considers the difference between these two amounts as off-balance sheet credit instruments.

p) Reserves

Reserves included in equity are mainly from the caisses. They are based on the balance of the reserves as at December 31 of the prior year and the surplus earnings distribution plans for such year, which must be approved by the general meeting of each caisse within the first four months following year-end.

The stabilization reserve of a caisse and the Federation's stabilization reserve consist of amounts appropriated from the surplus earnings for the year by the caisse or the Federation, as appropriate. Amounts appropriated to the stabilization reserve of a caisse are essentially used to pay interest on permanent shares issued by that caisse. Amounts appropriated to the Federation's stabilization reserve are essentially used to pay interest on F capital shares it issued.

The reserve for future member dividends is made up of amounts appropriated by the caisses. Amounts appropriated to this reserve are used to pay member dividends and to appropriate amounts to the Community Development Fund.

The general reserve is essentially made up of amounts appropriated by the caisses, the Federation and the *Fonds de sécurité Desjardins*. This reserve can only be used to eliminate a deficit and, when surplus earnings and the stabilization reserve are not sufficient, to pay interest on permanent shares, surplus shares and capital shares.

Other reserves are mainly made up of amounts appropriated by the caisses that can only be taken into account in the calculation of the distribution plan when the amounts previously appropriated to these reserves are realized by the caisses.

q) Revenue recognition

In addition to the items mentioned in section a), “Financial assets and liabilities”, the specific recognition criteria that follow must also be met before revenue can be recognized.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Recognition criteria

Revenue is recognized when Desjardins Group has transferred control of a good or service (the performance obligation is satisfied). Management must use its judgment to determine when performance obligations are satisfied and establish the transaction price and the amounts allocated to such obligations.

Net interest income

Interest income and expense are mainly earned or incurred by the Personal and Business Services segment and the Other category. They are recognized using the effective interest method for all financial instruments measured at “Amortized cost”, for interest-bearing financial assets “Classified as at fair value through other comprehensive income” and for financial instruments included in the “At fair value through profit or loss” class.

The effective interest method is used in the calculation of the amortized cost of a financial asset or liability and in the allocation of interest income or interest expense over the relevant period. The effective interest rate is the rate that discounts future cash payments or receipts through the expected life of the financial instrument to the gross carrying amount of a financial asset or to the amortized cost of a financial liability.

When calculating the effective interest rate, Desjardins Group estimates cash flows considering all contractual terms of the financial instruments, but it does not consider future credit losses. The calculation includes transaction costs and income between parties to the contract as well as premiums or discounts. Transaction costs and income that form an integral part of the effective rate of the contract, such as file setup fees and finders’ fees, are assimilated to supplemental interest.

For financial assets that are not considered credit-impaired (Stages 1 and 2), interest income is calculated on the gross carrying amount of the financial instrument. For credit-impaired financial assets (Stage 3), interest income is calculated by applying the effective interest rate to the amortized cost of the asset, which corresponds to the gross carrying amount less the loss allowance for expected credit losses.

Premiums

Gross premiums on insurance contracts of the life and health insurance subsidiaries are recognized as revenue when they become due. As soon as they are recognized, an actuarial provision is established and recognized under “Insurance contract liabilities”. Premiums are presented, net of premiums ceded under reinsurance treaties, under “Net premiums” in the Combined Statements of Income.

Gross premiums on insurance contracts of the property and casualty insurance subsidiaries are recognized as revenue proportionately over the life of the contracts. They are presented, net of premiums ceded under reinsurance treaties, under “Net premiums” in the Combined Statements of Income. The portion of the premiums remaining to be earned at the reporting date is presented under “Insurance contract liabilities” in the Combined Balance Sheets.

Service charges, commissions, brokerage fees and other

Desjardins Group earns revenue from service charges, commissions and brokerage fees related to the broad range of services and products it provides its members and clients.

Service charges, commissions, brokerage fees and investment fund fees are recognized once the service has been provided or the product has been delivered. This income is recognized under “Deposit and payment service charges” and “Brokerage and investment fund services” in the Combined Statements of Income.

Loan syndication fees are recognized as revenue when the syndication agreement is signed unless the yield on the loan retained by Desjardins Group is less than the yield of other comparable lending institutions that participate in the financing. In such instances, an appropriate portion of the fees is deferred using the effective interest method. This income is recognized under “Lending fees and credit card service revenues” in the Combined Statements of Income.

Commissions and costs arising from the negotiation, or the participation thereto, of a transaction on behalf of a third party—such as the arrangement of share or other securities acquisitions or business purchases or sales—are recognized at the outcome of the underlying transactions. Income from such commissions is recognized under “Brokerage and investment fund services” in the Combined Statements of Income. Income from lending fees and credit card service revenue is recorded under “Lending fees and credit card service revenues” in the Combined Statements of Income.

Portfolio management fees and fees for other services are recognized based on the applicable service contracts, pro rata over the period during which the service is provided. Portfolio management income is recorded under “Management and custodial service fees” in the Combined Statements of Income.

Asset management fees related to investment funds are recognized pro rata over the period during which the service is provided. The same principles are applied to wealth management, financial planning and custodial services that are provided on an ongoing basis over a long period of time. Asset management income is recognized under “Management and custodial service fees” in the Combined Statements of Income.

Dividend income is recognized when Desjardins Group’s right to receive payment of the dividend is established.

r) Assets under management and assets under administration

Assets under management and assets under administration are held by and for the benefit of clients. These assets are therefore excluded from the Combined Balance Sheets of Desjardins Group. Income from these management services is recognized under “Management and custodial service fees” in the Combined Statements of Income when the service is provided.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

s) Foreign currency translation

Monetary assets and liabilities denominated in foreign currencies are translated into Canadian dollars at the exchange rate prevailing at the reporting date. Non-monetary assets and liabilities measured at historical cost are translated at the exchange rate prevailing at the transaction date, while those that are measured at fair value are translated at the exchange rate prevailing at the date fair value was determined. Income and expenses are translated at the average exchange rate for the year. Realized and unrealized gains and losses resulting from the translation are recognized under “Foreign exchange income (loss)” in the Combined Statements of Income. However, the following items are presented in other comprehensive income in the Combined Statements of Comprehensive Income:

- Translation gains and losses on financial assets “Designated as at fair value through other comprehensive income”.
- Gains and losses on derivatives designated as cash flow hedging instruments.

t) Income taxes on surplus earnings

The income tax expense on surplus earnings recognized in the Combined Statements of Income comprises the current and deferred tax expense on operating surplus earnings as well as the income tax consequences of remuneration on capital stock and dividends when certain conditions are met. The total income tax expense includes the income tax expense on surplus earnings recognized in the Combined Statements of Income as well as current and deferred taxes on items recognized outside profit or loss directly in the Combined Statements of Comprehensive Income or the Combined Statements of Changes in Equity.

The total income tax expense is based on the expected tax treatment of the transactions. To determine the current and deferred portions of income taxes on surplus earnings, management must make judgments to establish the assumptions concerning the dates on which deferred income tax assets and liabilities will be reversed. Significant judgment must be used to interpret the relevant tax legislation in order to determine the income tax expense. If Desjardins Group’s interpretation differs from that of taxation authorities or if the reversal dates do not correspond with the forecasted dates, the provision for income taxes on surplus earnings may increase or decrease in subsequent years.

Current income taxes

Current income tax assets and liabilities for the current year and prior years are measured based on the amount that Desjardins Group expects to recover from or pay to the taxation authorities. Tax laws and tax rates applied to determine these amounts are those that have been enacted or substantively enacted at the reporting dates.

Deferred income taxes

Deferred taxes are recognized, using the balance sheet liability method, for all temporary differences existing at the reporting date between the tax basis of assets and liabilities and their carrying amount in the Combined Balance Sheets.

Deferred tax liabilities are recognized for all taxable temporary differences, except in the following cases:

- When the deferred tax liability arises from the initial recognition of goodwill or the initial recognition of an asset or liability in a transaction which is not a business combination and which, at the time of the transaction, affects neither accounting profit nor taxable profit (or tax loss).
- For taxable temporary differences associated with investments in subsidiaries, when the date at which the difference reverses can be controlled and it is probable that it will not reverse in the foreseeable future.

Deferred tax assets are recognized for all deductible temporary differences as well as all tax loss carryforwards and unused tax credits, to the extent that it is probable that a taxable profit will be available against which these differences, tax loss carryforwards and tax credits can be utilized, except in the following cases:

- When the deferred tax asset associated with the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction which is not a business combination and which, at the time of the transaction, affects neither accounting profit nor taxable profit (or tax loss).
- For deductible temporary differences associated with investments in subsidiaries, associates and joint ventures. Deferred tax assets are recognized only to the extent that it is probable that the difference will reverse in the foreseeable future and that a taxable profit will be available against which such difference can be utilized.

The carrying amount of a deferred tax asset is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow the benefit of part or all of a deferred tax asset to be utilized. Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it becomes probable that a future taxable profit will be available to recover them.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply during the period when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to set off current tax assets against current tax liabilities, and if these deferred taxes relate to the same taxable entity and the same taxation authority.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

u) Member dividends

The board of directors of each caisse recommends for approval the surplus earnings distribution plan at the annual general meeting of members, which is held in the four months following year-end. The amount of member dividends to be paid is part of this plan. Member dividends take into consideration the financial framework for the appropriation of surplus earnings in relation with the Desjardins Group Integrated Financial Plan, which provides for member dividends based on Desjardins Group's financial capacity and capitalization. The difference between the amount of member dividends actually paid following the general meetings held by the caisses, and the estimated amount is charged to combined profit or loss for the year in which the payments are made.

Member dividends are calculated based on averages balances maintained in the following product families: Accounts, Loans and Lines of Credit, Savings and Investments and Funds. For the Insurance product family, member dividends are calculated based on the premium paid for the relevant year. Member dividends are recognized under "Member dividends" in the Combined Statements of Income.

v) Employee benefits

Short-term benefits

Short-term benefits include salaries and commissions, social security contributions and certain bonuses payable within 12 months after the reporting date. An expense is recorded for these benefits in the period during which the services giving right to them were rendered.

Post-employment benefits

Pension and post-retirement benefit plans

Desjardins Group offers to a majority of its employees a defined benefit pension plan and a defined benefit supplemental pension plan. It also offers a post-retirement benefit plan that provides medical, dental and life insurance to retiring employees and their dependents.

The cost of these plans is recognized in the Combined Statements of Income and includes current service cost, past service cost and net interest on net defined benefit plan liabilities. Past service cost resulting from a plan amendment or curtailment is immediately recognized in the Combined Statements of Income.

Remeasurements of net defined benefit plan liabilities are recognized in items of other comprehensive income that will not be reclassified subsequently to the Combined Statements of Income and are immediately reclassified to undistributed surplus earnings. These remeasurements include actuarial gains and losses and the difference between the actual return on plan assets and the interest income generated by such assets, which is recognized in the Combined Statements of Income. Actuarial gains and losses result from changes in actuarial assumptions used to determine the defined benefit plan obligation and experience gains and losses on such obligation.

Net defined benefit plan assets or liabilities are equal to the present value of the plans' obligation, calculated using the projected unit credit method, less the fair value of plan assets. The value of any defined benefit plan asset is, when appropriate, limited to the present value of any economic benefits available in the form of refunds from the plans or reductions in future contributions to the pension plans.

Net pension plan and other post-retirement benefit plan liabilities are recognized under "Net defined benefit plan liabilities" in the Combined Balance Sheets.

NOTE 2 – BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES *(continued)*

FUTURE ACCOUNTING CHANGES

Accounting standards and amendments issued by the IASB but not yet effective as at December 31, 2020 are presented below. Regulatory authorities have stated that early adoption of these standards and amendments will not be permitted, unless they indicate otherwise.

IFRS 17, “Insurance Contracts”

In May 2017, the IASB issued IFRS 17, “Insurance Contracts”, which will replace the current standard, IFRS 4, “Insurance Contracts”. IFRS 17 establishes principles for the recognition, measurement, presentation and disclosure of all insurance contracts.

IFRS 17 provides a general model for measuring insurance contracts, but also includes a simplified method for contracts with a period of one year or less as well as a specific method for insurance contracts with direct participation features. The general model, which is based on current value, uses assumptions as at the reporting date to estimate the amount, timing and uncertainty of future cash flows and takes into account market interest rates and the impact of insurance contract holder options and guarantees.

In addition, under IFRS 17, profits on the sale of insurance policies will no longer be recognized upon initial recognition, but will instead be deferred as separate liabilities and recognized in profit or loss over the contract term as services are provided.

IFRS 17 will be applied retrospectively to each group of insurance contracts. If retrospective application is impracticable, the modified retrospective approach or the fair value approach could be applied to the financial statements for the annual periods beginning on or after January 1, 2021.

In June 2020, the IASB issued amendments to IFRS 17, including the two-year deferral of the initial application date of IFRS 17 to the annual periods beginning on or after January 1, 2023. Desjardins Group is currently assessing the impact of adopting this standard (and its amendments) on its financial statements.

IFRS 9, “Financial Instruments”, IAS 39, “Financial Instruments: Recognition and Measurement”, and IFRS 7, “Financial Instruments: Disclosures”

On January 1, 2020, Desjardins Group adopted amendments to IFRS 9, IAS 39 and IFRS 7 arising from Phase 1 of the benchmark interest rate reform project. Phase 1 amendments providing relief with respect to applying hedge accounting during the period before the replacement of benchmark interest rates had no impact on Desjardins Group’s profit or loss or financial position.

In August 2020, the IASB issued amendments to IFRS 9, IAS 39 and IFRS 7 in connection with Phase 2 of its interest rate benchmark reform project. The amendments focus on the impact on the financial statements of the replacement of an interest rate benchmark.

The IASB amended IFRS 9 to add a practical expedient allowing an entity to account prospectively for a change in contractual cash flows that is required by interest rate benchmark reform by revising the effective interest rate. The practical expedient applies only if certain conditions are met.

The IASB also amended IFRS 9 and IAS 39 to add a temporary exception for hedge accounting. The IASB therefore provides relief from applying the current hedge accounting documentation requirements with respect to changes to hedged items, hedging instruments or hedged risk resulting directly from interest rate benchmark reform. The amendments allow continuing hedge accounting when changes to the hedged item and the hedging instrument occur as a result of changes that are required by the reform.

IFRS 7 was also amended to include the requirement to disclose the nature and extent of risks related to the reform and how the entity manages those risks as well as the entity’s progress in completing the transition to alternative benchmark rates and how the entity is managing the transition. Amendments to these standards, which will apply to annual periods beginning on or after January 1, 2021, will not have any material impact on Desjardins Group’s profit or loss or financial position.

NOTE 3 – CARRYING AMOUNT OF FINANCIAL INSTRUMENTS

CLASSIFICATION AND CARRYING AMOUNT OF FINANCIAL INSTRUMENTS

The following tables present the carrying amount of financial assets and liabilities according to their classification in the classes defined in the financial instrument standards.

	At fair value through profit or loss		At fair value through other comprehensive income		Amortized cost ⁽²⁾	Total
	Classified as at fair value through profit or loss ⁽¹⁾	Designated as at fair value through profit or loss	Classified as at fair value through other comprehensive income ⁽²⁾	Designated as at fair value through other comprehensive income		
As at December 31, 2020						
Financial assets						
Cash and deposits with financial institutions	\$ 1	\$ 174	\$ 719	\$ -	\$ 11,232	\$ 12,126
Securities	13,721	21,239	52,613	66	29	87,668
Securities borrowed or purchased under reverse repurchase agreements	-	-	-	-	9,658	9,658
Loans	-	-	-	-	211,421	211,421
Other financial assets						
Clients' liability under acceptances	-	-	-	-	328	328
Derivative financial instruments ⁽³⁾	5,820	-	-	-	-	5,820
Amounts receivable from clients, brokers and financial institutions	-	-	-	-	2,499	2,499
Other	2	-	-	-	1,638	1,640
Total financial assets	\$ 19,544	\$ 21,413	\$ 53,332	\$ 66	\$ 236,805	\$ 331,160
Financial liabilities						
Deposits ⁽⁴⁾⁽⁵⁾⁽⁶⁾	\$ -	\$ 206	\$ -	\$ -	\$ 225,030	\$ 225,236
Other financial liabilities						
Acceptances	-	-	-	-	328	328
Commitments related to securities sold short	9,353	-	-	-	-	9,353
Commitments related to securities lent or sold under repurchase agreements	-	-	-	-	19,152	19,152
Derivative financial instruments ⁽³⁾	4,884	-	-	-	-	4,884
Amounts payable to clients, brokers and financial institutions	-	-	-	-	6,810	6,810
Other	155	-	-	-	2,930	3,085
Subordinated notes	-	-	-	-	1,493	1,493
Total financial liabilities	\$ 14,392	\$ 206	\$ -	\$ -	\$ 255,743	\$ 270,341

⁽¹⁾ An amount of \$3,082 million corresponds to financial assets designated for the overlay approach.

⁽²⁾ As at December 31, 2020, the allowance for credit losses on securities at "Amortized cost" was insignificant, and the allowance for credit losses on securities "Classified as at fair value through other comprehensive income" totalled \$4 million. Detailed information on the allowance for credit losses on loans is presented in Note 7, "Loans and allowance for credit losses".

⁽³⁾ Include derivative financial instruments designated as hedging instruments amounting to \$742 million in assets and \$288 million in liabilities. Detailed information on derivatives designated as hedging instruments is presented in Note 20, "Derivative financial instruments and hedging activities".

⁽⁴⁾ The maturity amount that Desjardins Group will be contractually required to pay to holders of deposits designated as at fair value through profit or loss fluctuates and will differ from the fair value of such deposits as at the reporting date.

⁽⁵⁾ As at December 31, 2020, the cumulative amount of change in fair value attributable to changes in the credit risk of liabilities designated as at fair value through profit or loss was \$5 million.

⁽⁶⁾ The amount recognized in other comprehensive income attributable to changes in the credit risk of liabilities designated as at fair value through profit or loss that was realized at derecognition during the year was insignificant.

NOTE 3 – CARRYING AMOUNT OF FINANCIAL INSTRUMENTS *(continued)*CLASSIFICATION AND CARRYING AMOUNT OF FINANCIAL INSTRUMENTS *(continued)*

As at December 31, 2019	At fair value through profit or loss		At fair value through other comprehensive income		Amortized cost ⁽²⁾	Total
	Classified as at fair value through profit or loss ⁽¹⁾	Designated as at fair value through profit or loss	Classified as at fair value through other comprehensive income ⁽²⁾	Designated as at fair value through other comprehensive income		
Financial assets						
Cash and deposits with financial institutions	\$ -	\$ 273	\$ 1,395	\$ -	\$ 2,041	\$ 3,709
Securities	16,713	18,455	22,850	59	1,616	59,693
Securities borrowed or purchased under reverse repurchase agreements	-	-	-	-	10,032	10,032
Loans	-	-	-	-	203,082	203,082
Other financial assets						
Clients' liability under acceptances	-	-	-	-	380	380
Derivative financial instruments ⁽³⁾	4,246	-	-	-	-	4,246
Amounts receivable from clients, brokers and financial institutions	-	-	-	-	2,229	2,229
Other	-	-	-	-	1,364	1,364
Total financial assets	\$ 20,959	\$ 18,728	\$ 24,245	\$ 59	\$ 220,744	\$ 284,735
Financial liabilities						
Deposits ⁽⁴⁾	\$ -	\$ 84	\$ -	\$ -	\$ 193,834	\$ 193,918
Other financial liabilities						
Acceptances	-	-	-	-	380	380
Commitments related to securities sold short	10,615	-	-	-	-	10,615
Commitments related to securities lent or sold under repurchase agreements	-	-	-	-	10,562	10,562
Derivative financial instruments ⁽³⁾	4,278	-	-	-	-	4,278
Amounts payable to clients, brokers and financial institutions	-	-	-	-	5,552	5,552
Other	268	-	-	-	3,146	3,414
Subordinated notes	-	-	-	-	1,398	1,398
Total financial liabilities	\$ 15,161	\$ 84	\$ -	\$ -	\$ 214,872	\$ 230,117

⁽¹⁾ An amount of \$2,976 million corresponds to financial assets designated for the overlay approach.

⁽²⁾ As at December 31, 2019, the allowance for credit losses on securities at "Amortized cost" totalled \$1 million, and the allowance for credit losses on securities "Classified as at fair value through other comprehensive income" totalled \$3 million. Detailed information on the allowance for credit losses on loans is presented in Note 7, "Loans and allowance for credit losses".

⁽³⁾ Include derivative financial instruments designated as hedging instruments amounting to \$315 million in assets and \$428 million in liabilities. Detailed information on derivatives designated as hedging instruments is presented in Note 20, "Derivative financial instruments and hedging activities".

⁽⁴⁾ The maturity amount that Desjardins Group will be contractually required to pay to holders of deposits designated as at fair value through profit or loss fluctuates and will differ from the fair value of such deposits as at the reporting date.

During the years ended December 31, 2020 and 2019, there were no material reclassifications of financial instruments.

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS

FAIR VALUE HIERARCHY

Fair value measurement is determined using the following three-level fair value hierarchy:

- Level 1 – Measurement based on quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – Valuation techniques based primarily on observable market data;
- Level 3 – Valuation techniques not based primarily on observable market data.

Transfers between levels

Transfers between hierarchy levels for instruments measured at fair value are made at the reporting date.

HIERARCHY OF FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE

The following tables present the hierarchy for financial instruments measured at fair value in the Combined Balance Sheets.

As at December 31, 2020	Level 1	Level 2	Level 3	Total
Financial assets				
Financial assets at fair value through profit or loss				
Cash and deposits with financial institutions	\$ 11	\$ 164	\$ -	\$ 175
Securities				
Debt securities issued or guaranteed by				
Canadian governmental entities	5,698	-	-	5,698
Provincial governmental entities and municipal corporations in Canada	16,785	771	-	17,556
School or public corporations in Canada	16	95	-	111
Foreign public administrations	248	-	-	248
Other securities				
Financial institutions	-	1,278	10	1,288
Other issuers	61	4,327	735	5,123
Equity securities	3,901	71	964	4,936
	26,720	6,706	1,709	35,135
Derivative financial instruments				
Interest rate contracts	-	2,556	-	2,556
Foreign exchange contracts	-	464	-	464
Other contracts	-	2,800	-	2,800
	-	5,820	-	5,820
Other assets	-	2	-	2
Total financial assets at fair value through profit or loss	26,720	12,528	1,709	40,957
Financial assets at fair value through other comprehensive income				
Cash and deposits with financial institutions	1	718	-	719
Securities				
Debt securities issued or guaranteed by				
Canadian governmental entities	8,035	5,380	-	13,415
Provincial governmental entities and municipal corporations in Canada	30,548	3,031	-	33,579
School or public corporations in Canada	-	17	-	17
Foreign public administrations	11	-	-	11
Other securities				
Financial institutions	28	4,678	-	4,706
Other issuers	3	813	69	885
Equity securities	-	2	64	66
Total financial assets at fair value through other comprehensive income	38,626	14,639	133	53,398
Financial instruments of segregated funds	7,113	11,861	127	19,101
Total financial assets	\$ 72,459	\$ 39,028	\$ 1,969	\$ 113,456
Financial liabilities				
Financial liabilities at fair value through profit or loss				
Deposits	\$ -	\$ 206	\$ -	\$ 206
Other liabilities				
Commitments related to securities sold short	8,671	682	-	9,353
Other	-	-	155	155
	8,671	888	155	9,714
Derivative financial instruments				
Interest rate contracts	-	1,507	-	1,507
Foreign exchange contracts	-	712	-	712
Other contracts	-	2,665	-	2,665
	-	4,884	-	4,884
Total financial liabilities	\$ 8,671	\$ 5,772	\$ 155	\$ 14,598

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)**HIERARCHY OF FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE (continued)**

As at December 31, 2019	Level 1	Level 2	Level 3	Total
Financial assets				
Financial assets at fair value through profit or loss				
Cash and deposits with financial institutions	\$ 9	\$ 264	\$ -	\$ 273
Securities				
Debt securities issued or guaranteed by				
Canadian governmental entities	8,487	-	-	8,487
Provincial governmental entities and municipal corporations in Canada	15,680	785	-	16,465
School or public corporations in Canada	15	89	-	104
Foreign public administrations	133	-	-	133
Other securities				
Financial institutions	17	810	55	882
Other issuers	2	3,494	771	4,267
Equity securities	3,447	589	794	4,830
	27,790	6,031	1,620	35,441
Derivative financial instruments				
Interest rate contracts	-	966	-	966
Foreign exchange contracts	-	286	-	286
Other contracts	-	2,994	-	2,994
	-	4,246	-	4,246
Total financial assets at fair value through profit or loss	27,790	10,277	1,620	39,687
Financial assets at fair value through other comprehensive income				
Cash and deposits with financial institutions	9	1,386	-	1,395
Securities				
Debt securities issued or guaranteed by				
Canadian governmental entities	6,812	3,466	-	10,278
Provincial governmental entities and municipal corporations in Canada	9,036	1,278	-	10,314
Foreign public administrations	11	-	-	11
Other securities				
Financial institutions	5	1,655	-	1,660
Other issuers	-	517	70	587
Equity securities	-	2	57	59
Total financial assets at fair value through other comprehensive income	15,873	8,304	127	24,304
Financial instruments of segregated funds	6,588	10,351	81	17,020
Total financial assets	\$ 50,251	\$ 28,932	\$ 1,828	\$ 81,011
Financial liabilities				
Financial liabilities at fair value through profit or loss				
Deposits	\$ -	\$ 84	\$ -	\$ 84
Other liabilities				
Commitments related to securities sold short	10,193	422	-	10,615
Other	-	-	268	268
	10,193	506	268	10,967
Derivative financial instruments				
Interest rate contracts	-	847	-	847
Foreign exchange contracts	-	528	-	528
Other contracts	-	2,903	-	2,903
	-	4,278	-	4,278
Total financial liabilities	\$ 10,193	\$ 4,784	\$ 268	\$ 15,245

During the years ended December 31, 2020 and 2019, no material transfers attributable to changes in the observability of market data were made between hierarchy levels for instruments measured at fair value.

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)

HIERARCHY OF FINANCIAL INSTRUMENTS WHOSE CARRYING AMOUNT DOES NOT EQUAL FAIR VALUE

The carrying amount of certain financial instruments measured at amortized cost does not equal fair value. The following tables present those instruments by hierarchy level.

As at December 31, 2020	Carrying amount	Fair value	Level 1	Level 2	Level 3
Financial assets					
Securities	\$ 29	\$ 29	\$ -	\$ 29	\$ -
Loans	211,421	213,920	-	1,247	212,673
Financial liabilities					
Deposits	225,030	226,762	1,616	225,146	-
Subordinated notes	1,493	1,592	-	1,592	-
As at December 31, 2019	Carrying amount	Fair value	Level 1	Level 2	Level 3
Financial assets					
Securities	\$ 1,616	\$ 1,617	\$ -	\$ 1,617	\$ -
Loans	203,082	203,174	-	7,808	195,366
Financial liabilities					
Deposits	193,834	193,795	1,351	192,423	21
Subordinated notes	1,398	1,433	-	1,433	-

FAIR VALUE OF FINANCIAL INSTRUMENTS CATEGORIZED WITHIN LEVEL 3

Valuation process for financial instruments categorized within Level 3

Desjardins Group has implemented various key controls and procedures to ensure that financial instruments categorized within Level 3 are appropriately and reliably measured. The financial governance framework provides for independent monitoring and segregation of duties in that respect.

The most significant financial instruments categorized within Level 3 that are held by Desjardins Group are mortgage bonds, equity securities and the financial liability related to a contingent consideration resulting from a price adjustment clause for certain property and casualty insurance contracts acquired.

For mortgage bonds, Desjardins Group developed a list of parameters based on comparable inputs that is reviewed annually and adjusted based on market trends. Tests are performed quarterly to ensure that the rates used by the system are consistent with this list and evolve reasonably.

Desjardins Group measures the majority of equity securities and other debt securities based on net values published by the fund administrator. If needed, these values are adjusted based on more recent information, when such information is available and appropriate. These models are examined and approved by Desjardins Group.

In connection with the acquisition of the Canadian businesses of State Farm Mutual Automobile Insurance Company (State Farm), Desjardins Group recognized a contingent consideration resulting from the price adjustment clause of the agreement. Under such clause, State Farm will compensate Desjardins Group for 95% of the unfavourable development of the provision for claims and adjustment expenses related to the property and casualty insurance contracts transferred as part of the acquisition, while Desjardins Group will give State Farm 90% of the favourable development of such provision.

Sensitivity of financial instruments categorized within Level 3

Desjardins Group performs sensitivity analyses to measure the fair value of financial instruments categorized within Level 3. Changing unobservable inputs to one or more reasonably possible alternative assumptions does not significantly change the fair value of financial instruments categorized within Level 3.

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)

FAIR VALUE OF FINANCIAL INSTRUMENTS CATEGORIZED WITHIN LEVEL 3 (continued)

Changes in fair value of financial instruments categorized within Level 3

The following tables present the changes in fair value of financial instruments categorized within Level 3 of the hierarchy, namely financial instruments whose fair value is determined using valuation techniques not based mainly on observable market data.

	Balance at beginning of year	Realized gains / losses recognized in profit or loss ⁽¹⁾	Unrealized gains / losses recognized in profit or loss ⁽²⁾	Unrealized gains / losses recognized in other comprehensive income ⁽³⁾	Transfers of instruments into (out of) Level 3	Purchases / Issuances / Other	Sales / Settlements / Other	Balance at end of year
For the year ended December 31, 2020								
Financial assets								
Financial assets at fair value through profit or loss								
Securities								
Other securities								
Financial institutions								
Mortgage bonds	\$ 55	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (45)	\$ 10
Other issuers								
Hedge funds	2	2	(1)	-	-	-	-	3
Asset-backed term notes	4	-	-	-	-	-	(1)	3
Mortgage bonds	710	-	25	-	-	-	(67)	668
Other debt securities	55	-	-	-	-	9	(3)	61
Equity securities	794	(2)	49	-	-	137	(14)	964
Total financial assets at fair value through profit or loss	1,620	-	73	-	-	146	(130)	1,709
Financial assets at fair value through other comprehensive income								
Securities								
Other securities								
Other issuers								
Mortgage bonds	70	-	-	2	-	-	(3)	69
Equity securities	57	-	-	3	-	4	-	64
Total financial assets at fair value through other comprehensive income	127	-	-	5	-	4	(3)	133
Financial instruments of segregated funds	81	-	1	-	-	50	(5)	127
Total financial assets	\$ 1,828	\$ -	\$ 74	\$ 5	\$ -	\$ 200	\$ (138)	\$ 1,969
Financial liabilities								
Financial liabilities at fair value through profit or loss								
Other liabilities – Other								
Financial liability related to the contingent consideration	\$ 268	\$ -	\$ 95	\$ -	\$ -	\$ -	\$ (208)	\$ 155
Total financial liabilities	\$ 268	\$ -	\$ 95	\$ -	\$ -	\$ -	\$ (208)	\$ 155

⁽¹⁾ Realized gains or losses on financial assets classified or designated as at fair value through profit or loss are presented under "Net investment income".

⁽²⁾ Unrealized gains or losses on financial assets classified or designated as at fair value through profit or loss are presented under "Net investment income", while unrealized gains or losses on financial liabilities "Classified as at fair value through profit or loss" are recognized under "Net investment income" and "Other income – Other", respectively.

⁽³⁾ Unrealized gains or losses on financial assets "Classified as at fair value through other comprehensive income" are recognized under "Net unrealized gains" on debt securities at fair value through other comprehensive income, while unrealized gains or losses on financial assets "Designated as at fair value through other comprehensive income" are recognized under "Net change in gains and losses on equity securities designated as at fair value through other comprehensive income" in the Combined Statements of Comprehensive Income.

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)

FAIR VALUE OF FINANCIAL INSTRUMENTS CATEGORIZED WITHIN LEVEL 3 (continued)

Changes in fair value of financial instruments categorized within Level 3 (continued)

	Balance at beginning of year	Realized gains / losses recognized in profit or loss ⁽¹⁾	Unrealized gains / losses recognized in profit or loss ⁽²⁾	Unrealized gains / losses recognized in other comprehensive income ⁽³⁾	Transfers of instruments into (out of) Level 3	Purchases / Issuances / Other	Sales / Settlements / Other	Balance at end of year
For the year ended December 31, 2019								
Financial assets								
Financial assets at fair value through profit or loss								
Securities								
Other securities								
Financial institutions								
Mortgage bonds	\$ 56	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (1)	\$ 55
Other issuers								
Hedge funds	1	-	1	-	-	-	-	2
Asset-backed term notes	5	-	-	-	-	-	(1)	4
Mortgage bonds	736	-	12	-	-	-	(38)	710
Other debt securities	-	-	(1)	-	-	56	-	55
Equity securities	698	(12)	(9)	-	-	193	(76)	794
Other assets	13	-	-	-	-	-	(13)	-
Total financial assets at fair value through profit or loss	1,509	(12)	3	-	-	249	(129)	1,620
Financial assets at fair value through other comprehensive income								
Securities								
Other securities								
Other issuers								
Mortgage bonds	89	-	-	-	-	-	(19)	70
Other	8	-	-	-	-	-	(8)	-
Equity securities	-	-	-	-	57	-	-	57
Total financial assets at fair value through other comprehensive income	97	-	-	-	57	-	(27)	127
Financial instruments of segregated funds	72	-	5	-	-	4	-	81
Total financial assets	\$ 1,678	\$ (12)	\$ 8	\$ -	\$ 57	\$ 253	\$ (156)	\$ 1,828
Financial liabilities								
Financial liabilities at fair value through profit or loss								
Other liabilities – Other								
Financial liability related to the contingent consideration	\$ 319	\$ -	\$ 193	\$ -	\$ -	\$ -	\$ (244)	\$ 268
Total financial liabilities	\$ 319	\$ -	\$ 193	\$ -	\$ -	\$ -	\$ (244)	\$ 268

⁽¹⁾ Realized gains or losses on financial assets classified or designated as at fair value through profit or loss are presented under "Net investment income".

⁽²⁾ Unrealized gains or losses on financial assets classified or designated as at fair value through profit or loss are presented under "Net investment income", while unrealized gains or losses on financial liabilities "Classified as at fair value through profit or loss" are recognized under "Net investment income" and "Other income – Other", respectively.

⁽³⁾ Unrealized gains or losses on financial assets "Classified as at fair value through other comprehensive income" are recognized under "Net unrealized gains" on debt securities at fair value through other comprehensive income, while unrealized gains or losses on financial assets "Designated as at fair value through other comprehensive income" are recognized under "Net change in gains and losses on equity securities designated as at fair value through other comprehensive income" in the Combined Statements of Comprehensive Income.

NOTE 4 – FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)

Valuation techniques and inputs used to measure the fair value of financial instruments categorized within Level 3

The following tables present the main techniques and inputs used to measure the fair value of the significant financial instruments categorized within Level 3.

As at December 31, 2020	Fair value	Main valuation techniques	Unobservable inputs	Input value ranges		
Financial assets						
Securities						
Mortgage bonds	\$ 747	Discounted cash flows	Credit spread ^(B,C) Comparable inputs ^(B,C)	0 bp 10 bp	to to	15 bp 153 bp
	956	Adjusted net asset value	Adjusted net asset value ^(A,C)	-		(1)
	64	Market prices for comparable instruments	Enterprise value/revenue ratio ^(B,C)	-		(1)
Equity securities and other debt securities	69	Discounted cash flows	Discount rate ^(B,C) Liquidity premium ^(B,C)	6.6% 10.0%	to to	9.6% 40.0%
Financial instruments of segregated funds	127	Adjusted net asset value	Adjusted net asset value ^(A,C)	-		(1)
Other financial assets	6					
Total financial assets	\$ 1,969					
Financial liabilities						
Other liabilities - Other Financial liability related to the contingent consideration	155	Actuarial techniques ⁽²⁾	Provision for claims and adjustment expenses ^(B)	-		(1)
Total financial liabilities	\$ 155					

As at December 31, 2019	Fair value	Main valuation techniques	Unobservable inputs	Input value ranges		
Financial assets						
Securities						
Mortgage bonds	\$ 835	Discounted cash flows	Credit spread ^(B,C) Comparable inputs ^(B,C)	0 bp 37 bp	to to	300 bp 243 bp
	789	Adjusted net asset value	Adjusted net asset value ^(A,C)	-		(1)
Equity securities and other debt securities	57	Discounted cash flows	Requires rate of return ^(B,C)	6.0%	to	6.8%
	60	Recent transactions and bids	Paid/bid price	-		(1)
Financial instruments of segregated funds	81	Adjusted net asset value	Adjusted net asset value ^(A,C)	-		(1)
Other financial assets	6					
Total financial assets	\$ 1,828					
Financial liabilities						
Other liabilities - Other Financial liability related to the contingent consideration	268	Actuarial techniques ⁽²⁾	Provision for claims and adjustment expenses ^(B)	-		(1)
Total financial liabilities	\$ 268					

⁽¹⁾ Due to the nature of these financial instruments, no input value range is presented.

⁽²⁾ The actuarial techniques used to prospectively measure the provision for claims and adjustment expenses are in accordance with Canadian accepted actuarial practices. For more details about such practices, refer to the "Actuarial assumptions" section of Note 16, "Insurance contract liabilities".

Fair value sensitivity to changes in unobservable inputs

^(A) An increase (decrease) in this unobservable input, taken individually, generally results in an increase (decrease) in fair value.

^(B) An increase (decrease) in this unobservable input, taken individually, generally results in a decrease (increase) in fair value.

^(C) There is no predictable relationship between this input and other material unobservable inputs.

NOTE 5 – OFFSETTING FINANCIAL ASSETS AND LIABILITIES

A financial asset and a financial liability must be offset in the Combined Balance Sheets when, and only when, Desjardins Group has a legally enforceable and unconditional right to set off the amounts and intends either to settle on a net basis or to realize the asset and settle the liability simultaneously. Desjardins Group has a legally enforceable and unconditional right to set off a financial asset and a financial liability when such right is enforceable in the normal course of business and in the event of default, insolvency or bankruptcy.

Securities borrowed or purchased under reverse repurchase agreements and commitments related to securities lent or sold under repurchase agreements are subject to master netting agreements or similar agreements that do not meet the criteria for offsetting in the Combined Balance Sheets as they give a right to set off that is enforceable only in the event of default, insolvency or bankruptcy. However, when such transactions are carried out with clearing houses, the criteria for offsetting in the Combined Balance Sheets are met.

In addition, over-the-counter derivatives subject to International Swaps and Derivatives Association's master netting agreements do not meet the criteria for offsetting in the Combined Balance Sheets as they also give a right to set off that is enforceable only in the event of default, insolvency or bankruptcy. As part of these transactions, Desjardins Group pledges and receives assets as collateral to manage credit risk in accordance with the terms and conditions of the credit support annex.

Exchange-traded derivatives are also subject to master netting agreements entered into directly with stock exchanges or clearing houses and indirectly through brokers. Master netting agreements entered into directly with stock exchanges and clearing houses meet the criteria for offsetting in the Combined Balance Sheets, unlike those entered into indirectly through brokers, as they give a right to set off that is enforceable only in the normal course of business.

Certain amounts receivable from clients, brokers and financial institutions as well as certain amounts payable to clients, brokers and financial institutions are subject to master netting agreements that meet the criteria for offsetting in the Combined Balance Sheets.

The following tables present information about financial assets and liabilities that are set off and not set off in the Combined Balance Sheets and are subject to a master netting agreement or a similar agreement.

	Net amounts presented in the Combined Balance Sheets ⁽²⁾			Associated amounts not set off in the Combined Balance Sheets ⁽¹⁾		
	Gross recognized amounts	Set off amounts		Financial instruments ⁽³⁾	Financial collateral held / pledged	Residual amounts not set off
As at December 31, 2020						
Financial assets						
Securities borrowed or purchased under reverse repurchase agreements	\$ 14,328	\$ 4,670	\$ 9,658	\$ 5,771	\$ 3,887	\$ -
Derivative financial instruments	5,754	-	5,754	1,858	3,698	198
Amounts receivable from clients, brokers and financial institutions and other	41	20	21	5	-	16
Total financial assets	\$ 20,123	\$ 4,690	\$ 15,433	\$ 7,634	\$ 7,585	\$ 214
Financial liabilities						
Commitments related to securities lent or sold under repurchase agreements	\$ 23,822	\$ 4,670	\$ 19,152	\$ 5,771	\$ 13,379	\$ 2
Derivative financial instruments	2,242	-	2,242	1,858	116	268
Amounts payable to clients, brokers and financial institutions	60	20	40	5	-	35
Total financial liabilities	\$ 26,124	\$ 4,690	\$ 21,434	\$ 7,634	\$ 13,495	\$ 305

⁽¹⁾ Any over-collateralization is excluded from the table.

⁽²⁾ The difference between the net amounts presented in this table and balances appearing in the Combined Balance Sheets represents financial assets and liabilities that are not subject to master netting agreements or similar agreements.

⁽³⁾ Carrying amount of financial assets and liabilities that are subject to a master netting agreement or similar agreement but that do not meet offsetting criteria.

NOTE 5 – OFFSETTING FINANCIAL ASSETS AND LIABILITIES (continued)

The following table presents information about financial assets and liabilities that are set off and not set off in the Combined Balance Sheets and are subject to a master netting agreement or a similar agreement (*continued*).

				Associated amounts not set off in the Combined Balance Sheets ⁽¹⁾		
	Gross recognized amounts	Set off amounts	Net amounts presented in the Combined Balance Sheets ⁽²⁾	Financial instruments ⁽³⁾	Financial collateral held / pledged	Residual amounts not set off
As at December 31, 2019						
Financial assets						
Securities borrowed or purchased under reverse repurchase agreements	\$ 15,229	\$ 5,197	\$ 10,032	\$ 4,156	\$ 5,873	\$ 3
Derivative financial instruments	4,227	-	4,227	1,137	2,936	154
Amounts receivable from clients, brokers and financial institutions and other	37	25	12	4	-	8
Total financial assets	\$ 19,493	\$ 5,222	\$ 14,271	\$ 5,297	\$ 8,809	\$ 165
Financial liabilities						
Commitments related to securities lent or sold under repurchase agreements	\$ 15,759	\$ 5,197	\$ 10,562	\$ 4,156	\$ 6,400	\$ 6
Derivative financial instruments	1,465	-	1,465	1,137	79	249
Amounts payable to clients, brokers and financial institutions	52	25	27	4	-	23
Total financial liabilities	\$ 17,276	\$ 5,222	\$ 12,054	\$ 5,297	\$ 6,479	\$ 278

⁽¹⁾ Any over-collateralization is excluded from the table.

⁽²⁾ The difference between the net amounts presented in this table and balances appearing in the Combined Balance Sheets represents financial assets and liabilities that are not subject to master netting agreements or similar agreements.

⁽³⁾ Carrying amount of financial assets and liabilities that are subject to a master netting agreement or similar agreement but that do not meet offsetting criteria.

NOTE 6 – SECURITIES

MATURITIES OF SECURITIES

The following tables present an analysis of the maturities of Desjardins Group's securities.

	Terms to maturity						Total
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 to 10 years	Over 10 years	No specific maturity	
As at December 31, 2020							
Financial assets							
Financial assets at fair value through profit or loss							
Securities							
Debt securities issued or guaranteed by Canadian governmental entities	\$ 834	\$ 844	\$ 1,438	\$ 1,310	\$ 1,272	\$ -	\$ 5,698
Provincial governmental entities and municipal corporations in Canada	753	1,750	1,672	2,499	10,882	-	17,556
School or public corporations in Canada	-	-	4	8	99	-	111
Foreign public administrations	190	12	5	19	22	-	248
Other securities							
Financial institutions	100	246	418	284	240	-	1,288
Other issuers	252	474	298	912	3,124	63	5,123
Equity securities	-	-	-	7	4	4,925	4,936
Total financial assets at fair value through profit or loss	2,129	3,326	3,835	5,039	15,643	4,988	34,960
Financial assets at fair value through other comprehensive income							
Securities							
Debt securities issued or guaranteed by Canadian governmental entities	1,047	5,615	6,517	236	-	-	13,415
Provincial governmental entities and municipal corporations in Canada	1,399	7,067	7,727	16,648	738	-	33,579
School or public corporations in Canada	17	-	-	-	-	-	17
Foreign public administrations	11	-	-	-	-	-	11
Other securities							
Financial institutions	1,796	2,075	574	258	3	-	4,706
Other issuers	73	127	243	412	30	-	885
Equity securities	-	-	-	-	-	66	66
Total financial assets at fair value through other comprehensive income	4,343	14,884	15,061	17,554	771	66	52,679
Financial assets at amortized cost							
Securities							
Debt securities issued or guaranteed by Provincial governmental entities and municipal corporations in Canada	1	3	2	6	1	-	13
Foreign public administrations	-	-	1	3	12	-	16
Total financial assets at amortized cost	1	3	3	9	13	-	29
Total securities	\$ 6,473	\$ 18,213	\$ 18,899	\$ 22,602	\$ 16,427	\$ 5,054	\$ 87,668

NOTE 6 – SECURITIES (continued)

MATURITIES OF SECURITIES (continued)

The following table presents an analysis of the maturities of Desjardins Group's securities (continued).

As at December 31, 2019	Terms to maturity						Total
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 to 10 years	Over 10 years	No specific maturity	
Financial assets							
Financial assets at fair value through profit or loss							
Securities							
Debt securities issued or guaranteed by							
Canadian governmental entities	\$ 1,382	\$ 1,938	\$ 1,996	\$ 1,244	\$ 1,927	\$ -	\$ 8,487
Provincial governmental entities and municipal corporations in Canada	892	1,553	1,418	2,465	10,137	-	16,465
School or public corporations in Canada	-	-	-	15	89	-	104
Foreign public administrations	86	12	10	1	24	-	133
Other securities							
Financial institutions	275	174	163	161	109	-	882
Other issuers	202	305	477	660	2,620	3	4,267
Equity securities	-	-	-	6	4	4,820	4,830
Total financial assets at fair value through profit or loss	2,837	3,982	4,064	4,552	14,910	4,823	35,168
Financial assets at fair value through other comprehensive income							
Securities							
Debt securities issued or guaranteed by							
Canadian governmental entities	614	5,597	3,837	230	-	-	10,278
Provincial governmental entities and municipal corporations in Canada	614	4,736	2,588	1,454	922	-	10,314
Foreign public administrations	11	-	-	-	-	-	11
Other securities							
Financial institutions	917	367	275	101	-	-	1,660
Other issuers	45	66	187	266	23	-	587
Equity securities	-	-	-	-	-	59	59
Total financial assets at fair value through other comprehensive income	2,201	10,766	6,887	2,051	945	59	22,909
Financial assets at amortized cost							
Securities							
Debt securities issued or guaranteed by							
Provincial governmental entities and municipal corporations in Canada	199	2	2	6	-	-	209
School or public corporations in Canada	30	-	-	-	-	-	30
Foreign public administrations	-	-	1	6	21	-	28
Other securities							
Financial institutions	1,329	-	-	-	-	(1)	1,328
Other issuers	20	-	-	1	-	-	21
Total financial assets at amortized cost	1,578	2	3	13	21	(1)	1,616
Total securities	\$ 6,616	\$ 14,750	\$ 10,954	\$ 6,616	\$ 15,876	\$ 4,881	\$ 59,693

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES

EXPOSURE TO CREDIT RISK OF LOANS AND OFF-BALANCE SHEET ITEMS

At each reporting date, loans and off-balance sheet items are classified based on their credit quality using their 12-month PD adjusted to take into consideration relevant forward-looking information over their lifetime. This is the PD used to determine whether credit risk has significantly increased since initial recognition or identify financial instruments in regulatory default.

The following tables present PD tranches in relation with risk levels for loans and off-balance sheet items.

Residential mortgages, consumer, credit card and other personal loans

Risk levels	PD tranches
Excellent	0.00% to 0.08%
Very low	0.09% to 0.33%
Low	0.34% to 2.09%
Moderate	2.10% to 7.32%
High	7.33% to 99.99%
Default	100.00%

Business and government

Risk levels	PD tranches
Acceptable risk	
Investment grade	0.00% to 0.36%
Other than investment grade	0.37% to 4.50%
Under watch	4.51% to 99.99%
Default	100.00%

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (*continued*)EXPOSURE TO CREDIT RISK OF LOANS AND OFF-BALANCE SHEET ITEMS (*continued*)

The following tables present the gross carrying amount of loans and the exposure amount for off-balance sheet items for which Desjardins Group estimates a loss allowance for expected credit losses, according to credit quality and the impairment model stage in which they are classified.

Loans

As at December 31, 2020	Non-credit impaired		Credit-impaired ⁽¹⁾	Total
	Stage 1	Stage 2	Stage 3	
Residential mortgages				
Excellent	\$ 709	\$ -	\$ -	\$ 709
Very low	47,146	-	-	47,146
Low	52,003	5,329	-	57,332
Moderate	12,891	12,937	-	25,828
High	1,077	3,546	-	4,623
Default	-	196	374	570
Total gross residential mortgages	\$ 113,826	\$ 22,008	\$ 374	\$ 136,208
Allowance for credit losses	(64)	(98)	(29)	(191)
Total net residential mortgages	\$ 113,762	\$ 21,910	\$ 345	\$ 136,017
Consumer, credit card and other personal loans				
Excellent	\$ 2,194	\$ -	\$ -	\$ 2,194
Very low	4,308	-	-	4,308
Low	9,735	299	-	10,034
Moderate	4,499	1,707	-	6,206
High	393	1,904	-	2,297
Default	-	59	212	271
Total gross consumer, credit card and other personal loans	\$ 21,129	\$ 3,969	\$ 212	\$ 25,310
Allowance for credit losses	(126)	(293)	(126)	(545)
Total net consumer, credit card and other personal loans	\$ 21,003	\$ 3,676	\$ 86	\$ 24,765
Business and government loans⁽²⁾				
Acceptable risk				
Investment grade	\$ 9,700	\$ 30	\$ -	\$ 9,730
Other than investment grade	23,691	5,684	-	29,375
Under watch	4,752	6,623	-	11,375
Default	-	126	737	863
Total gross business and government loans	\$ 38,143	\$ 12,463	\$ 737	\$ 51,343
Allowance for credit losses	(70)	(125)	(181)	(376)
Total net business and government loans	\$ 38,073	\$ 12,338	\$ 556	\$ 50,967

⁽¹⁾ As at December 31, 2020, 94.7% of credit-impaired loans were fully or partially secured, generally by immovable, movable or other security. Additional information on collateral held as security and other credit enhancements is presented in the "Credit Risk Mitigation" section of the Management's Discussion and Analysis.

⁽²⁾ Includes clients' liability under acceptances.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (*continued*)EXPOSURE TO CREDIT RISK OF LOANS AND OFF-BALANCE SHEET ITEMS (*continued*)Loans (*continued*)

As at December 31, 2019	Non-credit impaired		Credit-impaired ⁽¹⁾	Total
	Stage 1	Stage 2	Stage 3	
Residential mortgages				
Excellent	\$ 28,378	\$ 1	\$ -	\$ 28,379
Very low	35,626	2	-	35,628
Low	54,399	736	-	55,135
Moderate	2,899	2,917	-	5,816
High	150	1,107	-	1,257
Default	-	216	326	542
Total gross residential mortgages	\$ 121,452	\$ 4,979	\$ 326	\$ 126,757
Allowance for credit losses	(27)	(26)	(24)	(77)
Total net residential mortgages	\$ 121,425	\$ 4,953	\$ 302	\$ 126,680
Consumer, credit card and other personal loans				
Excellent	\$ 3,516	\$ -	\$ -	\$ 3,516
Very low	5,208	-	-	5,208
Low	10,475	143	-	10,618
Moderate	3,791	1,658	-	5,449
High	23	1,872	-	1,895
Default	-	60	276	336
Total gross consumer, credit card and other personal loans	\$ 23,013	\$ 3,733	\$ 276	\$ 27,022
Allowance for credit losses	(111)	(199)	(143)	(453)
Total net consumer, credit card and other personal loans	\$ 22,902	\$ 3,534	\$ 133	\$ 26,569
Business and government loans⁽²⁾				
Acceptable risk				
Investment grade	\$ 13,012	\$ 36	\$ -	\$ 13,048
Other than investment grade	31,319	1,805	-	33,124
Under watch	1,216	2,280	-	3,496
Default	-	160	540	700
Total gross business and government loans	\$ 45,547	\$ 4,281	\$ 540	\$ 50,368
Allowance for credit losses	(31)	(20)	(104)	(155)
Total net business and government loans	\$ 45,516	\$ 4,261	\$ 436	\$ 50,213

⁽¹⁾ As at December 31, 2019, 93.1% of credit-impaired loans were fully or partially secured, generally by immovable, movable or other security. Additional information on collateral held as security and other credit enhancements is presented in the "Credit Risk Mitigation" section of the Management's Discussion and Analysis.

⁽²⁾ Includes clients' liability under acceptances.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (*continued*)EXPOSURE TO CREDIT RISK OF LOANS AND OFF-BALANCE SHEET ITEMS (*continued*)Off-balance sheet items⁽¹⁾

As at December 31, 2020	Non-credit impaired		Credit-impaired	Total
	Stage 1	Stage 2	Stage 3	
Residential mortgages, consumer, credit card and other personal loans				
Excellent	\$ 18,439	\$ -	\$ -	\$ 18,439
Very low	20,966	-	-	20,966
Low	34,871	103	-	34,974
Moderate	3,658	2,879	-	6,537
High	358	1,264	-	1,622
Default	-	-	77	77
Total gross off-balance sheet items	\$ 78,292	\$ 4,246	\$ 77	\$ 82,615
Allowance for credit losses	(52)	(17)	-	(69)
Total net off-balance sheet items	\$ 78,240	\$ 4,229	\$ 77	\$ 82,546
Business and government				
Acceptable risk				
Investment grade	\$ 21,758	\$ 13	\$ -	\$ 21,771
Other than investment grade	13,432	2,190	-	15,622
Under watch	954	2,338	-	3,292
Default	-	10	171	181
Total gross off-balance sheet items	\$ 36,144	\$ 4,551	\$ 171	\$ 40,866
Allowance for credit losses	(6)	(3)	-	(9)
Total net off-balance sheet items	\$ 36,138	\$ 4,548	\$ 171	\$ 40,857

⁽¹⁾ Loan commitments for which Desjardins Group estimates a loss allowance for expected credit losses comprise credit commitments and documentary letters of credit, while financial guarantees for which it estimates a loss allowance for expected credit losses comprise guarantees and standby letters of credit.

As at December 31, 2019	Non-credit impaired		Credit-impaired	Total
	Stage 1	Stage 2	Stage 3	
Residential mortgages, consumer, credit card and other personal loans				
Excellent	\$ 30,432	\$ 3	\$ -	\$ 30,435
Very low	27,150	2	-	27,152
Low	13,435	19	-	13,454
Moderate	4,027	1,454	-	5,481
High	23	788	-	811
Default	-	1	78	79
Total gross off-balance sheet items	\$ 75,067	\$ 2,267	\$ 78	\$ 77,412
Allowance for credit losses	(28)	(4)	-	(32)
Total net off-balance sheet items	\$ 75,039	\$ 2,263	\$ 78	\$ 77,380
Business and government				
Acceptable risk				
Investment grade	\$ 21,010	\$ 27	\$ -	\$ 21,037
Other than investment grade	14,895	431	-	15,326
Under watch	217	495	-	712
Default	-	12	97	109
Total gross off-balance sheet items	\$ 36,122	\$ 965	\$ 97	\$ 37,184
Allowance for credit losses	(6)	-	-	(6)
Total net off-balance sheet items	\$ 36,116	\$ 965	\$ 97	\$ 37,178

⁽¹⁾ Loan commitments for which Desjardins Group estimates a loss allowance for expected credit losses comprise credit commitments and documentary letters of credit, while financial guarantees for which it estimates a loss allowance for expected credit losses comprise guarantees and standby letters of credit.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (continued)

ALLOWANCE FOR CREDIT LOSSES

The following tables present the changes in the balance of the loss allowance for expected credit losses on loans and off-balance sheet items.

	Non-credit impaired		Credit-impaired	Allowance for credit losses
	Stage 1	Stage 2	Stage 3	
For the year ended December 31, 2020				
Residential mortgages				
Balance at beginning of year	\$ 27	\$ 26	\$ 24	\$ 77
<i>Provision for credit losses</i>				
Transfers to ⁽¹⁾ :				
Stage 1	56	(54)	(2)	-
Stage 2	(25)	34	(9)	-
Stage 3	-	(5)	5	-
Net remeasurement due to transfers ⁽²⁾	(20)	29	19	28
Changes in model inputs ⁽³⁾	(10)	74	1	65
New originations or acquisitions ⁽⁴⁾	42	20	-	62
Derecognition and maturities ⁽⁵⁾	(8)	(18)	(9)	(35)
Net drawdowns (repayments) ⁽⁶⁾	2	(7)	1	(4)
Other	-	(1)	1	-
	37	72	7	116
<i>Write-offs and recoveries</i>	-	-	(2)	(2)
Balance at end of year	\$ 64	\$ 98	\$ 29	\$ 191
Consumer, credit card and other personal loans⁽⁷⁾				
Balance at beginning of year	\$ 145	\$ 203	\$ 143	\$ 491
<i>Provision for credit losses</i>				
Transfers to ⁽¹⁾ :				
Stage 1	270	(251)	(19)	-
Stage 2	(78)	161	(83)	-
Stage 3	(1)	(42)	43	-
Net remeasurement due to transfers ⁽²⁾	(36)	40	251	255
Changes in model inputs ⁽³⁾	(147)	214	212	279
New originations or acquisitions ⁽⁴⁾	65	46	-	111
Derecognition and maturities ⁽⁵⁾	(22)	(39)	(75)	(136)
Net drawdowns (repayments) ⁽⁶⁾	(12)	(19)	(12)	(43)
Other	-	-	1	1
	39	110	318	467
<i>Write-offs and recoveries</i>	-	-	(335)	(335)
Balance at end of year	\$ 184	\$ 313	\$ 126	\$ 623
Business and government				
Balance at beginning of year	\$ 31	\$ 20	\$ 104	\$ 155
<i>Provision for credit losses</i>				
Transfers to ⁽¹⁾ :				
Stage 1	33	(32)	(1)	-
Stage 2	(37)	51	(14)	-
Stage 3	(1)	(9)	10	-
Net remeasurement due to transfers ⁽²⁾	(7)	17	95	105
Changes in model inputs ⁽³⁾	(7)	72	63	128
New originations or acquisitions ⁽⁴⁾	56	22	-	78
Derecognition and maturities ⁽⁵⁾	(10)	(19)	(28)	(57)
Net drawdowns (repayments) ⁽⁶⁾	12	3	13	28
Other	-	-	(2)	(2)
	39	105	136	280
<i>Write-offs and recoveries</i>	-	-	(59)	(59)
Balance at end of year	\$ 70	\$ 125	\$ 181	\$ 376
Total balances at end of year	\$ 318	\$ 536	\$ 336	\$ 1,190
Composed of:				
Loans	\$ 260	\$ 516	\$ 336	\$ 1,112
Off-balance sheet items ⁽⁸⁾	58	20	-	78

⁽¹⁾ Represent transfers between stages before the remeasurement of expected credit losses.

⁽²⁾ Represents the remeasurement of the loss allowance for expected credit losses resulting from transfers between stages.

⁽³⁾ Represent the change in the allowance resulting from changes in credit risk parameters and other model inputs.

⁽⁴⁾ Represent the increase in the allowance for new originations or acquisitions during the year, including loans that were derecognized and for which a new asset was recognized following a modification of terms.

⁽⁵⁾ Represent mainly the decrease in the allowance for fully repaid loans, including loans that were derecognized and for which a new asset was recognized following a modification of terms.

⁽⁶⁾ Represent changes in the allowance attributable to drawdowns and repayments on outstanding loans.

⁽⁷⁾ For purposes of this table, the entire allowance for credit losses on off-balance sheet items is presented in the "Consumer, credit card and other personal loans" section as the allowance amounts and changes therein attributable to other off-balance sheet item categories are not material.

⁽⁸⁾ The allowance for credit losses on off-balance sheet items is presented under "Other liabilities – Other" in the Combined Balance Sheets.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (*continued*)ALLOWANCE FOR CREDIT LOSSES (*continued*)

	Non-credit impaired		Credit-impaired	Allowance for credit losses
	Stage 1	Stage 2	Stage 3	
For the year ended December 31, 2019				
Residential mortgages				
Balance at beginning of year	\$ 27	\$ 26	\$ 25	\$ 78
Provision for credit losses				
Transfers to ⁽¹⁾ :				
Stage 1	27	(23)	(4)	-
Stage 2	(4)	13	(9)	-
Stage 3	-	(3)	3	-
Net remeasurement due to transfers ⁽²⁾	(11)	6	21	16
Changes in model inputs ⁽³⁾	(20)	10	-	(10)
New originations or acquisitions ⁽⁴⁾	13	6	-	19
Derecognition and maturities ⁽⁵⁾	(5)	(7)	(11)	(23)
Net drawdowns (repayments) ⁽⁶⁾	-	(2)	1	(1)
	-	-	1	1
Write-offs and recoveries	-	-	(2)	(2)
Balance at end of year	\$ 27	\$ 26	\$ 24	\$ 77
Consumer, credit card and other personal loans⁽⁷⁾				
Balance at beginning of year	\$ 142	\$ 275	\$ 122	\$ 539
Provision for credit losses				
Transfers to ⁽¹⁾ :				
Stage 1	260	(240)	(20)	-
Stage 2	(57)	106	(49)	-
Stage 3	(1)	(39)	40	-
Net remeasurement due to transfers ⁽²⁾	(59)	39	234	214
Changes in model inputs ⁽³⁾	(178)	81	259	162
New originations or acquisitions ⁽⁴⁾	76	74	-	150
Derecognition and maturities ⁽⁵⁾	(34)	(70)	(64)	(168)
Net drawdowns (repayments) ⁽⁶⁾	(4)	(23)	2	(25)
	3	(72)	402	333
Write-offs and recoveries	-	-	(381)	(381)
Balance at end of year	\$ 145	\$ 203	\$ 143	\$ 491
Business and government				
Balance at beginning of year	\$ 31	\$ 36	\$ 77	\$ 144
Provision for credit losses				
Transfers to ⁽¹⁾ :				
Stage 1	21	(18)	(3)	-
Stage 2	(6)	11	(5)	-
Stage 3	-	(4)	4	-
Net remeasurement due to transfers ⁽²⁾	(9)	8	44	43
Changes in model inputs ⁽³⁾	(26)	(13)	14	(25)
New originations or acquisitions ⁽⁴⁾	26	8	-	34
Derecognition and maturities ⁽⁵⁾	(10)	(8)	(34)	(52)
Net drawdowns (repayments) ⁽⁶⁾	4	-	18	22
Other	-	-	7	7
	-	(16)	45	29
Write-offs and recoveries	-	-	(18)	(18)
Balance at end of year	\$ 31	\$ 20	\$ 104	\$ 155
Total balances at end of year	\$ 203	\$ 249	\$ 271	\$ 723
Composed of:				
Loans	\$ 169	\$ 245	\$ 271	\$ 685
Off-balance sheet items ⁽⁸⁾	34	4	-	38

⁽¹⁾ Represent transfers between stages before the remeasurement of expected credit losses.

⁽²⁾ Represents the remeasurement of the loss allowance for expected credit losses resulting from transfers between stages.

⁽³⁾ Represent the change in the allowance resulting from changes in credit risk parameters and other model inputs.

⁽⁴⁾ Represent the increase in the allowance for new originations or acquisitions during the year, including loans that were derecognized and for which a new asset was recognized following a modification of terms.

⁽⁵⁾ Represent mainly the decrease in the allowance for fully repaid loans, including loans that were derecognized and for which a new asset was recognized following a modification of terms.

⁽⁶⁾ Represent changes in the allowance attributable to drawdowns and repayments on outstanding loans.

⁽⁷⁾ For purposes of this table, the entire allowance for credit losses on off-balance sheet items is presented in the "Consumer, credit card and other personal loans" section as the allowance amounts and changes therein attributable to other off-balance sheet item categories are not material.

⁽⁸⁾ The allowance for credit losses on off-balance sheet items is presented under "Other liabilities – Other" in the Combined Balance Sheets.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (*continued*)

KEY DATA AND ASSUMPTIONS

Estimating the loss allowance for expected credit losses is based on a set of assumptions and methodologies specific to credit risk and changes in economic conditions and therefore requires significant judgment to be exercised. The main items requiring significant judgment that affected its measurement are the following:

- Changes in the borrowers' credit risk rating (or PD)
- Determination of significant increases in credit risk
- Incorporation of forward-looking information
- Estimated life of revolving credit facilities

The development of the COVID-19 pandemic and its future resolution give rise to uncertainty. Management therefore had to make complex judgments to estimate the loss allowance for expected credit losses in the current situation, which increases the risk of adjustments in future periods.

Changes in the borrowers' credit risk rating or probability of default

The borrowers' credit risk rating is the foundation of the credit risk assessment model. The rating of a borrower is directly related to its estimated PD. Many variables are taken into consideration in credit risk assessment models. For more information about these models, see section 4.0, "Risk Management", of the Management's Discussion and Analysis. Changes in the borrowers' credit risk rating have an impact on determining significant increases in credit risk, as this is mainly based on the change in the borrower's PD, and measuring the loss allowance for expected credit losses.

Changes in the borrowers' credit risk rating may increase or decrease the loss allowance for expected credit losses. Generally, a deterioration in a borrower's credit risk rating gives rise to an increase in the allowance, while an improvement results in a decrease in the allowance.

Determination of significant increases in credit risk

To determine whether, at the reporting date, credit risk has significantly increased since initial recognition, Desjardins Group bases its assessment on the change in default risk over the expected life of the financial instrument. As this assessment takes into account forward-looking information at time of granting and at the reporting date, a significant increase in credit risk may be caused by a deterioration in economic forecasts integrated into the prospective evaluation, a deterioration in the borrower's situation or a combination of both of these factors.

The determination of significant increases in credit risk since initial recognition may have a significant upward or downward impact on the loss allowance for expected credit losses as the amount of the loss allowance for expected credit losses for loans in Stage 1 is equal to 12-month expected credit losses, while the amount of the loss allowance for expected credit losses for loans in Stage 2 is equal to the lifetime expected credit losses.

Significant judgments had to be made to estimate the negative impact of the unprecedented current COVID-19 pandemic situation on the risk of default by the different types of borrowers and, consequently, on the determination of significant increases in credit risk and the measurement of the allowance. With respect to the use of the payment deferral program that it offers its members and clients, Desjardins Group considered that it was not, taken individually, an indication of an increase in the risk of default over the life of the financial instrument. Accordingly, the use of such program was not considered to be, on its own, a sufficient criterion for concluding to a significant increase in credit risk and transferring a financial instrument to Stage 2 of the impairment model. Furthermore, the use of such program does not result in additional days past due.

Incorporation of forward-looking information

Desjardins Group uses three different scenarios to determine the loss allowance for expected credit losses, namely a base scenario, an upside scenario and a downside scenario. Projections for each scenario are provided for a four-year horizon. The macroeconomic variables projected under each scenario and the related probability of occurrence have a significant impact on determining significant increases in credit risk and measuring the loss allowance for expected credit losses. The models vary depending on the portfolios and include one or several of the main variables presented in the table below. The macroeconomic variable projection and the determination of the probabilities of occurrence are reviewed quarterly.

The incorporation of forward-looking information may increase or decrease the loss allowance for expected credit losses. Generally, an improvement in the outlook will give rise to a decrease in the allowance, while a deterioration will result in an increase in the allowance.

The major uncertainty resulting from the COVID-19 pandemic makes it significantly more complex to determine reasonable and supportable assumptions concerning the change in macroeconomic variables for the various scenarios and the related probability of occurrence. This uncertainty, which relates in particular to the duration and magnitude of the impact of the COVID-19 pandemic on the various macroeconomic variables used in the models and to the positive effect of support measures by central banks and governments, required management to make significant judgments to revise the assumptions concerning forward-looking information. Considering the atypical nature of the current economic crisis, management applied expert credit judgment as to the degree of correlation between input data related to forward-looking indicators and expected credit losses. Expert credit judgment was also applied to consider the impact of government support measures, which are at an unprecedented level and have been continuously evolving since the outset of the pandemic, as well as the temporary impact of the payment deferral programs offered by financial institutions.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (continued)

KEY DATA AND ASSUMPTIONS (continued)

Incorporation of forward-looking information (continued)

The macroeconomic scenarios developed for calculating the loss allowance for expected credit losses include the following value ranges over the projection horizon for the most significant variables for credit risk parameters:

	Base scenario		Upside scenario		Downside scenario	
	Next 12 months	Remaining forecast period	Next 12 months	Remaining forecast period	Next 12 months	Remaining forecast period
As at December 31, 2020						
Macroeconomic variables⁽¹⁾						
Gross domestic product (annualized change)	3.2 %	1.6 %	5.0 %	1.7 %	0.5 %	1.5 %
Unemployment rate (average)	6.7 %	5.8 %	6.1 %	4.8 %	8.7 %	6.7 %
Consumer Price Index (annualized change)	1.5 %	1.9 %	3.7 %	2.3 %	0.6 %	1.5 %
Housing prices (annualized change)	0.3 %	2.0 %	7.0 %	2.5 %	(8.0)%	1.7 %
Corporate credit spread ⁽²⁾ (average)	124 bp	120 bp	98 bp	86 bp	154 bp	140 bp
S&P/TSX stock index ⁽²⁾ (annualized change)	9.9 %	6.7 %	16.4 %	7.6 %	(0.6)%	5.4 %

⁽¹⁾ All macroeconomic variables relate to the Québec economy, unless otherwise noted.

⁽²⁾ Macroeconomic variables related to the Canadian economy.

	Base scenario		Upside scenario		Downside scenario	
	Next 12 months	Remaining forecast period	Next 12 months	Remaining forecast period	Next 12 months	Remaining forecast period
As at December 31, 2019						
Macroeconomic variables⁽¹⁾						
Gross domestic product (annualized change)	1.3 %	1.5 %	2.3 %	1.9 %	(1.0)%	1.3 %
Unemployment rate (average)	4.5 %	4.5 %	4.1 %	3.5 %	6.1 %	7.1 %
Consumer Price Index (annualized change)	1.9 %	1.7 %	3.8 %	2.6 %	(1.9)%	1.5 %
Housing prices (annualized change)	1.5 %	0.7 %	6.3 %	1.9 %	(5.8)%	(0.4)%
Corporate credit spread ⁽²⁾ (average)	124 bp	125 bp	94 bp	87 bp	173 bp	157 bp
S&P/TSX stock index ⁽²⁾ (annualized change)	4.7 %	2.9 %	9.9 %	7.6 %	(25.8)%	8.6 %

⁽¹⁾ All macroeconomic variables relate to the Québec economy, unless otherwise noted.

⁽²⁾ Macroeconomic variables related to the Canadian economy.

The economic activity experienced a steep drop during the first two quarters of 2020, followed by a strong rebound in the third quarter. This rebound in economic activity observed during the summer gave way in the last quarter of 2020 to new challenges related to the COVID-19 second wave and the new health measures that had to be gradually reintroduced.

The base scenario forecasts that the economic activity will remain weak in the first quarter of 2021. Afterwards, with the gradual reopening of the economy, helped by the acceleration of the vaccination campaign, real GDP growth is expected to sharply increase in spring and summer 2021. We will however have to wait until early 2022 to see real GDP exceed its pre-pandemic high. After a significant decrease during summer 2020, the unemployment rate should be more stable in the first quarter of 2021 due to the weak short-term economic growth, but should quickly revert to its downward trend to end 2021 at approximately 6.4%. In addition, the housing market would remain quite strong and there would therefore not be any major correction in house prices.

In the downside scenario, real GDP would considerably decline in the first quarter of 2021. Afterwards, the economic recovery would be slower than under the base scenario. The economic setback in the first quarter of 2021 would be accompanied by an unemployment rate going back to over 9%. The unemployment rate would then decrease at a slower pace than in the base scenario. With respect to the housing market, this scenario expects a decrease of approximately 10% in house prices.

The upside scenario essentially assumes that the economic recovery will be faster than in the base scenario and would occur by the end of the first quarter of 2021. This recovery would be supported by a faster withdrawal of health restrictions as well as the acceleration and effectiveness of the vaccination campaign. The unemployment rate would continue to decrease quite rapidly to 5.5% by the end of 2021. The increase in house prices would remain quite strong in 2021, but the faster increase in interest rates under this scenario would eventually temper the housing market in future years.

The development of the economic outlook after December 31, 2020 will be considered in estimating the loss allowance for expected credit losses in future periods.

NOTE 7 – LOANS AND ALLOWANCE FOR CREDIT LOSSES (continued)

KEY DATA AND ASSUMPTIONS (continued)

Estimated life of revolving credit facilities

To determine the life of revolving credit facilities, Desjardins Group determines the period over which there is exposure to credit risk but for which expected credit losses would not be mitigated by normal credit risk management action. In making this estimate, Desjardins Group considers the period over which it was exposed to credit risk on similar financial instruments and the credit risk management actions that it expects to take once the credit risk on the financial instruments has increased.

The determination of the estimated life of revolving credit facilities has a significant impact on estimating the loss allowance for expected credit losses, mainly for revolving credit facilities in Stage 2 of the impairment model. Generally, an increase in the estimated life of revolving credit facilities gives rise to an increase in expected credit losses.

SENSITIVITY ANALYSIS OF THE ALLOWANCE FOR CREDIT LOSSES ON NON-CREDIT IMPAIRED LOANS

Scenarios

The amount of the loss allowance for expected credit losses depends on the probability of occurrence associated with each scenario. The following table compares the allowance for credit losses on non-credit impaired loans and off-balance sheet items at the reporting dates, which takes into account the probability weighting for the three scenarios, with the allowance for credit losses that would have been obtained if a weighting of 100% had been assigned to each scenario individually.

	Allowance for credit losses on non-credit impaired loans and off-balance sheet items	
	As at December 31, 2020	As at December 31, 2019
Under IFRS 9	\$ 854	\$ 452
Weighting of 100% assigned to the scenario:		
Base	\$ 740	\$ 444
Upside	699	418
Downside	1,233	486

Transfers between stages

The following table compares the allowance for credit losses on non-credit impaired loans and off-balance sheet items at the reporting dates with the allowance for credit losses that would have been obtained if all non-credit impaired loans had been included in Stage 1 of the impairment model.

	Allowance for credit losses on non-credit impaired loans and off-balance sheet items	
	As at December 31, 2020	As at December 31, 2019
Under IFRS 9	\$ 854	\$ 452
If all non-credit impaired loans and off-balance sheet items had been included in Stage 1	\$ 765	\$ 429

NOTE 8 – DERECOGNITION OF FINANCIAL ASSETS

FINANCIAL ASSETS TRANSFERRED BUT NOT DERECOGNIZED

Loan securitization

As part of its liquidity and capital management strategy, Desjardins Group participates in the National Housing Act (NHA) Mortgage-Backed Securities Program. Under this program, Desjardins Group creates pools of residential mortgage loans insured by Canada Mortgage and Housing Corporation (CMHC) that back mortgage-backed securities. These mortgage-backed securities are issued under the National Housing Act (NHA MBSs). Desjardins Group originates from time to time such securities and retains them as holder or transfers them from time to time to the Canada Housing Trust (CHT). NHA MBSs give their holders a property right on the pools of loans backing them. In addition, in the context of the COVID-19 pandemic, the Canadian government, through CMHC, modified its Insured Mortgage Purchase Program (IMPP). Under this second program, Desjardins Group sold MBSs to CMHC.

However, in these transactions, Desjardins Group retains substantially all the risks, including prepayment and interest rate risks. These loans therefore continue to be recognized in the Combined Balance Sheets. Furthermore, Desjardins Group treats any transfers as collateralized financing transactions and recognizes a liability in that respect. Where applicable, this liability, which is equal to the consideration received for the sale of NHA MBSs that do not meet the derecognition criteria, is presented under “Deposits – Business and government” in the Combined Balance Sheets. The CHT funds these purchases by issuing Canada Mortgage Bonds (CMBs) to investors.

The terms and conditions of the program giving rise to the transfer of NHA MBSs to the CHT require that interest rate swaps be entered into by the CHT and Desjardins Group to allow the monthly receipt of all cash flows related to the mortgage loans underlying the NHA MBSs. Desjardins Group pays the CHT an amount corresponding to the interest payable to the holders of CMBs, the difference between these amounts being considered as excess interest margin. As part of these swaps, Desjardins Group must also create a separate account for reinvestment purposes (principal reinvestment account) for any principal payment received on mortgage loans in order to meet the obligations related to the repayment of CMBs at maturity.

Securities lent or sold under repurchase agreements

As part of transactions involving securities lent or sold under repurchase agreements, Desjardins Group transfers financial assets under terms and conditions providing for their future repurchase. These financial assets remain recognized in the Combined Balance Sheets as Desjardins Group retains substantially all the risks and rewards related to these assets.

The following table presents the carrying amount and the fair value of financial assets transferred by Desjardins Group but not derecognized as well as the related liabilities recognized in the Combined Balance Sheets.

	As at December 31, 2020		As at December 31, 2019	
	Carrying amount	Fair value	Carrying amount	Fair value
Financial assets transferred but not derecognized				
Financial assets transferred through securitization transactions	\$ 12,295	\$ 12,674	\$ 10,509	\$ 10,668
Securities sold under repurchase agreements	1,202	1,202	3,566	3,566
Securities lent	12	12	6	6
	\$ 13,509	\$ 13,888	\$ 14,081	\$ 14,240
Related liabilities	\$ 13,298	\$ 13,533	\$ 13,940	\$ 13,772

FINANCIAL ASSETS TRANSFERRED AND DERECOGNIZED

Canada Emergency Business Account federal program

Desjardins Group participates in the Canada Emergency Business Account (CEBA) federal program, implemented in collaboration with Export Development Canada (EDC). Under this program, we grant loans that are funded by the government. We have determined that these loans qualified for derecognition as all cash flows are remitted to EDC and, in addition, substantially all the risks and rewards of ownership of the loans have been transferred. Desjardins Group has a continued involvement with these derecognized loans at it services them. As at December 31, 2020, loans outstanding amounting to \$3.6 billion have been granted to Desjardins Group's members and clients under the CEBA program.

NOTE 9 – SEGREGATED FUNDS

Segregated fund net assets

The following table presents the carrying amount of segregated fund net assets.

	As at December 31, 2020	As at December 31, 2019
Investments		
Bonds	\$ 607	\$ 650
Shares and mutual fund units	18,463	16,330
Money market securities	30	40
Derivative financial instruments	1	-
Securities borrowed or purchased under reverse repurchase agreements	12	46
Other assets	116	93
Commitments related to securities lent or sold under repurchase agreements	(8)	(22)
Other liabilities	(90)	(76)
Net assets held for segregated fund contract holders	\$ 19,131	\$ 17,061
Assets held for the insurer	(38)	(35)
Total segregated fund net assets⁽¹⁾	\$ 19,093	\$ 17,026

⁽¹⁾ The difference between the segregated fund net assets and net liabilities represents the elimination of balances between the segregated funds and the various companies included in the Group scope of Desjardins Group. These eliminations amounted to \$4 million as at December 31, 2020 (\$24 million as at December 31, 2019).

Fair value of financial instruments

Segregated fund net assets include financial instruments recognized at fair value. Desjardins Group classifies these instruments using a three-level hierarchy that reflects the significance of the inputs used to measure them. A description of the three hierarchy levels and guidance on inputs used in fair value measurements are presented in Note 4, "Fair value of financial instruments".

The carrying amount of certain financial instruments that mature in the next 12 months is a reasonable approximation of their fair value. These financial instruments include the following items: "Securities borrowed or purchased under reverse repurchase agreements", "Other assets", "Commitments related to securities lent or sold under repurchase agreements" and "Liabilities".

The following tables present the financial instruments included in segregated fund net assets and recognized at fair value.

As at December 31, 2020	Level 1	Level 2	Level 3	Total
Investments				
Bonds	\$ 317	\$ 290	\$ -	\$ 607
Shares and mutual fund units	6,773	11,563	127	18,463
Money market securities	23	7	-	30
Derivative financial instruments	-	1	-	1
Total financial instruments recognized at fair value	\$ 7,113	\$ 11,861	\$ 127	\$ 19,101

As at December 31, 2019	Level 1	Level 2	Level 3	Total
Investments				
Bonds	\$ 335	\$ 315	\$ -	\$ 650
Shares and mutual fund units	6,219	10,030	81	16,330
Money market securities	34	6	-	40
Total financial instruments recognized at fair value	\$ 6,588	\$ 10,351	\$ 81	\$ 17,020

During the years ended December 31, 2020 and 2019, no material transfers attributable to changes in the observability of market data were made between hierarchy levels for instruments recognized at fair value.

NOTE 9 – SEGREGATED FUNDS *(continued)*

Derecognition of financial assets

As part of transactions involving securities lent or sold under repurchase agreements, the segregated funds transfer financial assets under terms and conditions providing for their future repurchase. These assets remain recognized in the Combined Balance Sheets as the segregated funds retain substantially all the risks and rewards related to these assets.

As at December 31, 2020, the carrying amount and the fair value of such transferred financial assets and related liabilities recognized in the Combined Balance Sheets were \$7 million and \$7 million respectively (\$40 million and \$40 million as December 31, 2019).

Financial assets pledged and held as collateral

The carrying amount of financial assets pledged as collateral for liabilities or contingent liabilities in the normal course of the segregated funds' operations amounted to \$7 million as at December 31, 2020 (\$40 million as at December 31, 2019). The fair value of the financial assets held as collateral that the segregated funds are permitted to sell or repledge in the absence of default totalled \$2 million (\$3 million as at December 31, 2019). No financial assets held as collateral had been sold or repledged in 2020 and 2019. These financial assets were received as collateral in transactions involving securities borrowed or purchased under reverse repurchase agreements.

Financial instrument risks

Desjardins Group is not exposed to the risks related to financial instruments included in the assets held for segregated fund contract holders since such holders assume the risks and obtain the benefits arising from these financial instruments.

Segregated fund net liabilities

The following table presents the changes in segregated fund net liabilities.

	As at December 31, 2020	As at December 31, 2019
Balance at beginning – Net liabilities to segregated fund contract holders	\$ 17,037	\$ 13,243
Additions		
Amounts received from contract holders	2,368	3,557
Net investment income	1,915	2,190
	4,283	5,747
Deductions		
Withdrawals and redemptions	2,045	1,805
Management fees	148	148
	2,193	1,953
Balance at end – Net liabilities to segregated fund contract holders	\$ 19,127	\$ 17,037
Liabilities to the insurer	(38)	(35)
Total segregated fund net liabilities⁽¹⁾	\$ 19,089	\$ 17,002

⁽¹⁾ The difference between the segregated fund net assets and net liabilities represents the elimination of balances between the segregated funds and the various companies included in the Group scope of Desjardins Group. These eliminations amounted to \$4 million as at December 31, 2020 (\$24 million as at December 31, 2019).

NOTE 10 – LEASES

LEASES – AS LESSEE

The following table presents the carrying amount of right-of-use assets by class of underlying asset.

	As at December 31, 2020	As at December 31, 2019
Buildings	\$ 556	\$ 558
Other ⁽¹⁾	9	8
	\$ 565	\$ 566

⁽¹⁾ The "Other" category mainly comprises vehicles.

During fiscal 2020, Desjardins Group entered into leases that increased right-of-use assets by \$99 million (\$62 million in 2019).

The following table presents the depreciation of right-of-use assets by class of underlying asset.

	2020	2019
Buildings	\$ 62	\$ 57
Other ⁽¹⁾	3	1
	\$ 65	\$ 58

⁽¹⁾ The "Other" category mainly comprises vehicles.

The following table presents amounts recognized in the Combined Statement of Income for the years ended December 31.

	2020	2019
Interest expense on lease liabilities	\$ 22	\$ 22
Short-term leases	16	36
Variable lease payments not included in the measurement of the lease liability	28	15

LEASES – AS LESSOR

Operating leases

Lease income is presented in Note 11, "Property, plant and equipment and investment property", and includes mainly fixed lease payments.

For the years ended December 31, lease payments to be received under non-cancellable operating leases for premises and equipment are as follows:

	2020	2019
Under 1 year	\$ 70	\$ 75
1 to 2 years	66	65
Over 2 to 3 years	59	65
Over 3 to 4 years	53	57
Over 4 to 5 years	45	51
Over 5 years	278	313
Total future lease payments	\$ 571	\$ 626

NOTE 11 – PROPERTY, PLANT AND EQUIPMENT AND INVESTMENT PROPERTY

The following tables present the changes in property, plant and equipment and investment property.

	PROPERTY, PLANT AND EQUIPMENT						INVESTMENT PROPERTY		
	Land	Buildings	Computer equipment	Furniture, fixtures and other	Leasehold improvements	Total	Land	Buildings	Total
Cost									
As at December 31, 2018	\$ 102	\$ 1,424	\$ 513	\$ 515	\$ 575	\$ 3,129	\$ 220	\$ 1,035	\$ 1,255
Additions	1	38	115	22	72	248	10	43	53
Disposals	(1)	(13)	(164)	(23)	(25)	(226)	(8)	(11)	(19)
Other	(1)	(29)	1	(18)	(2)	(49)	(1)	(2)	(3)
As at December 31, 2019	\$ 101	\$ 1,420	\$ 465	\$ 496	\$ 620	\$ 3,102	\$ 221	\$ 1,065	\$ 1,286
Additions	-	46	110	23	73	252	23	24	47
Disposals	-	(10)	(70)	(24)	(16)	(120)	(7)	(77)	(84)
Other	(1)	(14)	(2)	(2)	-	(19)	-	1	1
As at December 31, 2020	\$ 100	\$ 1,442	\$ 503	\$ 493	\$ 677	\$ 3,215	\$ 237	\$ 1,013	\$ 1,250

	PROPERTY, PLANT AND EQUIPMENT						INVESTMENT PROPERTY		
	Land	Buildings	Computer equipment	Furniture, fixtures and other	Leasehold improvements	Total	Land	Buildings	Total
Accumulated depreciation									
As at December 31, 2018	\$ -	\$ 636	\$ 388	\$ 390	\$ 291	\$ 1,705	\$ -	\$ 297	\$ 297
Depreciation	-	44	61	24	37	166	-	37	37
Disposals	-	(22)	(164)	(23)	(24)	(233)	-	(2)	(2)
Other	-	-	-	(8)	1	(7)	-	(3)	(3)
As at December 31, 2019	\$ -	\$ 658	\$ 285	\$ 383	\$ 305	\$ 1,631	\$ -	\$ 329	\$ 329
Depreciation	-	45	72	23	40	180	-	41	41
Disposals	-	(9)	(70)	(21)	(15)	(115)	-	(45)	(45)
Other	-	(21)	-	(1)	-	(22)	-	1	1
As at December 31, 2020	\$ -	\$ 673	\$ 287	\$ 384	\$ 330	\$ 1,674	\$ -	\$ 326	\$ 326

	PROPERTY, PLANT AND EQUIPMENT						INVESTMENT PROPERTY		
	Land	Buildings	Computer equipment	Furniture, fixtures and other	Leasehold improvements	Total	Land	Buildings	Total
Net carrying amount									
As at December 31, 2020	\$ 100	\$ 769	\$ 216	\$ 109	\$ 347	\$ 1,541	\$ 237	\$ 687	\$ 924
As at December 31, 2019	\$ 101	\$ 762	\$ 180	\$ 113	\$ 315	\$ 1,471	\$ 221	\$ 736	\$ 957

As at December 31, 2020, an amount of \$15 million (\$19 million as at December 31, 2019) included in the buildings balance represented costs related to buildings under construction. In addition, Desjardins Group had commitments amounting to \$21 million (\$20 million as at December 31, 2019) related to the acquisition of these buildings.

As at December 31, 2020, the fair value of investment property was \$1,791 million (\$1,907 million as at December 31, 2019). Investment property is categorized within Level 3 of the fair value hierarchy as defined in Note 4, "Fair value of financial instruments", as it is measured using techniques that are not primarily based on observable market inputs. The fair value of investment property is determined annually by management, mainly by using the work of independent real estate appraisers with recognized and relevant professional qualifications and any other significant information that may be deemed relevant. These appraisers use a range of valuation methods, including normalized net income direct discounting and cash flow discounting. These techniques, which are based on observable and unobservable inputs, involve estimating capitalization rates and adjusted net operating income, in the case of the normalized net income direct discounting method, and estimating discount and capitalization rates and applicable future cash flows, in the case of the cash flow discounting method.

For the year ended December 31, 2020, lease income from investment property amounted to \$144 million (\$159 million in 2019). Amounts recognized in profit or loss for operating expenses related to investment property that generated lease income during the year totalled \$116 million (\$110 million in 2019), while no amount has been recognized for those that did not generate lease income. These amounts are presented under "Net investment income" in the Combined Statements of Income.

NOTE 12 – INTANGIBLE ASSETS

INTANGIBLE ASSETS

The following tables show changes in intangible assets.

	Software ⁽¹⁾	Client relationships	Other ⁽²⁾	Total
Cost				
As at December 31, 2018	\$ 811	\$ 19	\$ 124	\$ 954
Acquisitions / Additions	85	-	-	85
Disposals / Retirements	(88)	(3)	(3)	(94)
Other	(6)	-	-	(6)
As at December 31, 2019	\$ 802	\$ 16	\$ 121	\$ 939
Acquisitions / Additions	101	1	17	119
Disposals / Retirements	(42)	-	(16)	(58)
Other	1	-	-	1
As at December 31, 2020	\$ 862	\$ 17	\$ 122	\$ 1,001

	Software ⁽¹⁾	Client relationships	Other ⁽²⁾	Total
Accumulated amortization				
As at December 31, 2018	\$ 512	\$ 9	\$ 44	\$ 565
Amortization	77	1	5	83
Disposals / Retirements	(88)	(1)	(3)	(92)
Other	2	-	-	2
As at December 31, 2019	\$ 503	\$ 9	\$ 46	\$ 558
Amortization	71	1	5	77
Disposals / Retirements	(42)	-	(16)	(58)
As at December 31, 2020	\$ 532	\$ 10	\$ 35	\$ 577

	Software ⁽¹⁾	Client relationships	Other ⁽²⁾	Total
Net carrying amount				
As at December 31, 2020	\$ 330	\$ 7	\$ 87	\$ 424
As at December 31, 2019	\$ 299	\$ 7	\$ 75	\$ 381

⁽¹⁾ Software includes purchased software amounting to \$134 million (\$128 million in 2019) and internally developed software amounting to \$196 million (\$171 million in 2019).

⁽²⁾ The "Other" category mainly includes the amount related to the acquisition of insurance contract portfolios and a distribution network.

NOTE 13 – INTERESTS IN OTHER ENTITIES

SUBSIDIARIES

The main subsidiaries included in the Group scope of Desjardins Group have been incorporated in Canada and their principal place of business is in this country.

The following table presents the nature of the operations of these subsidiaries and the proportion of ownership interests held by Desjardins Group in each of them.

	Nature of operations	As at December 31, 2020 ⁽¹⁾	As at December 31, 2019 ⁽¹⁾
Desjardins Capital Inc.	Issuance of securities on the markets and financing of the Desjardins caisses	100 %	100 %
Desjardins Financial Holding Inc.	Holding company	100	100
Zag Bank ⁽²⁾	Financial institution	-	100
Desjardins Financial Corporation Inc.	Holding company	100	100
Desjardins Global Asset Management Inc.	Asset management	100	100
Desjardins General Insurance Group Inc. ⁽³⁾	Property and casualty insurance	90	100
Property and casualty insurance subsidiaries ⁽³⁾⁽⁴⁾	Property and casualty insurance	100	90
Desjardins Financial Security Life Assurance Company	Life and health insurance and financial services	100	100
Desjardins Investments Inc.	Design, administration and distribution of insurance and savings products	100	100
Desjardins Trust Inc.	Asset custody and trust services	100	100
Desjardins Technology Group Inc.	Development and maintenance of Desjardins Group's technology	100	100
Desjardins Securities Inc.	Securities brokerage	100	100
9420-7404 Québec inc. ⁽⁵⁾	Real estate services	100	-

⁽¹⁾ Represents also the proportion of voting rights held by Desjardins Group in these subsidiaries.

⁽²⁾ During the fourth quarter of 2020, Zag Bank changed its name to Desjardins Finco Inc. and was afterwards acquired by Desjardins Investments Inc. Desjardins Finco Inc. was subsequently liquidated.

⁽³⁾ On January 1, 2020, Desjardins General Insurance Group Inc. and some of its subsidiaries carried out a series of transactions to restructure their capital. Desjardins General Insurance Group Inc. acquired the common shares of its subsidiaries held by holders of non-controlling interests to bring its ownership interest in them to 100% and issued common shares as consideration.

⁽⁴⁾ Represents a group of six property and casualty insurance subsidiaries.

⁽⁵⁾ 9420-7404 Québec inc. operates two brands, DuProprio and Purplebricks Canada.

Subsidiaries that have material non-controlling interests

As at December 31, 2020, Desjardins General Insurance Group Inc. is a subsidiary that has material non-controlling interests. As at December 31, 2019, the subsidiaries that have material non-controlling interests comprise the six property and casualty insurance subsidiaries aggregated under "Property and casualty insurance subsidiaries".

The following tables present summarized financial information about the subsidiaries that have material non-controlling interests. This information is presented before eliminating intragroup accounts and transactions and has been adjusted to reflect the fair value adjustments made at the time of acquisition.

	As at December 31, 2020	As at December 31, 2019
Assets	\$ 15,418	\$ 15,683
Liabilities	11,946	12,895
Equity	\$ 3,472	\$ 2,788
Non-controlling interests	\$ 750	\$ 773

For the years ended December 31	2020	2019
Total income	\$ 5,823	\$ 5,357
Net surplus earnings for the year after member dividends	623	176
Comprehensive income for the year	\$ 730	\$ 246
Share of net surplus earnings for the year after member dividends attributable to holders of non-controlling interests	\$ 84	\$ 46
Dividends / distributions paid to holders of non-controlling interests	\$ 25	\$ 36

NOTE 13 – INTERESTS IN OTHER ENTITIES (continued)

CONSOLIDATED STRUCTURED ENTITY

Covered bonds

Under its covered bond program, Desjardins Group issues debt securities guaranteed by a pool of mortgage loans. CCDQ Covered Bond (Legislative) Guarantor Limited Partnership, a structured entity, is in place to guarantee principal and interest payments owing to the holders of the covered bonds issued by Desjardins Group. The operations of this entity are included in the Combined Financial Statements of Desjardins Group as this entity is controlled by Desjardins Group. Desjardins Group sold residential mortgage loans to this entity and granted it financing to facilitate the acquisition of these assets. The financing granted by Desjardins Group may reach a maximum amount equal to the outstanding loans held by this entity for purposes of guaranteeing the covered bonds issued. Under the terms and conditions of each of the issuance agreements, Desjardins Group has limited access to the assets that are legally owned by this structured entity. As a result of the COVID-19 pandemic, the Bank of Canada has temporarily expanded the list of eligible collateral for its term repo operations program to include "own-name" covered bonds issued by Desjardins Group (self-held). The assets, totalling \$11,622 million as at December 31, 2020 (\$6,567 million as at December 31, 2019), are presented under "Loans – Residential mortgages" in the Combined Balance Sheets, and the covered bonds, amounting to \$6,114 million as at December 31, 2020 (\$5,654 million as at December 31, 2019), are presented under "Deposits – Business and government".

JOINT VENTURES

Information about material joint ventures

Desjardins Group holds interests in the RPADS LP, Aviso Wealth, 101 St-Clair, Primus Immobilia, Western Canada Shopping Centres, Brentcliffe Park and Immeubles Mostra LP joint ventures. RPADS LP is an entity that acquires and develops real estate portfolios, Aviso Wealth is a wealth management company and the other joint ventures are a real estate management and investment companies. These joint ventures have been incorporated in Canada and their principal place of business is in this country.

The following tables present summarized financial information about these joint ventures, namely the amounts included in their IFRS financial statements, which were adjusted to reflect adjustments made by Desjardins Group when using the equity method, such as fair value adjustments made at the time of acquisition and adjustments for differences in accounting policies.

	RPADS LP ⁽¹⁾	Aviso Wealth ⁽²⁾	101 St-Clair ⁽¹⁾	Primus Immobilia	Western Canada Shopping Centres	Brentcliffe Park ⁽¹⁾	Immeubles Mostra LP ⁽¹⁾
As at December 31, 2020							
Proportion of ownership interest held	60.10%	50.00%	60.00%	85.00%	28.46%	80.00%	60.00%
Assets	\$ 703	\$ 2,920	\$ 168	\$ 45	\$ 309	\$ 73	\$ 50
Liabilities ⁽³⁾	130	2,664	35	5	170	-	15
Equity	\$ 573	\$ 256	\$ 133	\$ 40	\$ 139	\$ 73	\$ 35
Interests in joint ventures⁽⁴⁾	\$ 390	\$ 356	\$ 82	\$ 34	\$ 40	\$ 61	\$ 29

⁽¹⁾ The interest in the RPADS LP, 101 St-Clair, Brentcliffe Park and Immeubles Mostra LP joint ventures reflects adjustments of \$46 million, \$2 million, \$3 million and \$8 million, respectively, made when using the equity method.

⁽²⁾ The interest in the Aviso Wealth joint venture reflects adjustments of \$228 million made when using the equity method, which correspond to goodwill included in the carrying amount.

⁽³⁾ Consisting primarily of financial liabilities other than accounts payable and provisions.

⁽⁴⁾ Represents the carrying amount of the interests in joint ventures recognized in the Combined Balance Sheets.

	RPADS LP ⁽¹⁾	Aviso Wealth ⁽²⁾	101 St-Clair	Primus Immobilia	Western Canada Shopping Centres	Immeubles Mostra LP
As at December 31, 2019						
Proportion of ownership interest held	60.10%	50.00%	60.00%	85.00%	28.46%	60.00%
Assets	\$ 649	\$ 2,041	\$ 172	\$ 46	\$ 316	\$ 26
Liabilities ⁽³⁾	126	1,804	36	6	170	4
Equity	\$ 523	\$ 237	\$ 136	\$ 40	\$ 146	\$ 22
Interests in joint ventures⁽⁴⁾	\$ 352	\$ 347	\$ 82	\$ 34	\$ 42	\$ 13

⁽¹⁾ The interest in the RPADS LP joint venture reflects adjustments of \$38 million made when using the equity method.

⁽²⁾ The interest in the Aviso Wealth joint venture reflects adjustments of \$228 million made when using the equity method, which correspond to goodwill included in the carrying amount.

⁽³⁾ Consisting primarily of financial liabilities other than accounts payable and provisions.

⁽⁴⁾ Represents the carrying amount of the interests in joint ventures recognized in the Combined Balance Sheets.

NOTE 13 – INTERESTS IN OTHER ENTITIES (continued)

JOINT VENTURES (continued)

Information about material joint ventures (continued)

For the year ended December 31, 2020	RPADS LP	Aviso Wealth	101 St-Clair	Primus Immobilier	Western Canada Shopping Centres	Brentcliffe Park	Immeubles Mostra LP
Total income	\$ 122	\$ 475	\$ 10	\$ 7	\$ 29	\$ -	\$ 1
Net income and comprehensive income for the year	\$ 24	\$ 48	\$ 3	\$ 2	\$ 4	\$ -	\$ (1)

For the year ended December 31, 2019	RPADS LP	Aviso Wealth	101 St-Clair	Primus Immobilier	Western Canada Shopping Centres	Immeubles Mostra LP
Total income	\$ 108	\$ 432	\$ 9	\$ 6	\$ 32	\$ -
Net income and comprehensive income for the year	\$ 19	\$ 41	\$ 2	\$ 2	\$ 6	\$ -

JOINT OPERATIONS

Desjardins Group holds an 80% ownership interest in a joint arrangement with Cogir Real Estate Fund 1 and a 50% ownership interest in a joint arrangement with First Capital Realty Inc. to invest in undivided co-ownership in commercial buildings in Québec. It also holds a 50.5% ownership interest in a second joint arrangement with First Capital Realty Inc. formed during fiscal 2018 to invest in undivided co-ownership in commercial buildings in Ontario.

Desjardins Group also participates in a joint arrangement with 9509593 Canada Inc. formed to invest in undivided co-ownership in multi-residential buildings in Québec. Desjardins Group holds a 50% ownership interest in this joint arrangement.

These joint arrangements are joint operations giving the joint operators rights to the assets and obligations for the liabilities based on their ownership interests. All decisions about the relevant activities require the unanimous consent of the joint operators. These joint operations have been incorporated in Canada and their principal place of business is in this country.

ASSOCIATES

Information about material associates

Desjardins Group holds interests in the Fiera Holdings Inc. and CC&L Haldimand Solar Co-Investment Limited Partnership. Fiera Holdings Inc. operates in the investment management industry, while CC&L Haldimand Solar Co-Investment Limited Partnership operates in the solar energy industry. They have been incorporated in Canada and their principal place of business is in this country.

The following tables present summarized financial information about these associates, namely the amounts included in their IFRS financial statements adjusted to reflect adjustments made by Desjardins Group when using the equity method, such as fair value adjustments made at the time of acquisition and adjustments for differences in accounting policies.

	As at December 31, 2020		As at December 31, 2019	
	Fiera Holdings Inc.	CC&L Haldimand Solar Co-Investment Limited Partnership	Fiera Holdings Inc.	CC&L Haldimand Solar Co-Investment Limited Partnership
Proportion of ownership interest held ⁽¹⁾⁽²⁾	37.78%	33.33%	37.20%	33.33%
Assets ⁽³⁾⁽⁴⁾	\$ 1,609	\$ 113	\$ 1,705	\$ 112
Liabilities ⁽⁴⁾	1,094	-	1,139	-
Equity ⁽³⁾⁽⁴⁾	\$ 515	\$ 113	\$ 566	\$ 112
Interests in associates ⁽⁵⁾	\$ 36	\$ 38	\$ 41	\$ 37

⁽¹⁾ Represents also the proportion of voting rights held by Desjardins Group in the associates.

⁽²⁾ As at December 31, 2020, Desjardins Group indirectly held an 6.99% ownership interest (7.20% as at December 31, 2019) in Fiera Capital Corporation through its interest in Fiera Holdings Inc.

⁽³⁾ Include goodwill of \$10 million (\$10 million as at December 31, 2019) related to Fiera Holdings Inc.

⁽⁴⁾ The assets, liabilities and equity of Fiera Holdings Inc. for 2020 and 2019 are based on data as at September 30.

⁽⁵⁾ Represents the carrying amount of the interests in associates recognized in the Combined Balance Sheets.

NOTE 13 – INTERESTS IN OTHER ENTITIES (continued)

ASSOCIATES (continued)

Information about material associates (continued)

For the years ended December 31	2020		2019	
	Fiera Holdings Inc.	CC&L Haldimand Solar Co-Investment Limited Partnership	Fiera Holdings Inc.	CC&L Haldimand Solar Co-Investment Limited Partnership
Total income ⁽¹⁾	\$ 720	\$ 8	\$ 579	\$ 6
Net income and comprehensive income for the year ⁽¹⁾	\$ 8	\$ 7	\$ (19)	\$ 6

⁽¹⁾ Total income, net income and comprehensive income of Fiera Holdings Inc. for 2020 and 2019 are based on data for the twelve-month periods ended September 30.

UNCONSOLIDATED STRUCTURED ENTITIES

Mutual funds

Desjardins Group holds interests in mutual fund units. Even though it holds, in certain cases, a significant exposure to or has the right to a significant share of variable returns as a result of the units it holds in these funds, these units do not give Desjardins Group power over the relevant activities of these funds. Accordingly, Desjardins Group does not control these funds, which are considered as unconsolidated structured entities.

The investments of these funds are made pursuant to a diversified investment policy, and the nature of the operations of these funds and their characteristics are comparable to those that are found under normal market terms for these types of funds. Desjardins Group's maximum exposure to loss from its interests in these mutual funds is limited to the value of the investments in such funds.

NOTE 14 – OTHER ASSETS – OTHER

The following table presents the breakdown of "Other assets – Other".

	As at December 31, 2020	As at December 31, 2019
Accounts receivable	\$ 840	\$ 673
Interest receivable	726	656
Prepaid expenses	285	240
Taxes receivable	200	155
Other	653	366
	\$ 2,704	\$ 2,090

NOTE 15 – DEPOSITS

Deposits consist of demand deposits (payable on demand), notice deposits (payable upon notice) and term deposits (payable on a fixed date). Demand deposits are interest-bearing or non-interest-bearing deposits, primarily accounts with chequing privileges, for which Desjardins Group does not have the right to require notice prior to withdrawal. Notice deposits are interest-bearing deposits, primarily savings accounts, for which Desjardins Group has the legal right to require notice prior to withdrawal. Term deposits are interest-bearing deposits, primarily fixed-term deposit accounts, guaranteed investment certificates or other similar instruments, with a term that generally varies from one day to 10 years and mature on a predetermined date.

The following table presents the breakdown of deposits.

	As at December 31, 2020				As at December 31, 2019			
	Payable on demand	Payable upon notice	Payable on a fixed date	Total	Payable on demand	Payable upon notice	Payable on a fixed date	Total
Individuals	\$ 64,544	\$ 4,985	\$ 58,399	\$ 127,928	\$ 52,374	\$ 3,787	\$ 55,504	\$ 111,665
Business and government	43,871	473	52,509	96,853	30,947	427	50,182	81,556
Deposit-taking institutions	387	-	68	455	528	-	169	697
	\$ 108,802	\$ 5,458	\$ 110,976	\$ 225,236	\$ 83,849	\$ 4,214	\$ 105,855	\$ 193,918

NOTE 16 – INSURANCE CONTRACT LIABILITIES

PREMIUMS

	2020			2019		
	Life and health insurance	Property and casualty insurance	Total	Life and health insurance	Property and casualty insurance	Total
Gross premiums	\$ 4,683	\$ 5,519	\$ 10,202	\$ 4,650	\$ 5,220	\$ 9,870
Premiums ceded under reinsurance treaties	(206)	(76)	(282)	(188)	(270)	(458)
Net premiums	\$ 4,477	\$ 5,443	\$ 9,920	\$ 4,462	\$ 4,950	\$ 9,412

COMPOSITION OF INSURANCE CONTRACT LIABILITIES

	As at December 31, 2020	As at December 31, 2019
Insurance contract liabilities		
Actuarial liabilities – Life and health insurance	\$ 23,356	\$ 20,985
Provisions for claims and adjustment expenses – Property and casualty insurance	7,379	6,716
Unearned premiums	2,990	2,824
Policyholder deposits	624	657
Provisions for benefits, policyholder dividends and experience refunds	469	414
Other	9	(1)
	\$ 34,827	\$ 31,595

ACTUARIAL LIABILITIES – LIFE AND HEALTH INSURANCE

Composition

Actuarial liabilities and assets backing actuarial liabilities comprise the following amounts.

	As at December 31, 2020	As at December 31, 2019
Gross actuarial liabilities		
Non-participating policies	\$ 18,334	\$ 16,500
Participating policies	5,022	4,485
	23,356	20,985
Amounts ceded to reinsurers	(1,227)	(1,075)
Net actuarial liabilities	\$ 22,129	\$ 19,910

	As at December 31, 2020	As at December 31, 2019
Composition of assets backing net actuarial liabilities		
Bonds	\$ 15,056	\$ 13,116
Mortgage and business loans	2,343	2,522
Investment property	1,188	1,082
Equities	1,631	1,662
Other	1,911	1,528
	\$ 22,129	\$ 19,910

The fair value of assets backing net actuarial liabilities was \$23,167 million as at December 31, 2020 (\$20,848 million as at December 31, 2019).

Actuarial assumptions

The computation of actuarial liabilities is based on estimates and assumptions. The nature of the main assumptions used in the computation of actuarial liabilities and the method used to establish these assumptions are described in the following paragraphs.

The basic assumptions used in computing actuarial liabilities are those that prove to be the best estimates for various contingencies. The appointed actuary must, for each of these assumptions, establish a margin for adverse deviation in order to mitigate the random event, allow for the risk of deteriorating underwriting experience and ensure that provisions are adequate to meet future commitments. The extent of the margins for adverse deviation is prescribed by Canadian accepted actuarial practices. These margins vary for each assumption and type of product. The margins for adverse deviation increase actuarial liabilities and reduce the profit or loss that would otherwise be recognized at inception of the contracts. With time and as estimation risks decline, these margins are reversed and recognized in the Combined Statements of Income.

NOTE 16 – INSURANCE CONTRACT LIABILITIES *(continued)*

ACTUARIAL LIABILITIES – LIFE AND HEALTH INSURANCE *(continued)*

Actuarial assumptions *(continued)*

The risks associated with the accuracy of the actuarial assumptions used to compute actuarial liabilities arise from the non-materialization of expected assumptions. The actuary periodically carries out studies on the underwriting experience related to each assumption and modifies the assumptions, if appropriate, to take into account the current and future expected situation. Any impact resulting from these modifications is immediately recognized in the Combined Statements of Income.

Mortality

The life and health insurance subsidiaries determine their mortality assumptions based on the annual studies of their recent underwriting experience and, when the results cannot serve as the sole source of reference due to their insufficient credibility, they also take into account industry studies. Mortality assumptions vary based on gender, risk category and type of contract. A future mortality improvement assumption is taken into account in accordance with Canadian accepted actuarial practices.

Morbidity

For morbidity assumptions regarding the occurrence of accidents and illness, the life and health insurance subsidiaries use industry-developed morbidity tables modified based on current data provided by their studies of their underwriting experience and those of the industry.

Contract cancellation rates

The life and health insurance subsidiaries carry out an annual study of their underwriting experience with respect to individual insurance contract cancellation, as holders can cancel their policy before the expiry of their contractual coverage period by discontinuing premium payment without using the non-forfeiture options, if any. The contract cancellation rate assumptions are based on these subsidiaries' recent underwriting experience. These assumptions are adjusted on the basis of the industry's underwriting experience when the assumptions of the subsidiaries are not sufficiently credible.

Investment return

Investment return is based on projected investment income using the current portfolios of assets backing the actuarial liabilities and projected reinvestment strategies. The life and health insurance subsidiaries manage the investments backing their actuarial liabilities by taking into account the characteristics of the commitments of each of their business segments, using clearly defined mechanisms set out in their matching policy. CALM is the standard established by the CIA to ensure the compliance of assets backing actuarial provisions. By closely matching the cash flows related to the assets with those related to the actuarial liabilities, they mitigate their sensitivity to future changes in interest rate levels. According to CALM, changes in the fair value of assets backing the actuarial liabilities are essentially offset by corresponding changes in the value of actuarial liabilities.

Under CALM, cash flows from these assets are matched with cash flows that will arise from future asset acquisitions or sales to determine the expected rates of return on these assets for the coming years. The projected reinvestment strategies are determined based on the characteristics of the commitments of each segment, and reinvestment returns are based on current and expected market rates for fixed-rate investments and on expected rates for floating-rate investments. In addition, the asset cash flow projections include assumptions for investment management fees and credit risk.

Investment return assumptions take into account expected future credit losses on fixed-income investments. In that regard, in addition to the loss allowance for expected credit losses recognized through a write-down of the carrying amount of the assets, a provision amounting to \$437 million as at December 31, 2020 (\$417 million as at December 31, 2019) has been included in actuarial liabilities as a protection against the risk of insufficient return on assets.

Operating expenses and taxes

The operating expense assumptions reflect the projected costs for managing and processing contracts in force, including indirect overhead expenses. The life and health insurance subsidiaries carry out an annual study of operating expenses by major product line, and these expenses are projected using the expected rate of inflation and the expected development of blocks of business, when relevant.

Taxes reflect the assumptions relating to future premium taxes and taxes other than income taxes. For income taxes, actuarial liabilities are adjusted only when there are temporary differences or to take into account the impact of non-deductible or non-taxable items on cash flows from the liabilities and the assets related to insurance contracts.

Sensitivity of actuarial liabilities to changes in assumptions

The following table shows the impact on "Net surplus earnings for the year after member dividends" of the sensitivity of actuarial liabilities to changes in underlying non-economic best estimate assumptions for the years ended December 31.

	2020	2019
2% negative change in future mortality rates		
Products for which a rate increase increases actuarial liabilities	\$ (55)	\$ (53)
Products for which a rate decrease increases actuarial liabilities	(27)	(22)
5% increase in future morbidity rates	(90)	(87)
10% negative change in future contract cancellation rates	(179)	(154)
5% increase in future operating expenses	(48)	(43)

NOTE 16 – INSURANCE CONTRACT LIABILITIES (continued)

ACTUARIAL LIABILITIES – LIFE AND HEALTH INSURANCE (continued)

Changes in actuarial liabilities

The change in net actuarial liabilities during the years ended December 31 was due to business activities and to changes in actuarial estimates, as follows:

	2020			2019		
	Gross amount	Amount ceded to reinsurers	Net amount	Gross amount	Amount ceded to reinsurers	Net amount
Balance at beginning of year	\$ 20,985	\$ (1,075)	\$ 19,910	\$ 18,553	\$ (915)	\$ 17,638
Change due to						
Passage of time	1,620	(41)	1,579	1,658	(20)	1,638
New business	760	(29)	731	783	(26)	757
Changes in actuarial assumptions	(82)	(5)	(87)	(86)	(22)	(108)
	2,298	(75)	2,223	2,355	(68)	2,287
Other changes	73	(77)	(4)	77	(92)	(15)
Balance at end of year	\$ 23,356	\$ (1,227)	\$ 22,129	\$ 20,985	\$ (1,075)	\$ 19,910

Changes in actuarial assumptions

The economic and non-economic assumptions taken into account in the computation of actuarial liabilities are periodically updated to reflect the actual or projected underwriting experience associated with each of them. The following table presents the impact of changes made to assumptions on "Net surplus earnings for the year after member dividends" for the years ended December 31.

	2020	2019
Changed assumptions		
Mortality	\$ 33	\$ 54
Morbidity	(1)	(4)
Contract cancellation rates	(38)	(36)
Investment return	10	37
Operating expenses	(14)	41
Methods and other	74	(13)
	\$ 64	\$ 79

PROVISIONS FOR CLAIMS AND ADJUSTMENT EXPENSES – PROPERTY AND CASUALTY INSURANCE

Methodology and assumptions

The provisions for claims and adjustment expenses include provisions on file for each claim reported as well as provisions for adjustment expenses, changes in reported claims and claims incurred but not reported by the insured parties.

The provisions for claims and adjustment expenses are estimated using appropriate actuarial methods for loss prospective valuation in accordance with Canadian accepted actuarial practices. These methods are used to estimate the ultimate claims by projecting claims amounts by business lines and accident year.

The main assumption underlying these methods is that past claims development can be used to project what future claims development will be (or that future claims development will be similar to past claims development). An additional qualitative judgment is made to assess the extent by which past trends may not apply in the future and make the necessary adjustments to ensure that the provisions for claims and adjustment expenses are adequate and represent the best estimates of future payments on outstanding claims, including claims incurred but not reported that can be expected, based on data and information currently known. The assumptions used to develop this estimate are selected by risk category and geographic area. In addition, the estimates take into consideration various factors, including the average settlement cost per claim, the average number of claims and claims severity and frequency trends.

The initial estimate of the provisions for claims and adjustment expenses is a non-discounted amount. This estimate is then discounted to take into account the time value of money. The discount rate used is based on the rate of return for the assets backing the provisions for claims and adjustment expenses.

Since determining claims estimates is subject to uncertainties and such estimates may change significantly in the short term, the property and casualty insurance subsidiaries include margins for adverse deviation in the assumptions with respect to claims development, expected reinsurance recoveries and future investment income from the asset portfolio backing the provisions for claims and adjustment expenses. These margins for adverse deviation are determined in accordance with Canadian accepted actuarial practices to ensure that the amount of the provisions for claims and adjustment expenses is sufficient to settle future benefits.

NOTE 16 – INSURANCE CONTRACT LIABILITIES (continued)**PROVISIONS FOR CLAIMS AND ADJUSTMENT EXPENSES – PROPERTY AND CASUALTY INSURANCE (continued)****Change in provisions for claims and adjustment expenses**

The following table shows the change in the provisions for claims and adjustment expenses for the years ended December 31.

	2020			2019		
	Gross amount	Amount ceded to reinsurers	Net amount	Gross amount	Amount ceded to reinsurers	Net amount
Balance at beginning of year	\$ 6,716	\$ (802)	\$ 5,914	\$ 6,489	\$ (935)	\$ 5,554
Claims incurred during the year	3,801	(113)	3,688	4,272	(189)	4,083
Development of claims incurred in prior years	(263)	36	(227)	(584)	78	(506)
Changes in discount rates	251	(23)	228	100	(12)	88
Claims paid during the year	(3,126)	173	(2,953)	(3,561)	256	(3,305)
Balance at end of year	\$ 7,379	\$ (729)	\$ 6,650	\$ 6,716	\$ (802)	\$ 5,914

Changes in assumptions had no material impact on the Combined Financial Statements as at December 31, 2020 and 2019.

Assumption sensitivity analysis

The following table shows the impact on the Combined Statements of Income of the sensitivity of the provisions for claims and adjustment expenses to changes in certain key assumptions for the years ended December 31. The impact of a change in the discount rate is presented in the "Interest rate risk management" section of this note.

	Changes in actuarial assumptions	Impact on "Net surplus earnings for the year after member dividends"	
		2020	2019
Average claims settlement cost	+ 5%	\$ (302)	\$ (263)

Claims and adjustment expenses development

The following table shows the development of claims and adjustment expenses on a net basis. It presents the estimated ultimate claims amount, including claims reported and claims incurred but not reported at the reporting date for each accident year, with cumulative payments made to date.

	2010 and before	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Total
Estimated ultimate claims amount												
At the end of the accident year		\$ 1,272	\$ 1,375	\$ 1,471	\$ 1,536	\$ 2,186	\$ 2,417	\$ 3,158	\$ 3,691	\$ 4,107	\$ 3,758	
1 year later		1,272	1,322	1,447	2,453	2,168	2,387	3,121	3,656	4,122		
2 years later		1,238	1,328	2,186	2,349	2,165	2,365	3,086	3,705			
3 years later		1,221	1,967	2,086	2,272	2,117	2,349	3,090				
4 years later		1,781	1,839	1,977	2,184	2,089	2,361					
5 years later		1,657	1,769	1,910	2,105	2,050						
6 years later		1,568	1,717	1,872	2,099							
7 years later		1,547	1,694	1,843								
8 years later		1,507	1,672									
9 years later		1,499										
Cumulative payments to date		1,408	1,552	1,677	1,854	1,834	1,967	2,401	2,704	2,728	1,736	
Net provisions for claims and adjustment expenses	\$ 312	\$ 91	\$ 120	\$ 166	\$ 245	\$ 216	\$ 394	\$ 689	\$ 1,001	\$ 1,394	\$ 2,022	\$ 6,650
Reinsurers' share in provisions for claims and adjustment expenses	3	-	-	-	-	175	224	111	64	86	66	729
Gross provisions for claims and adjustment expenses	\$ 315	\$ 91	\$ 120	\$ 166	\$ 245	\$ 391	\$ 618	\$ 800	\$ 1,065	\$ 1,480	\$ 2,088	\$ 7,379

NOTE 16 – INSURANCE CONTRACT LIABILITIES (continued)

PROVISIONS FOR CLAIMS AND ADJUSTMENT EXPENSES – PROPERTY AND CASUALTY INSURANCE (continued)

Insurance risk management

Insurance risk refers to the risk that events may turn out differently from the assumptions used when designing, pricing or measuring actuarial reserves for insurance products, and that profitability of these products may be affected.

The life and health insurance subsidiaries are exposed to insurance risk through the products they sell. Depending on the insurance product, these subsidiaries may be exposed to mortality risk, morbidity risk and forfeiture risk. All products sold expose these subsidiaries to expenditure risk.

The property and casualty insurance subsidiaries underwrite automobile, home and commercial property insurance contracts to individuals and businesses. In the normal course of their operations, these subsidiaries are exposed to insurance risk, which includes several components: underwriting risk, catastrophe risk and reserve risk.

To manage insurance risk, the insurance subsidiaries apply stringent policies and criteria with respect to product and service development and pricing, and regularly carry out analyses to compare forecasts with actual results and revise pricing assumptions if needed.

In addition, for the life and health insurance subsidiaries, certain products allow for price adjustments depending on whether assumptions materialize or not.

Furthermore, for property and casualty insurance subsidiaries, insurance risk is also managed through various aspects, including by actively and rigorously managing risk segmentation (through underwriting and pricing) and claims. With respect to catastrophes, the property and casualty insurance subsidiaries have established a governance structure to monitor the various risks caused by such events and use sophisticated tools to simulate the related financial losses and operational impact. Given the unpredictable nature of large-scale catastrophic events, the property and casualty insurance subsidiaries have a catastrophe reinsurance treaty, which is reviewed at least annually.

The insurance subsidiaries also set up actuarial liabilities and provisions for claims and adjustment expenses in accordance with Canadian accepted actuarial practices and constantly monitor the development of loss experience.

Use of reinsurance

In order to limit their losses, the life and health and property and casualty insurance subsidiaries enter into reinsurance treaties for contracts with coverage in excess of certain maximum amounts that vary based on the nature of the activities. This reinsurance structure takes into account their respective risk profile and appetite. In addition, these subsidiaries purchase additional reinsurance protection with respect to large-scale catastrophic events. The retention and limit amounts selected for the property and casualty insurance subsidiaries' catastrophe treaty are subject to a detailed annual review based on these subsidiaries' various catastrophe models and the positioning of their competitors in the industry.

In connection with the acquisition of the Canadian businesses of State Farm, the property and casualty insurance subsidiaries signed a share reinsurance treaty under which, over a five-year period, all premiums and claims from new business and renewals related to the acquired businesses occurring after the acquisition date are ceded using percentages decreasing from 90% for the 2015 accident year to 10% for the 2019 accident year. Pursuant to the terms and conditions of the reinsurance treaty, amounts payable and receivable under the treaty will be settled on a net basis.

In order to reduce reinsurance risk, the life and health and property and casualty insurance subsidiaries do business with many reinsurers that meet financial strength criteria, most of which are governed by the same regulatory authorities as the subsidiaries. In addition, the solvency of the companies to which they cede a portion of their risks is periodically examined. These reinsurance treaties do not release these subsidiaries from their obligations toward their policyholders, but they mitigate the risks to which they are exposed. Under the share reinsurance treaty signed with State Farm on the acquisition, State Farm must hold investments in trust so that it can fulfill its reinsurance obligations.

For the years ended December 31, the impact of reinsurance reduced the Combined Statements of Income items presented in the table below by the following amounts:

	2020			2019		
	Life and health insurance	Property and casualty insurance	Total	Life and health insurance	Property and casualty insurance	Total
Premiums	\$ 206	\$ 76	\$ 282	\$ 188	\$ 270	\$ 458
Claims, benefits, annuities and changes in insurance contract liabilities	208	101	309	187	123	310

NOTE 16 – INSURANCE CONTRACT LIABILITIES (continued)

PROVISIONS FOR CLAIMS AND ADJUSTMENT EXPENSES – PROPERTY AND CASUALTY INSURANCE (continued)

Insurance risk management (continued)

Segregated fund risk management

Investments held for segregated fund contract holders are exposed to various financial risks. Pursuant to the contracts' clauses, the risks and rewards associated with the return of these investments accrue to the holders, even though these investments are held by the life and health insurance subsidiary that sells segregated fund contracts. This life and health insurance subsidiary offers minimum guarantees for death benefits, maturity value and withdrawals in payout situations to protect the unitholders of certain funds. The actuarial liabilities of this subsidiary include amounts sufficient to pay these minimum guarantees.

To reduce the potential negative impact that may arise from the segregated fund contract guarantee risk, the life and health insurance subsidiary selling segregated fund contracts uses a hedging program aimed at offsetting the impact of stock market, exchange rate and interest rate fluctuations on the future cost of guarantees. This program covers all the segregated fund contracts that include a guarantee offered to clients by this subsidiary.

Interest rate risk management

The insurance subsidiaries are exposed to interest rate risk, which represents the potential impact of interest rate fluctuations on the Combined Statements of Income and equity. Sound and prudent management is applied to minimize the negative impact of interest rate movements.

The asset-liability matching policy of the life and health insurance subsidiaries describes the techniques used to measure interest rate risk, the tolerated limits and the monitoring procedures to use in managing this risk. The policy sets out, in particular, the limits of the gap between the duration of liabilities and the duration of the related assets. These subsidiaries' management is responsible for applying the policy and ensures that there are practices in place to administer and monitor interest rate risk. In addition, if needed, it may apply rebalancing techniques to correct or improve the backing status.

The non-matching of cash flows would have no impact on the Combined Statements of Income in the event that interest rates fluctuate within the limits considered to establish actuarial liabilities; however, interest rate fluctuations outside these limits would have an impact on the Combined Statements of Income of the life and health insurance subsidiaries. In addition, for the guarantees offered under segregated fund contracts, the actuarial liabilities are calculated using the current rates curve, and a change in these rates would have a direct impact on the value of these liabilities and, consequently, on the Combined Statements of Income. However, the subsidiary that sells these contracts has implemented a hedging program for these segregated fund products in order to minimize the impact of interest rate fluctuations on the Combined Statements of Income.

The following table shows, for the years ended December 31, the estimated impact on "Net surplus earnings for the year after member dividends" of a change in interest rates on the life and health insurance subsidiaries' actuarial liabilities and the assets backing these actuarial liabilities.

	2020	2019
1% increase in interest rates	\$ 68	\$ 57
1% decrease in interest rates	(92)	(77)

The interest rate risk management policy of the property and casualty insurance subsidiaries describes the techniques used to measure interest rate risk, the tolerated limits and the monitoring procedures to use in managing this risk. The policy sets out, in particular, the limit of the gap compared to the target duration of the consolidated fixed-income portfolio and as well as the limit of the gap between the duration of assets and liabilities to be backed. The property and casualty insurance subsidiaries' management is responsible for applying the policy and ensures that there are practices in place to administer and monitor interest rate risk. In addition, if needed, it may implement an action plan apply rebalancing techniques to correct or improve the backing status.

The following table shows, for the years ended December 31, the estimated impact on "Net surplus earnings for the year after member dividends" of a change in interest rates on the property and casualty insurance subsidiaries' provisions for claims and adjustment expenses and the assets backing these provisions.

	2020	2019
1% increase in interest rates	\$ 10	\$ 6
1% decrease in interest rates	92	(8)

NOTE 16 – INSURANCE CONTRACT LIABILITIES (continued)

PROVISIONS FOR CLAIMS AND ADJUSTMENT EXPENSES – PROPERTY AND CASUALTY INSURANCE (continued)

Insurance risk management (continued)

Liquidity risk management

The life and health insurance subsidiaries manage liquidity risk in order to ensure that they have timely and cost-effective access to the funds needed to meet their financial obligations as they become due, in both routine and crisis situations.

For these subsidiaries, managing this risk involves maintaining a sufficient level of liquid securities, monitoring indicators and adopting a contingency plan to implement in the event of a liquidity crisis.

For the property and casualty insurance subsidiaries, managing this risk involves maintaining a sufficient level of liquid securities and spreading the collection of insurance premiums throughout the year, which generally supports a large portion of the cash outflows associated with claims and other expenses.

The liquidity risk management policy describes the principles and mechanisms that apply to liquidity risk management. Life and health insurance and property and casualty insurance subsidiaries are responsible, among other things, for measuring, monitoring and controlling the main liquidity indicators that apply to them. This responsibility involves quarterly liquidity monitoring to identify a potential or actual lack of liquidity within the insurance subsidiaries.

The following table presents the contractual maturity terms for actuarial liabilities and provisions for claims and adjustment expenses. The projections in this table are greater than the balances for actuarial liabilities and provisions for claims and adjustment expenses presented in the Combined Balance Sheets since they represent expected outflows that exclude, among others, the impact of discounting. The cash flows related to actuarial liabilities included in this table are presented net of expected periodic premium flows from insured parties. In addition, the amounts are presented net of reinsurance and represent estimated cash flows that may differ from actual cash flows.

	As at December 31, 2020	As at December 31, 2019
Less than 1 year	\$ 2,948	\$ 2,835
1 to 5 years	6,483	6,057
Over 5 years	38,843	37,456
Total	\$ 48,274	\$ 46,348

NOTE 17 – NET DEFINED BENEFIT PLAN LIABILITIES

CHARACTERISTICS OF THE DEFINED BENEFIT PLANS

Group pension plans

Group pension plans are plans whose risks are shared by entities under common control. Desjardins Group offers a majority of its employees group pension plans and group supplemental pension plans, which provide pension benefits in excess of statutory limits. The main group pension plan offered, the Desjardins Group Pension Plan (DGPP), is a funded defined benefit group plan. Participants and employers share the risks and costs related to the DGPP, including any deficit, on a prorata basis of 35% and 65%, respectively.

For the DGPP, benefits are determined on the basis of the number of years of membership and take into consideration the average salary of the employee's five most highly paid years, for years of service accumulated before 2013, and the eight most highly paid years, for years of service accumulated subsequently. Benefits are indexed annually using the consumer price index, up to a maximum of 3% for years of service accumulated before 2013 and 1% for a period of 10 years starting at age 65 for years of service accumulated subsequently.

The DGPP is governed by the *Supplemental Pension Plans Act* (SPPA). The SPPA requires that a retirement committee that assumes the role of administrator and trustee for the plan be formed. The Federation, through its Board of Directors, assumes the responsibilities of the DGPP's sponsor and ensures that the plan is well administered in accordance with the laws and regulations in effect. In addition, the Federation guarantees the obligations resulting from the participation in the plan of all the Desjardins Group employers. The Federation's Board of Directors, acting as the representative for all Desjardins Group employers, is the only governing body with the authority to amend or terminate the plan.

Group post-retirement benefit plan

For employees meeting certain criteria based on age and the number of years of participation in the plan, Desjardins Group also offers a post-retirement benefit plan that provides medical, dental and life insurance to retiring employees and their dependents through an unfunded defined benefit group plan.

Other plans

The other defined benefit plans offered are pension plans as well as another post-retirement benefit plan that provides medical, dental and life insurance plans whose risks are not shared by entities under common control.

NOTE 17 – NET DEFINED BENEFIT PLAN LIABILITIES *(continued)*

CHARACTERISTICS OF THE DEFINED BENEFIT PLANS *(continued)*

Pension and post-retirement benefit plan risks

Defined benefit pension plans are plans for which Desjardins Group has formally committed to a level of benefits and therefore assumes actuarial and, when the plans are funded, investment risks. Since the terms of the pension plans are such that changes in salary levels will have an impact on the amount of future benefits, the cost of the benefits and the value of the defined benefit plan obligation are generally actuarially determined using various assumptions. Although management believes that the assumptions used in the actuarial valuation process are reasonable, there remains a degree of risk and uncertainty that may cause future actual results to materially differ from these assumptions, which could give rise to actuarial gains or losses.

Actuarial calculations are made based on management's best estimate assumptions primarily concerning the plan obligation discount rate, and also, but to a lesser extent, salary increases, the retirement age of employees, the mortality rate, the rate of increase in pension benefits and the members' future contributions that will be used to make up the deficit. The participants' estimated discounted contributions required to make up the deficit decrease the defined benefit plan obligation. A complete actuarial valuation is performed each year by a qualified actuary. The discount rates used have been determined by reference to the rates of high quality corporate bonds whose terms are consistent with those of the plans' cash flows.

The terms of the post-retirement benefit plans are such that changes in salary levels or healthcare costs will have an impact on the amount of future benefits. The cost of these benefits is accrued over a portion of the service lives of employees using accounting policies comparable to those used for defined benefit pension plans.

Risk management

The Retirement Committee has set up a Risk Management Advisory Committee whose mandate is to analyze the main risks associated with managing the DGPP's operations. To that effect, it recommends every year the integrated risk profile and the asset allocation strategy to the Retirement Committee. The mandate of the Advisory Committee also includes issuing opinions on new investments to the DGPP's Investment Committee. The asset allocation strategy is based on the liability-driven investment principle. This approach provides for better management of the plan's financial position by investing in assets that are correlated with liabilities and that allow a reduction in the volatility of contributions. The liability-driven investment principle takes into account changes in the liability recorded on the Combined Balance Sheets and generating sufficient returns to ensure the plan's long-term funding.

In addition, the Retirement Committee adopts every year an investment policy that may be amended based on the long-term risk/return relationship on the markets, the DGPP's commitments and financial position, risk tolerance or the legislative environment. This policy provides for market risk mitigation mechanisms. Among other things, the policy establishes limits for each type of investments and limits for the allocation of assets between the various classes, as well as risk parameters for asset allocation. The actual mix of asset portfolios is regularly reviewed, and the rebalancing policy is applied when the actual allocation is outside the allowed limits. Foreign exchange risk is controlled through the adoption of a hedging policy approved by the Investment Committee. Lastly, the Retirement Committee has delegated to the Investment Committee the responsibility for ensuring that the investment policy is applied, complied with and followed.

Funding requirements

The DGPP is funded by both employee and employer contributions, which are determined based on the financial position and the funding policy of the plan. Employers' contributions must be equal to the amount that, added to the employees' contributions, is sufficient to cover the value of the obligations that currently accrue in the plan, including fees paid by the plan as well as special contributions required to amortize any deficit and cover the stabilization provision. Employers' contributions are determined using a percentage of the assessable payroll for their employees participating in the plan. The plan's annual cost comprises contributions for current service, administrative management fees and special contributions required to fund the plans' stabilization provision and deficit, if any.

Pursuant to the SPPA requirements, the DGPP's minimum funding is determined on a going-concern basis. A stabilization provision must be funded through special current service contributions and special amortization payments. Funding and stabilization deficits must be funded over a maximum period of 10 years.

NOTE 17 – NET DEFINED BENEFIT PLAN LIABILITIES *(continued)*

RECOGNIZED AMOUNTS

Change in defined benefit plan liabilities

Defined benefit plan liabilities are as follows:

	Group pension plans			Group post-retirement benefit plan	Other plans			
	Obligation	Fair value of assets	Total	Obligation	Obligation	Fair value of assets	Total	Total
As at December 31, 2018	\$ 14,389	\$ 12,851	\$ 1,538	\$ 681	\$ 882	\$ 564	\$ 318	\$ 2,537
<i>Amounts recognized in the Combined Statements of Income</i>								
Current service cost	315	-	315	1	32	-	32	348
Net interest expense/income	527	465	62	23	33	21	12	97
Past service cost	-	-	-	-	2	-	2	2
	842	465	377	24	67	21	46	447
<i>Amounts recognized in the Combined Statements of Comprehensive Income</i>								
Difference between the actual return on assets and interest income	-	1,740	(1,740)	-	-	84	(84)	(1,824)
Actuarial losses (gains) arising from changes in demographic assumptions	62	-	62	4	(4)	-	(4)	62
Actuarial losses arising from changes in financial assumptions	1,965	-	1,965	63	118	-	118	2,146
Experience losses	130	-	130	-	1	-	1	131
	2,157	1,740	417	67	115	84	31	515
<i>Other changes</i>								
Participants' contributions	202	202	-	-	-	-	-	-
Employers' contributions	-	370	(370)	-	-	23	(23)	(393)
Benefits paid	(556)	(551)	(5)	(22)	(29)	(18)	(11)	(38)
Other changes	(13)	(13)	-	-	(1)	(1)	-	-
	(367)	8	(375)	(22)	(30)	4	(34)	(431)
As at December 31, 2019	\$ 17,021	\$ 15,064	\$ 1,957	\$ 750	\$ 1,034	\$ 673	\$ 361	\$ 3,068
<i>Amounts recognized in the Combined Statements of Income</i>								
Current service cost	394	-	394	-	38	-	38	432
Net interest expense/income	514	446	68	24	32	21	11	103
Past service cost	(4)	-	(4)	-	-	-	-	(4)
	904	446	458	24	70	21	49	531
<i>Amounts recognized in the Combined Statements of Comprehensive Income</i>								
Difference between the actual return on assets and interest income	-	1,619	(1,619)	-	-	82	(82)	(1,701)
Actuarial gains arising from changes in demographic assumptions	(94)	-	(94)	(6)	(31)	-	(31)	(131)
Actuarial losses arising from changes in financial assumptions	1,499	-	1,499	82	82	-	82	1,663
Experience losses (gains)	137	-	137	11	(1)	-	(1)	147
	1,542	1,619	(77)	87	50	82	(32)	(22)
<i>Other changes</i>								
Participants' contributions	216	216	-	-	-	-	-	-
Employers' contributions	-	400	(400)	-	-	23	(23)	(423)
Benefits paid	(591)	(587)	(4)	(22)	(30)	(18)	(12)	(38)
Other changes	(13)	(4)	(9)	-	(1)	(1)	-	(9)
	(388)	25	(413)	(22)	(31)	4	(35)	(470)
As at December 31, 2020	\$ 19,079	\$ 17,154	\$ 1,925	\$ 839	\$ 1,123	\$ 780	\$ 343	\$ 3,107

NOTE 17 – NET DEFINED BENEFIT PLAN LIABILITIES *(continued)*RECOGNIZED AMOUNTS *(continued)*

Funding status

	As at December 31, 2020				As at December 31, 2019			
	Group pension plans	Group post-retirement benefit plan	Other plans	Total	Group pension plans	Group post-retirement benefit plan	Other plans	Total
Funded plans								
Defined benefit plan obligation	\$ 18,904	\$ -	\$ 821	\$ 19,725	\$ 16,864	\$ -	\$ 751	\$ 17,615
Fair value of plan assets	17,154	-	780	17,934	15,064	-	673	15,737
	\$ (1,750)	\$ -	\$ (41)	\$ (1,791)	\$ (1,800)	\$ -	\$ (78)	\$ (1,878)
Unfunded plans								
Defined benefit plan obligation	\$ 175	\$ 839	\$ 302	\$ 1,316	\$ 157	\$ 750	\$ 283	\$ 1,190
	\$ (175)	\$ (839)	\$ (302)	\$ (1,316)	\$ (157)	\$ (750)	\$ (283)	\$ (1,190)

Allocation of the main group pension plan assets

The fair value of the main group pension plan assets is detailed as follows:

	As at December 31, 2020 ⁽¹⁾		As at December 31, 2019 ⁽¹⁾	
	Non-quoted in an active market	Quoted in an active market	Non-quoted in an active market	Quoted in an active market
Bonds				
Government of Canada	\$ -	\$ 121	\$ -	\$ 246
Provinces, municipal corporations and other public administrations	60	7,449	9	6,703
Other issuers	4,297	-	2,714	-
Shares	409	3,979	376	3,477
Real estate investments	1,470	-	1,579	73
Infrastructure investments	1,751	-	1,587	85
Cash and money market securities	194	224	323	171
Other	1,753	29	1,450	61
Total	\$ 9,934	\$ 11,802	\$ 8,038	\$ 10,816

⁽¹⁾ Commitments related to securities lent or sold under repurchase agreements deducted from the main group pension plan assets are excluded from the table.

As at December 31, 2020, the DGPP held eligible investments in money market securities and segregated funds issued by Desjardins Group entities and foreign exchange contracts having a total fair value of \$64 million (\$111 million as at December 31, 2019).

IMPACT ON CASH FLOWS

Principal actuarial assumptions

The principal actuarial assumptions used to measure the defined benefit plan obligation and cost are as follows:

	As at December 31, 2020		As at December 31, 2019	
	Group pension plans	Group post-retirement benefit plan	Group pension plans	Group post-retirement benefit plan
Discount rate for the obligation ⁽¹⁾	2.70 %	2.60 %	3.15 %	3.15 %
Discount rate for service cost ⁽¹⁾	2.85	2.70	3.20	3.15
Expected rate of salary increases	3.00	3.00	3.00	3.00
Rate used to calculate interest expense on the obligation and assets ⁽¹⁾	2.96	2.89	3.60	3.52
Rate used to calculate interest expense on service cost ⁽¹⁾	3.09	3.03	3.76	3.70
Estimated annual growth rate for covered healthcare cost	-	4.05	-	4.05

⁽¹⁾ Weighted average rate for all plans.

NOTE 17 – NET DEFINED BENEFIT PLAN LIABILITIES *(continued)*

IMPACT ON CASH FLOWS *(continued)*

Sensitivity of key assumptions

Because of the long-term nature of employee benefits, there are significant uncertainties related to the recognition of balances surrounding the assumptions used. The following table shows the impact of a one percentage point change in key assumptions on the defined benefit plan obligation and cost, with all other assumptions remaining constant. In reality, there may be correlations between these assumptions. However, to show the impact of changes in assumptions, they have been modified on an individual basis.

	As at December 31, 2020		As at December 31, 2019	
	Change in obligation	Change in cost recognized	Change in obligation	Change in cost recognized
Group pension plans				
Discount rate				
1% increase	\$ (3,125)	\$ (173)	\$ (2,737)	\$ (148)
1% decrease	4,280	245	3,730	173
Expected rate of salary increases				
1% increase	798	88	698	51
1% decrease	(678)	(55)	(592)	(43)
Group post-retirement benefit plan				
Discount rate				
1% increase	(113)	2	(99)	2
1% decrease	144	(3)	126	(2)
Expected rate of salary increases				
1% increase	4	-	4	-
1% decrease	(4)	-	(3)	-
Healthcare costs				
1% increase	63	2	58	3
1% decrease	(52)	(2)	(48)	(2)

Expected contributions for 2021

Desjardins Group expects to contribute \$433 million to its defined benefit pension plans in the next year.

Pension plan obligation maturity profile

For 2020, the weighted average financial duration was approximately 19 years (19 years in 2019) for the main group pension plan and approximately 15 years (15 years in 2019) for the group post-retirement benefit plan.

NOTE 18 – OTHER LIABILITIES – OTHER

The following table presents the breakdown of "Other liabilities – Other".

	As at December 31, 2020	As at December 31, 2019
Accounts payable and other accrued liabilities	\$ 2,947	\$ 3,314
Interest payable	930	936
Client contract liabilities	496	420
Taxes payable	566	244
Provisions for risks and expenses	379	118
Borrowings from financial institutions	17	16
Other	1,153	1,246
	\$ 6,488	\$ 6,294

NOTE 19 – SUBORDINATED NOTES

The subordinated notes presented in Desjardins Group's Combined Balance Sheets comprise senior notes issued by Desjardins Capital Inc. and subordinated notes issued by the Federation. The gross proceeds of the senior notes issued by Desjardins Capital Inc. are invested in notes issued by the Desjardins caisses in Québec that are subordinated to the claims of depositors and certain other creditors. These senior notes rank prior, in right of payment, to the subordinated debt securities of Desjardins Capital Inc. and are secured by a hypothec on the subordinated notes issued by the Desjardins caisses in Québec. The subordinated notes of the Federation are direct unsecured obligations and are subordinated in right of payment to the claims of depositors and certain other creditors of the Federation. These claims extend to other entities included in the Desjardins Cooperative Group in the event of the dissolution, insolvency, bankruptcy or liquidation of the Federation in accordance with applicable law.

Redemptions and cancellations of the notes are subject to the consent and approval of the applicable regulatory authorities. These notes comprise the following items:

	As at December 31, 2020	As at December 31, 2019
Senior notes Series G of Desjardins Capital Inc. (par value of \$900 million), issued on May 5, 2010, maturing in May 2020, bearing interest at an annual rate of 5.187%, redeemable at the option of the issuer. ⁽¹⁾	\$ -	\$ 899
Senior notes Series J of Desjardins Capital Inc. (par value of \$500 million), issued on December 15, 2011, maturing in December 2026, bearing interest at an annual rate of 4.954% for the first 10 years, and for the following 5 years, at an annual rate equal to the 3-month bankers' acceptance rate plus 2.67%, redeemable at the option of the issuer starting in 2021.	495	499
Subordinated notes of the Federation (par value of \$1 billion) maturing in May 26, 2020 maturing in May 2030, bearing interest at an annual rate of 2.856% for the first 5 years, for the following 5 years, at an annual rate equal to the 3-month bankers' acceptance plus 2.11%, redeemable at the option of the issuer starting in 2025. ⁽²⁾	998	-
	\$ 1,493	\$ 1,398

⁽¹⁾ On May 5, 2020, all the outstanding Senior notes Series G, amounting to \$900 million, were redeemed.

⁽²⁾ These subordinated notes qualify as Non-Viability Contingent Capital (NVCC). Upon the occurrence of a trigger event, as defined in the regulations governing capital, these notes are automatically and immediately convertible into Class Z-Contingent capital shares of the Federation, the number of which will be equal to (i) the note value multiplied by 1.50 divided by (ii) the conversion price.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES

DERIVATIVE FINANCIAL INSTRUMENTS

Desjardins Group's derivative financial instruments include the following types of contracts:

Interest rate contracts

Interest rate contracts include swaps, forward rate agreements and futures. Interest rate swaps are transactions in which two parties exchange interest flows on a specified notional amount for a predetermined period based on agreed-upon fixed and floating rates. Principal amounts are not exchanged. Forward rate agreements are forward transactions on interest rates, based on a notional amount, which call for cash settlement at a future date for the difference between the contractual interest rate and the market rate. Futures represent a future commitment to purchase or deliver financial instruments on a later specified date at a specified price. Futures are traded in predetermined amounts on organized exchanges and are subject to daily cash margining. Desjardins Group uses interest rate contracts primarily for asset and liability management purposes.

Foreign exchange contracts

Foreign exchange contracts include forward contracts, spot transactions and currency swaps. Forward exchange contracts are commitments to exchange, at a future date, two currencies based on a rate agreed by both parties at the inception of the contract. Spot transactions are similar to forward exchange contracts, except that delivery must be made within two business days following the contract date. Currency swaps and cross-currency interest rate swaps are transactions in which the parties exchange interest payments on notional amounts in different currencies. Principal notional amounts are exchanged upon entering into the transaction and upon maturity. Desjardins Group uses currency swaps and cross-currency interest rate swaps to manage its foreign-currency denominated asset and liability exposures.

Other financial derivative contracts

Other derivative financial contracts used by Desjardins Group include total return swaps and stock index options, which are related to financial index transactions, as well as credit default swaps, which are used to manage the credit risk associated with assets and liabilities. Total return swaps are transactions in which one party agrees to pay to or receive from the other party the rate of return on an underlying asset, group of assets or index in exchange for a remuneration specified in the contract. Credit default swaps are transactions in which one of the parties agrees to pay interest to the other party who, in turn, undertakes to make a payment if a predetermined credit incident occurs.

Options

Options are contractual agreements under which the seller grants the purchaser the right but not the obligation to buy (call option) or sell (put option) a specified amount of a financial instrument at a predetermined price, on or before a specified date. The seller receives a premium from the purchaser in exchange for this right. Desjardins Group enters into various options, such as interest rate, currency, stock index and commodity options, primarily to meet the needs of its members and clients and to manage its own asset-liability exposures.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES *(continued)*

MATURITIES AND FAIR VALUE OF DERIVATIVE FINANCIAL INSTRUMENTS

The following tables present the maturities of the notional amounts and the fair value of derivative financial instruments recognized in the Combined Balance Sheets.

As at December 31, 2020	Terms to maturity					Carrying amount of derivative financial instruments	
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 years	Notional amount	Assets	Liabilities
Designated as hedging instruments⁽¹⁾							
Fair value hedges							
<i>Interest rate contracts / Interest rate risk</i>							
Over-the-counter interest rate swaps	\$ 229	\$ 2,016	\$ 1,270	\$ 1,057	\$ 4,572	\$ 158	\$ 69
Interest rate swaps traded through a clearing house	134	3,312	5,776	14,541	23,763	-	-
Average rate	0.7%	1.2%	1.6%	1.1%			
	363	5,328	7,046	15,598	28,335	158	69
<i>Foreign exchange contracts / Currency risk</i>							
Over-the-counter currency swaps	1,555	3,394	3,217	778	8,944	190	74
CAD-US average rate	-	1.2729	1.2729	-			
CAD-EUR average rate	1.5550	1.5550	1.5550	-			
	1,555	3,394	3,217	778	8,944	190	74
Total – Fair value hedges	1,918	8,722	10,263	16,376	37,279	348	143
Cash flow hedges							
<i>Interest rate contracts / Interest rate risk</i>							
Over-the-counter interest rate swaps	2,264	4,217	5,755	601	12,837	394	145
Interest rate swaps traded through a clearing house	950	12,697	8,201	1,379	23,227	-	-
Average rate	1.7%	1.4%	1.5%	1.4%			
Total – Cash flow hedges	3,214	16,914	13,956	1,980	36,064	394	145
Total – Designated as hedging instruments	\$ 5,132	\$ 25,636	\$ 24,219	\$ 18,356	\$ 73,343	\$ 742	\$ 288

⁽¹⁾ Hedging instruments are presented under "Derivative financial instruments" in the Combined Balance Sheets.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES *(continued)*MATURITIES AND FAIR VALUE OF DERIVATIVE FINANCIAL INSTRUMENTS *(continued)*

The following tables present the maturities of the notional amounts and the fair value of derivative financial instruments recognized in the Combined Balance Sheets *(continued)*.

As at December 31, 2020	Terms to maturity				Notional amount	Carrying amount of derivative financial instruments	
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 years		Assets	Liabilities
Trading purposes⁽¹⁾							
Interest rate contracts							
Over-the-counter contracts							
Interest rate swaps	\$ 37,324	\$ 49,768	\$ 12,486	\$ 4,171	\$ 103,749	\$ 1,979	\$ 1,267
Forward rate agreements	1,773	-	-	-	1,773	11	16
Options purchased	255	479	40	-	774	7	-
Options written	194	406	91	-	691	-	3
Contracts traded through a clearing house							
Interest rate swaps	43,968	46,886	33,159	14,659	138,672	-	-
Exchange-traded contracts							
Futures	5,853	1,640	-	-	7,493	-	-
Options purchased	26,674	-	-	-	26,674	6	-
Options written	25,300	-	-	-	25,300	-	7
	141,341	99,179	45,776	18,830	305,126	2,003	1,293
Foreign exchange contracts							
Over-the-counter contracts							
Forward contracts	32,277	805	53	-	33,135	252	498
Currency swaps	1,610	39	385	680	2,714	11	102
Options purchased	532	305	-	-	837	12	-
Options written	1,008	304	-	-	1,312	-	38
Exchange-traded contracts							
Futures	4	-	-	-	4	-	-
	35,431	1,453	438	680	38,002	275	638
Other contracts⁽²⁾							
Over-the-counter contracts							
Swaps	9	117	193	-	319	5	5
Options purchased	7,198	15,705	12,398	360	35,661	2,795	-
Options written	6,943	15,138	11,980	210	34,271	-	2,660
Contracts traded through a clearing house							
Swaps	-	-	649	-	649	-	-
Exchange-traded contracts							
Futures	1,049	-	-	-	1,049	-	-
Options purchased	4	2	-	-	6	-	-
	15,203	30,962	25,220	570	71,955	2,800	2,665
Total – Trading purposes	\$ 191,975	\$ 131,594	\$ 71,434	\$ 20,080	\$ 415,083	\$ 5,078	\$ 4,596
Total derivative financial instruments before impact of master netting agreements	\$ 197,107	\$ 157,230	\$ 95,653	\$ 38,436	\$ 488,426	\$ 5,820	\$ 4,884
Less:							
Impact of master netting agreements ⁽³⁾	-	-	-	-	-	1,858	1,858
Total derivative financial instruments after impact of master netting agreements	\$ 197,107	\$ 157,230	\$ 95,653	\$ 38,436	\$ 488,426	\$ 3,962	\$ 3,026

⁽¹⁾ As at December 31, 2020, include derivatives with notional amounts totalling \$470 million that would have been designated as hedging instruments if Desjardins Group had continued to apply IAS 39 to insurance operations financial assets designated for the overlay approach. The impact that the designation of these derivatives as hedging instruments would have had is taken into account in the calculation of the overlay approach adjustment. For more information on the application of the overlay approach, see Note 2, "Basis of presentation and significant accounting policies".

⁽²⁾ Include contracts related to indexed term savings products.

⁽³⁾ Impact of offsetting credit exposure when Desjardins Group holds master netting agreements without the intention of settling on a net basis or simultaneously.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES *(continued)*MATURITIES AND FAIR VALUE OF DERIVATIVE FINANCIAL INSTRUMENTS *(continued)*

The following tables present the maturities of the notional amounts and the fair value of derivative financial instruments recognized in the Combined Balance Sheets *(continued)*.

As at December 31, 2019	Terms to maturity					Notional amount	Carrying amount of derivative financial instruments	
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 years	Assets		Liabilities	
Designated as hedging instruments⁽¹⁾								
Fair value hedges								
Interest rate contracts / Interest rate risk								
Over-the counter interest rate swaps	\$ 232	\$ 2,995	\$ 4,633	\$ 2,275	\$ 10,135	\$ 92	\$ 62	
Average rate	1.2%	1.6%	2.2%	2.3%				
	232	2,995	4,633	2,275	10,135	92	62	
Foreign exchange contracts / Currency risk								
Over-the-counter currency swaps	5,820	2,755	2,185	728	11,488	92	183	
CAD-US average rate	1.2985	1.2985	-	-				
CAD-EUR average rate	1.4565	1.4565	1.4565	-				
	5,820	2,755	2,185	728	11,488	92	183	
Total – Fair value hedges	6,052	5,750	6,818	3,003	21,623	184	245	
Cash flow hedges								
Interest rate contracts / Interest rate risk								
Over-the-counter interest rate swaps	2,194	9,183	19,161	2,711	33,249	131	184	
Average rate	2.3%	2.0%	2.0%	2.1%				
Total – Cash flow hedges	2,194	9,183	19,161	2,711	33,249	131	184	
Total – Designated as hedging instruments	\$ 8,246	\$ 14,933	\$ 25,979	\$ 5,714	\$ 54,872	\$ 315	\$ 429	

⁽¹⁾ Hedging instruments are presented under "Derivative financial instruments" in the Combined Balance Sheets.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES (continued)

MATURITIES AND FAIR VALUE OF DERIVATIVE FINANCIAL INSTRUMENTS (continued)

The following table presents the maturities of the notional amounts and the fair value of derivative financial instruments recognized in the Combined Balance Sheets (continued).

As at December 31, 2019	Terms to maturity				Notional amount	Carrying amount of derivative financial instruments	
	Under 1 year	1 to 3 years	Over 3 to 5 years	Over 5 years		Assets	Liabilities
Trading purposes⁽¹⁾							
Interest rate contracts							
Over-the-counter contracts							
Interest rate swaps	\$ 58,535	\$ 58,952	\$ 19,172	\$ 2,633	\$ 139,292	\$ 732	\$ 570
Forward rate agreements	963	-	-	-	963	4	20
Options purchased	728	389	85	-	1,202	5	-
Options written	27	274	131	-	432	-	8
Contracts traded through a clearing house							
Interest rate swaps	7,186	11,675	12,831	5,535	37,227	-	-
Exchange-traded contracts							
Futures	16,206	100	-	-	16,306	-	-
Options purchased	10,843	-	-	-	10,843	3	-
Options written	26,282	-	-	-	26,282	-	3
	120,770	71,390	32,219	8,168	232,547	744	601
Foreign exchange contracts							
Over-the-counter contracts							
Forward contracts	33,270	1,072	15	-	34,357	159	279
Currency swaps	2,861	-	388	480	3,729	20	49
Options purchased	936	257	16	-	1,209	14	-
Options written	1,115	278	13	-	1,406	-	17
Exchange-traded contracts							
Futures	2	-	-	-	2	-	-
	38,184	1,607	432	480	40,703	193	345
Other contracts⁽²⁾							
Over-the-counter contracts							
Swaps	81	162	1,140	-	1,383	3	2
Options purchased	5,021	13,867	12,432	86	31,406	2,991	-
Options written	4,789	12,046	9,470	-	26,305	-	2,901
Contracts traded through a clearing house							
Swaps	-	-	195	-	195	-	-
Exchange-traded contracts							
Futures	899	-	-	-	899	-	-
Options purchased	1	-	-	-	1	-	-
	10,791	26,075	23,237	86	60,189	2,994	2,903
Total - Trading purposes	\$ 169,745	\$ 99,072	\$ 55,888	\$ 8,734	\$ 333,439	\$ 3,931	\$ 3,849
Total derivative financial instruments before impact of master netting agreements							
	\$ 177,991	\$ 114,005	\$ 81,867	\$ 14,448	\$ 388,311	\$ 4,246	\$ 4,278
Less:							
Impact of master netting agreements ⁽³⁾	-	-	-	-	-	1,137	1,137
Total derivative financial instruments after impact of master netting agreements							
	\$ 177,991	\$ 114,005	\$ 81,867	\$ 14,448	\$ 388,311	\$ 3,109	\$ 3,141

⁽¹⁾ As at December 31, 2019, include derivatives with notional amounts totalling \$504 million that would have been designated as hedging instruments if Desjardins Group had continued to apply IAS 39 to insurance operations financial assets designated for the overlay approach. The impact that the designation of these derivatives as hedging instruments would have had is taken into account in the calculation of the overlay approach adjustment. For more information on the application of the overlay approach, see Note 2, "Basis of presentation and significant accounting policies".

⁽²⁾ Include contracts related to indexed term savings products.

⁽³⁾ Impact of offsetting credit exposure when Desjardins Group holds master netting agreements without the intention of settling on a net basis or simultaneously.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES *(continued)*

HEDGING ACTIVITIES

The manner in which Desjardins Group assesses market risks as well as the objectives, policies and methods it uses to manage them are presented in Section 4.0, "Risk Management", of the Management's Discussion and Analysis.

Fair value hedges

Fair value hedge transactions involve mostly the use of interest rate swaps to hedge the changes in fair value of a fixed-rate financial instrument caused by a change in interest rates on the market. In addition, when a financial instrument is denominated in a foreign currency, Desjardins Group may enter into fair value hedges by using currency swaps or cross-currency interest rate swaps. The change in fair value of hedging derivative financial instruments offsets the change in fair value of hedged items. Desjardins Group uses fair value hedge strategies for its loan, deposit and securities portfolios.

Cash flow hedges

Cash flow hedge transactions involve mostly the use of interest rate swaps to hedge the changes in future cash flows from a floating-rate financial instrument. Hedging derivative financial instruments reduce the variability of future cash flows from the hedged item. Desjardins Group uses cash flow hedge strategies for its loan, deposit and securities portfolios.

Effectiveness assessment and sources of hedging relationship ineffectiveness

Desjardins Group assesses the effectiveness of a hedging relationship by comparing the change in fair value or cash flows of the hedging instrument with that of the hedged item attributable to the hedged risk to demonstrate the existence of a highly effective correlation between the two instruments. When derivative financial instruments are designated as hedging instruments for a currency risk, only the change in currency risk is taken into account to assess hedge effectiveness.

There is ineffectiveness when the change in fair value of the hedged item attributable to the hedged risk differs from the change in fair value of the hedging instrument. The main sources of ineffectiveness are a difference between the actual and expected repricing dates, a difference between the discounting factors used and a difference between the payment dates for the hedging instrument and the hedged item.

The following table presents information on the ineffectiveness of fair value hedges.

	As at December 31, 2020		As at December 31, 2019	
	Gains (losses) on hedging instruments used as the basis for calculating hedge ineffectiveness	Hedge ineffectiveness recognized in profit or loss ⁽¹⁾	Gains (losses) on hedging instruments used as the basis for calculating hedge ineffectiveness	Hedge ineffectiveness recognized in profit or loss ⁽¹⁾
Fair value hedges				
Interest rate contracts / Interest rate risk				
Over-the-counter interest rate swaps	\$ 164	\$ 2	\$ 91	\$ 1
Interest rate swaps traded through a clearing house	91	(1)	-	-
Foreign exchange contracts / Currency risk				
Over-the-counter currency swaps	217	(23)	(786)	1
Total – Fair value hedges	\$ 472	\$ (22)	\$ (695)	\$ 2

⁽¹⁾ The hedge ineffectiveness and reclassification adjustment are recognized under "Net investment income".

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES (continued)**HEDGING ACTIVITIES (continued)**Effectiveness assessment and sources of hedging relationship ineffectiveness (continued)

The following tables present information on the ineffectiveness of cash flow hedges for the years ended December 31.

	Gains (losses) on hedging instruments used as the basis for calculating hedge ineffectiveness	Hedge ineffectiveness recognized in profit or loss ⁽¹⁾	Hedging gains (losses) recognized in other comprehensive income	Gains (losses) reclassified from the cash flow hedge reserve into profit or loss Active hedges ⁽²⁾
2020				
Cash flow hedges				
Interest rate contracts / Interest rate risk				
Over-the-counter interest rate swaps	\$ 374	\$ 7	\$ 368	\$ (13)
Interest rate swaps traded through a clearing house	349	7	341	(18)
Total – Cash flow hedges	\$ 723	\$ 14	\$ 709	\$ (31)

⁽¹⁾ The hedge ineffectiveness and reclassification adjustment are recognized under "Net investment income".

⁽²⁾ The reclassification adjustment is included under "Interest income – Loans" and "Interest expense – Deposits".

	Gains (losses) on hedging instruments used as the basis for calculating hedge ineffectiveness	Hedge ineffectiveness recognized in profit or loss ⁽¹⁾	Hedging gains (losses) recognized in other comprehensive income	Gains (losses) reclassified from the cash flow hedge reserve into profit or loss Active hedges ⁽²⁾
2019				
Cash flow hedges				
Interest rate contracts / Interest rate risk				
Over-the-counter interest rate swaps	\$ (40)	\$ 8	\$ (44)	\$ (23)
Total – Cash flow hedges	\$ (40)	\$ 8	\$ (44)	\$ (23)

⁽¹⁾ The hedge ineffectiveness and reclassification adjustment are recognized under "Net investment income".

⁽²⁾ The reclassification adjustment is included under "Interest income – Loans" and "Interest expense – Deposits".

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES (continued)

HEDGING ACTIVITIES (continued)

Effectiveness assessment and sources of hedging relationship ineffectiveness (continued)

The following tables present the impact of hedge accounting on balances recognized in the Combined Balance Sheets and in accumulated other comprehensive income.

	Cash flow hedges			Fair value hedges			
	Balance of the cash flow hedge reserve	Balance of the reserve for discontinued hedges	Gains (losses) on hedged items used as the basis for calculating hedge ineffectiveness for the year	Carrying amount of the hedged item	Accumulated amount of fair value hedge adjustments on the hedged item included in the carrying amount of the hedged item	Accumulated amount of fair value hedge adjustments for any hedged items that have ceased to be adjusted	Gains (losses) on hedged items used as the basis for calculating hedge ineffectiveness for the year
As at December 31, 2020							
Interest rate risk							
Assets							
Securities	\$ 14	\$ 7	\$ (15)	\$ 23,429	\$ -	\$ -	\$ 30
Loans	583	232	(900)	1,345	32	-	40
Liabilities							
Deposits	\$ (163)	\$ (40)	\$ 207	\$ 5,527	\$ (190)	\$ (99)	\$ (325)
Currency risk							
Liabilities							
Deposits	\$ -	\$ -	\$ -	\$ 9,082	\$ (151)	\$ -	\$ (240)

	Cash flow hedges			Fair value hedges			
	Balance of the cash flow hedge reserve	Balance of the reserve for discontinued hedges	Gains (losses) on hedged items used as the basis for calculating hedge ineffectiveness for the year	Carrying amount of the hedged item	Accumulated amount of fair value hedge adjustments on the hedged item included in the carrying amount of the hedged item	Accumulated amount of fair value hedge adjustments for any hedged items that have ceased to be adjusted	Gains (losses) on hedged items used as the basis for calculating hedge ineffectiveness for the year
As at December 31, 2019							
Interest rate risk							
Assets							
Securities	\$ 5	\$ (1)	\$ 3	\$ 2,767	\$ -	\$ -	\$ (15)
Loans	(45)	(9)	38	1,347	(1)	-	12
Liabilities							
Deposits	\$ (4)	\$ 10	\$ 18	\$ 5,953	\$ (6)	\$ (46)	\$ (87)
Currency risk							
Liabilities							
Deposits	\$ -	\$ -	\$ -	\$ 11,488	\$ 40	\$ -	\$ 787

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES (continued)

DERIVATIVE FINANCIAL INSTRUMENTS – CREDIT RISK

The credit risk associated with derivative financial instruments refers to the risk that a counterparty will fail to honour its contractual obligations toward Desjardins Group at a time when the fair value of the instrument is positive for Desjardins Group. The manner in which Desjardins Group assesses this risk as well as the objectives, policies and methods it uses to manage it are presented in Section 4.0, "Risk Management", of the Management's Discussion and Analysis. The shaded areas containing text and tables presented in that section are an integral part of these Combined Financial Statements.

Notional amount	Contract amount to which a rate or price is applied in order to calculate the exchange of cash flows.
Replacement cost	The cost of replacing, at current market rates, all contracts with a positive fair value, without taking into consideration the impact of netting agreements or any collateral which may be obtained.
Credit risk equivalent	The total of the replacement cost and future credit exposure, which is represented by the change in value determined using a formula prescribed by Basel III.
Risk-weighted balance	The balance weighted by the risks related to the creditworthiness of counterparties, determined using methods prescribed by Basel III.

The following table gives an overview of Desjardins Group's derivative financial instruments portfolio and related credit risk, before and after the impact of master netting agreements.

	As at December 31, 2020				As at December 31, 2019			
	Notional amount	Replacement cost	Credit risk equivalent	Risk-weighted balance	Notional amount	Replacement cost	Credit risk equivalent	Risk-weighted balance
Interest rate contracts								
Interest rate swaps	\$ 306,820	\$ 2,531	\$ 796	\$ 1,038	\$ 219,903	\$ 955	\$ 404	\$ 528
Forward rate agreements	1,773	-	28	24	963	-	4	5
Futures	7,493	11	1	-	16,306	4	-	-
Options purchased	27,448	14	8	3	12,045	8	7	4
Options written	25,991	-	-	-	26,714	-	-	-
	369,525	2,556	833	1,065	275,931	967	415	537
Foreign exchange contracts								
Forward agreements	33,135	251	391	330	34,357	159	443	329
Futures	4	-	-	-	2	-	-	-
Currency swaps	11,658	201	125	117	15,217	112	196	222
Options purchased	837	12	31	20	1,209	14	74	61
Options written	1,312	-	-	-	1,406	-	5	1
	46,946	464	547	467	52,191	285	718	613
Other contracts								
Swaps	968	5	16	3	1,578	3	114	33
Futures	1,049	-	-	-	899	-	-	-
Options purchased	35,667	2,795	2,965	2,392	31,407	2,991	2,650	2,661
Options written	34,271	-	-	-	26,305	-	-	-
	71,955	2,800	2,981	2,395	60,189	2,994	2,764	2,694
Total derivative financial instruments before impact of master netting agreements	\$ 488,426	\$ 5,820	\$ 4,361	\$ 3,927	\$ 388,311	\$ 4,246	\$ 3,897	\$ 3,844
Less:								
Impact of master netting agreements ⁽¹⁾	-	1,858	-	82	-	1,137	-	49
Total derivative financial instruments after impact of master netting agreements	\$ 488,426	\$ 3,962	\$ 4,361	\$ 3,845	\$ 388,311	\$ 3,109	\$ 3,897	\$ 3,795

⁽¹⁾ Impact of offsetting credit exposure when Desjardins Group holds master netting agreements without the intention of settling on a net basis or simultaneously.

NOTE 20 – DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES (continued)

DERIVATIVE FINANCIAL INSTRUMENTS – CREDIT RISK (continued)

The following table presents derivative financial instruments by credit risk rating and type of counterparty.

	As at December 31, 2020		As at December 31, 2019	
	Replacement cost	Risk-weighted balance	Replacement cost	Risk-weighted balance
Credit risk rating ⁽¹⁾				
AAA, AA+, AA, AA-	\$ 3,559	\$ 828	\$ 2,231	\$ 1,093
A+, A, A-	2,015	1,835	1,902	2,009
BBB, B, BB-, BBB-	90	235	43	126
CCC, CC, C	-	1	-	-
Not rated	156	1,028	70	616
	5,820	3,927	4,246	3,844
Less:				
Impact of master netting agreements ⁽²⁾	1,858	82	1,137	49
Total after impact of master netting agreements	\$ 3,962	\$ 3,845	\$ 3,109	\$ 3,795
Type of counterparty				
Financial institutions	\$ 5,568	\$ 2,680	\$ 4,099	\$ 3,101
Other	252	1,247	147	743
	5,820	3,927	4,246	3,844
Less:				
Impact of master netting agreements ⁽²⁾	1,858	82	1,137	49
Total after impact of master netting agreements	\$ 3,962	\$ 3,845	\$ 3,109	\$ 3,795

⁽¹⁾ Credit risk ratings are established by recognized credit agencies. Non-rated counterparties are mainly members or clients of Desjardins Group. Although the table presents information by external rating, risk-weighted assets have been calculated using internal ratings.

⁽²⁾ Impact of offsetting credit exposure when Desjardins Group holds master netting agreements without the intention of settling on a net basis or simultaneously.

NOTE 21 – SIGNIFICANT TRANSACTIONS

Year ended December 31, 2020

On July 15, 2020, Desjardins Group acquired, through 9420-7404 Québec inc., the Canadian real estate operations of Purplebricks Group plc for a total amount of \$62 million. 9420-7404 Québec inc. mainly operates two brands, DuProprio and Purplebricks Canada. The determination of the fair value of identifiable assets and liabilities acquired, amounting to \$80 million and \$29 million, respectively, was completed during the year ended December 31, 2020. The transaction resulted in the recognition of intangible assets of \$25 million and goodwill of \$35 million. Closing costs directly attributable to the acquisition were recognized under "Non-interest expenses – Other".

Year ended December 31, 2019

On December 31, 2019, Desjardins Group, through the Federation, completed the sale to Global Payments of its entire merchant portfolio, which was housed under the Monetico brand, and finalized the implementation, as of January 1, 2020, of the long-term partnership agreement with Global Payments, a company operating in the electronic payment sector. In addition, on October 31, 2019, Desjardins Group announced it would gradually phase out in-store Accord D financing as of May 1, 2020. These activities were presented in the Individual and Business Services segment.

In the Combined Statement of Income for the year ended December 31, 2019, a gain of \$349 million on the disposal of the merchant portfolio was recognized under "Other income – Other".

NOTE 22 – CAPITAL STOCK

AUTHORIZED

Capital stock comprises qualifying shares, permanent shares, surplus shares and capital shares.

The caisses may issue an unlimited number of qualifying shares with a par value of \$5, redeemable at the option of the caisses in the cases set forth in the Act. Qualifying shares give their member holder one vote for the caisse that issued them, regardless of the number of qualifying shares of such caisse held.

The Act authorizes the issuance of an unlimited number of permanent and surplus shares with a par value of \$10 and \$1, respectively. These shares do not carry any voting rights and cannot be redeemed except under certain conditions stipulated by the Act. The interest rate on the shares, if any, is determined by the Federation's Board of Directors, which approves annually the surplus earnings that can be appropriated to the payment of interest on such shares. Interest is recognized under "Remuneration on capital stock" in the Combined Statements of Changes in Equity after approval.

The Federation may issue an unlimited number of F capital shares and contingent Z-capital shares (Z capital shares) with a par value of \$10. These shares do not carry any voting rights. F capital shares may be issued only to members of Desjardins caisses in Québec, including their auxiliary members. Z capital shares may be issued to any person in accordance with the Act, but only for converting non-viability contingent capital instruments of the Federation or at the discretion of the Federation after such conversion. The Federation has the right, by resolution of the Board of Directors and with the authorization of the AMF, to redeem unilaterally, in whole or in part, F and Z capital shares if any, at any time. The Federation may also purchase, in whole or in part, F and Z capital shares, if any, by private agreement, at any time, with the authorization of the AMF. The interest rate on F and Z capital shares, if any, is determined by the Federation's Board of Directors, which approves annually the surplus earnings that may be allocated to the payment of interest on these capital shares. Interest is recognized under "Remuneration on capital stock" in the Combined Statements of Changes in Equity after approval. The repayment of principal and payment of interest are subject to compliance with certain conditions.

ISSUED AND PAID SHARES

	As at December 31, 2020	As at December 31, 2019
Qualifying shares	\$ 25	\$ 25
Permanent shares	107	212
Surplus shares	24	34
F capital shares	4,865	4,863
	\$ 5,021	\$ 5,134

ISSUANCE OF SHARES

In 2019, the Federation had issued 10,530,473 F capital shares for a cash consideration of \$105 million.

REDEMPTION OF SHARES

Permanent shares

In 2018, the AMF authorized, subject to certain conditions, the redemption for cancellation of all permanent shares.

Surplus shares

In 2014, the AMF authorized, subject to certain conditions, the redemption for cancellation of all surplus shares.

NOTE 23 – SHARE CAPITAL

AUTHORIZED

There is an unlimited number of Class A preferred shares, offered only to members of CDO, non-voting, without par value, redeemable at the option of the issuer, i.e. CDO, at the paid-up amount plus declared and unpaid dividends, non-participating and non-cumulative.

There is an unlimited number of Class B preferred shares, non-voting, without par value, redeemable at the option of the issuer, i.e. CDO, at the paid-up amount plus declared and unpaid dividends, non-participating and non-cumulative. These shares may be issued in one or more series.

NOTE 24 – ACCUMULATED OTHER COMPREHENSIVE INCOME

The following table presents the main components of “Accumulated other comprehensive income” (net of taxes).

	As at December 31, 2020		As at December 31, 2019	
	Group's share	Non-controlling interests' share	Group's share	Non-controlling interests' share
Items that will be reclassified subsequently to the Combined Statements of Income				
Net unrealized gains on debt securities classified as at fair value through other comprehensive income ⁽¹⁾	\$ 669	\$ 7	\$ 112	\$ 1
Net unrealized gains related to the overlay approach adjustment for insurance operations financial assets	166	7	132	6
Net gains (losses) on derivative financial instruments designated as cash flow hedges	466	-	(34)	-
Net unrealized exchange gains on the translation of a net investment in a foreign operation, net of hedging transactions	1	-	1	-
Accumulated other comprehensive income	\$ 1,302	\$ 14	\$ 211	\$ 7

⁽¹⁾ Reflects an allowance for credit losses of \$4 million as at December 31, 2020 (\$3 million as at December 31, 2019) on securities classified as at fair value through other comprehensive income.

NOTE 25 – CAPITAL MANAGEMENT

The goal of capital management at Desjardins Group is to ensure that the capital level is consistent with its risk profile, distinctive nature and cooperative objectives. Capital management must also ensure that the capital structure is adequate in terms of protection for members and clients, and regulators' expectations and requirements. Capital is managed in accordance with the Desjardins Group capital management policy approved by the Federation's Board of Directors.

DESJARDINS GROUP'S INTEGRATED CAPITAL MANAGEMENT FRAMEWORK

The regulatory capital adequacy and composition of Desjardins Group as a whole are evaluated using the guideline on adequacy of capital base standards applicable to financial services cooperatives (the guideline) issued by the AMF, which is derived from the normative framework developed by the Basel Committee on Banking Supervision, and reflect the applicable relief measures implemented by the AMF in response to the COVID-19 pandemic. The guideline requires that a minimum amount of capital be maintained on a combined basis by all the Desjardins Group components. The holding company Desjardins Financial Corporation Inc. is subject to the guideline on capital adequacy requirements for life and health insurers issued by the AMF. Consequently, for purposes of calculating capital, the holding company Desjardins Financial Corporation Inc., which mainly holds the insurance companies, is deconsolidated and partly deducted from capital, in accordance with the significant investments rules set out in the guideline.

Some subsidiaries included in the scope of Desjardins Group are subject to regulatory requirements issued by the AMF or other regulatory authorities. Most of these subsidiaries must comply with minimum capital requirements. Desjardins Group monitors and manages these entities' capital requirements to ensure capital is effectively used and regulations are complied with on an ongoing basis.

Desjardins Group's capital ratios are calculated according to the guideline and are expressed as regulatory capital as a percentage of risk-weighted assets (RWA). As it was designated by the AMF as a domestic systemically important financial institution, Desjardins Group is subject to an additional capital surcharge of 1% and must maintain a minimum Tier 1A capital ratio of 8.0%. Its Tier 1 capital ratio and total capital ratio must be above 9.5% and 11.5%, respectively. Desjardins Group is also subject to an RWA floor. When modeled RWA is less than RWA calculated using the Standardized Approach multiplied by a factor determined by the AMF, the difference is added to the denominator for regulatory capital ratios in accordance with the provisions of the guideline.

NOTE 25 – CAPITAL MANAGEMENT (continued)

REGULATORY CAPITAL

The regulatory capital of Desjardins Group differs from the equity disclosed in the Combined Balance Sheets. It comprises the following components:

- i) Tier 1 capital, which is designed to ensure going concern. It comprises two categories: Tier 1A (core capital) and Tier 1B (additional capital). Tier 1A capital consists, among other items, of eligible capital shares, reserves, undistributed surplus earnings and accumulated other comprehensive income. Tier 1B capital consists of non-controlling interests. Non-controlling interests are determined, in particular, based on the nature of the operations and the capitalization of the investee.
- ii) Tier 2 capital, which is designed to absorb losses in the event of a liquidation. It consists of NVCC subordinated notes, senior notes subject to phase-out, eligible qualifying shares and the eligible portion of the collective allowance.

Desjardins Group is required by the AMF to meet a minimum leverage ratio of 3.5 %. This ratio is determined by dividing Tier 1 capital by the exposure measure. The exposure measure is independent from risk and includes: 1) on-balance sheet exposures; 2) securities financing transaction exposures; 3) derivative exposures; and 4) off-balance sheet exposures.

The following table presents the regulatory capital balances, risk-weighted assets and capital ratios.

(in millions of dollars and as a percentage)	As at December 31, 2020	As at December 31, 2019
Capital		
Tier 1A capital	\$ 26,317	\$ 24,549
Tier 1 capital	26,317	24,549
Total capital ⁽¹⁾	27,114	24,549
Risk-weighted assets		
Credit risk	103,658	94,799
Market risk	2,561	3,095
Operational risk	13,705	13,021
Total risk-weighted assets before RWA floor	\$ 119,924	\$ 110,915
RWA floor ⁽²⁾	177	2,946
Total risk-weighted assets	\$ 120,101	\$ 113,861
Ratios and leverage ratio exposure		
Tier 1A capital	21.9%	21.6%
Tier 1 capital	21.9	21.6
Total capital ⁽¹⁾	22.6	21.6
Leverage	8.5	8.8
Leverage ratio exposure	\$ 307,925	\$ 280,322

⁽¹⁾ During the second quarter of 2020, the Federation issued subordinated notes qualifying as Non-Viability Contingent Capital and considered as Tier 2 capital securities. For more information see Note 19, "Subordinated notes".

⁽²⁾ In accordance with the guideline as updated during the first quarter of 2019, the RWA floor is now defined using the Standardized Approaches set out in that guideline.

COMPLIANCE WITH REQUIREMENTS

Desjardins Group and all its components that are subject to regulatory requirements with respect to minimum capital were in compliance with said requirements as at December 31, 2020, as they were in the previous year.

NOTE 26 – NET INTEREST INCOME AND NET INVESTMENT INCOME

NET INTEREST INCOME

The following table presents the breakdown of net interest income according to the classification of financial assets and liabilities.

For the years ended December 31	2020	2019
Interest income on financial assets		
At amortized cost	\$ 7,311	\$ 7,745
At fair value through other comprehensive income	496	354
At fair value through profit or loss	11	22
	7,818	8,121
Interest expense on financial liabilities		
At amortized cost	2,178	2,825
	\$ 5,640	\$ 5,296

NET INVESTMENT INCOME

The following table presents the breakdown of investment income and loss according to the classification of financial assets and liabilities.

For the years ended December 31	2020			2019		
	Interest income and expense	Change in fair value and other	Total	Interest income and expense	Change in fair value and other	Total
Net investment income on financial assets and liabilities						
Classified as at fair value through profit or loss	\$ 276	\$ 274	\$ 550	\$ 282	\$ 471	\$ 753
Designated as at fair value through profit or loss	516	1,338	1,854	533	1,385	1,918
Classified as at fair value through other comprehensive income	110	343	453	143	88	231
At amortized cost and other	124	135	259	133	52	185
	\$ 1,026	\$ 2,090	\$ 3,116	\$ 1,091	\$ 1,996	\$ 3,087

NOTE 27 – NON-INTEREST EXPENSE – OTHER

For the years ended December 31, “Non-interest expense – Other” presented in the Combined Statements of Income consisted of the following:

	2020	2019
Commissions	\$ 764	\$ 791
Recovery of expenses related to reinsurance	(27)	(77)
Professional fees	664	633
Business and capital taxes	418	389
Other employee expenses	153	225
Sponsorships and donations	72	87
Amortization of intangible assets	77	83
Expenses related to deposits, services and other	27	22
Other	871	812
	\$ 3,019	\$ 2,965

NOTE 28 – INCOME TAXES ON SURPLUS EARNINGS

INCOME TAXES ON SURPLUS EARNINGS FOR THE YEAR

The income tax expense recognized in the Combined Financial Statements for the years ended December 31 is detailed as follows.

	2020	2019
Combined Statements of Income		
Current income taxes		
Current income tax expense on surplus earnings	\$ 800	\$ 631
Adjustments for current tax of prior years	(92)	(21)
Current tax recovery on remuneration on capital stock	(55)	(56)
Tax recovery on member dividends	(85)	(85)
	568	469
Deferred income taxes		
Origination and reversal of temporary differences	(68)	80
Adjustments for deferred tax of prior years	76	17
	8	97
	\$ 576	\$ 566
Combined Statements of Comprehensive Income		
Current income taxes	\$ 169	\$ 74
Deferred income taxes	219	(141)
	388	(67)
Total income tax expense	\$ 964	\$ 499

Income taxes on surplus earnings presented in the Combined Statements of Income for the years ended December 31 are detailed as follows:

	2020	2019
Income taxes on surplus earnings	\$ 661	\$ 651
Tax recovery on member dividends	(85)	(85)
Income taxes on surplus earnings	\$ 576	\$ 566

NOTE 28 – INCOME TAXES ON SURPLUS EARNINGS (continued)

TAX RATE RECONCILIATION

The income tax expense on surplus earnings recognized in the Combined Statements of Income for the years ended December 31 differs from the income tax expense determined using the Canadian statutory rate for the following reasons:

	2020	2019
Income taxes at the combined Canadian federal and provincial statutory rate of 26.26% (26.50% in 2019)	\$ 810	\$ 862
Tax recovery on member dividends	(85)	(85)
Small business deduction	(10)	(6)
Non-taxable investment income and other items	(87)	(164)
Non-deductible expenses	16	14
Adjustment for current and deferred tax of prior years	(16)	(4)
Tax recovery on remuneration on capital stock	(55)	(56)
Other	3	5
	\$ 576	\$ 566

DEFERRED INCOME TAXES

The deferred income tax sources are as follows:

	Combined Balance Sheets		Combined Statements of Income	
	As at December 31, 2020	As at December 31, 2019	2020	2019
Deferred tax assets				
Lease liabilities	\$ 165	\$ 163	\$ (2)	\$ (163)
Allowance for credit losses	214	160	(54)	21
Net defined benefit plan liabilities	815	809	(10)	(2)
Tax losses	157	221	64	(53)
Other	83	90	5	47
	1,434	1,443	3	(150)
Deferred tax liabilities				
Property, plant and equipment, intangible assets and investment property	158	157	1	16
Right-of-use assets	159	158	1	158
Securities and other financial instruments	255	27	13	30
Insurance contract liabilities	80	90	(10)	43
	652	432	5	247
Net deferred income tax assets	\$ 782	\$ 1,011	\$ 8	\$ 97

For the purposes of presenting the Combined Balance Sheets, deferred tax assets and liabilities are measured by legal entities and presented as follows:

	As at December 31, 2020	As at December 31, 2019
Deferred tax assets ⁽¹⁾	\$ 1,154	\$ 1,292
Deferred tax liabilities ⁽¹⁾	372	281
	\$ 782	\$ 1,011

⁽¹⁾ Deferred income taxes will reverse mainly in the long term.

The amount of deductible temporary differences, tax losses and tax credits for which no deferred tax assets have been recognized in the Combined Balance Sheets was \$20 million (\$20 million as at December 31, 2019).

NOTE 29 – COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES

COMMITMENTS AND FINANCIAL GUARANTEES

In the normal course of operations, Desjardins Group uses credit instruments and off-balance sheet guarantees to meet the financing needs of its members and clients. The following table shows the contractual amount of commitments as well as the maximum potential amount of future payments under the guarantees that Desjardins Group granted to third parties. The maximum credit risk associated with commitments corresponds to the full amount of additional credit that Desjardins Group could be required to grant if commitments were entirely used. The maximum credit risk associated with guarantees corresponds to the maximum cash outflows that Desjardins Group could be required to make in the event of a complete default by the parties to the guarantees, without taking into account the amounts it could possibly recover through collateral held, insurance policies or other credit risk mitigation methods. These commitments and guarantees do not necessarily represent future cash requirements since many of these instruments will expire or terminate without being funded. In both cases, the maximum risk of loss is substantially greater than the amount recognized in the Combined Balance Sheets.

The amounts shown in the following table represent the maximum exposure to credit risk for financial instruments whose maximum risk differs from the value recognized. Other financial instruments presented in the Combined Balance Sheets expose Desjardins Group to a credit risk. For such instruments, the maximum exposure to credit risk is equal to their carrying amount.

	As at December 31, 2020	As at December 31, 2019
Commitments		
Credit commitments	\$ 122,312	\$ 113,401
Indemnification commitments related to securities lending	1,702	1,985
Documentary letters of credit	132	173
Financial guarantees		
Guarantees and standby letters of credit	1,037	1,022
Credit default swaps	649	195

Credit commitments

Credit commitments represent unused portions of authorizations to extend credit in the form of loans, guarantees or letters of credit. The primary purpose of these instruments is to ensure that members and clients have funds available, when necessary, for variable maturity terms and under specific conditions.

Indemnification commitments related to securities lending

As part of its asset custody operations, Desjardins Group enters into securities lending agreements with clients. Desjardins Group makes indemnification commitments to certain clients who lend securities to ensure that the fair value of the securities lent will be reimbursed in the event that the borrower does not return the borrowed securities and the fair value of assets held as collateral is insufficient to cover the fair value of the securities lent. These commitments usually mature before being used.

The borrower must secure the loan at all times with marketable securities generally issued by the federal or provincial governments and representing 102% of the contractual amount. There is a risk of loss if the borrower defaults on its commitments and the value of the collateral is not adequate to cover the amount of the loan. To limit this risk, the value of the collateral pledged by the borrower is adjusted on a daily basis, which ensures a sufficient coverage.

Documentary letters of credit

Documentary letters of credit are instruments issued for a member or a client and represent Desjardins Group's agreement to honour drafts presented by a third party upon completion of certain activities, up to a set maximum amount. Desjardins Group is exposed to the risk that the client does not ultimately pay the amount of the drafts. However, the amounts used are secured by the related goods.

Guarantees and standby letters of credit

Guarantees and standby letters of credit represent irrevocable commitments by Desjardins Group to make payments in the event that a member or client cannot meet financial obligations to third parties. Desjardins Group's policy with respect to collateral received for these instruments is generally the same as for loans.

Credit default swaps

In the normal course of its investment operations, Desjardins Group entered into credit default swaps and undertook to assume the credit risk for the bonds that constitute the underlying assets for these swaps. The guarantee given is to provide partial or total payment for one security or a group of securities in the event of a payment default by the issuer.

The maximum amount of the guarantee is equal to the notional amount of the swap. The amounts that could be required to be paid depend on the nature of the default and the recovery rates of the securities in collection.

NOTE 29 – COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES *(continued)*

COMMITMENTS AND FINANCIAL GUARANTEES *(continued)*

Other indemnification agreements

In the normal course of its operations, Desjardins Group enters into agreements containing indemnification provisions. These indemnifications are normally related to acquisition, disposal, service and lease contracts, clearing agreements and contracts entered into with directors or officers. Under these agreements, Desjardins Group may be liable for indemnifying a counterparty if certain events occur, such as amendments to statutes and regulations (including tax rules) as well as to disclosed financial positions, the existence of undisclosed liabilities, and losses resulting from third-party activities or as a result of third-party litigation. The indemnification provisions vary from one contract to the next. In several cases, no predetermined amount or limit is stated in the contract, and future events that would trigger a payment are difficult to foresee. Therefore, the maximum amount that Desjardins Group could be required to pay counterparties cannot be estimated. In the past, payments made under these indemnification agreements have been immaterial.

ASSETS PLEDGED AND HELD AS COLLATERAL

In the normal course of its operations, Desjardins Group enters into asset pledge agreements and receives from its members and clients assets as collateral that it is permitted to sell or repledge in the absence of default in accordance with the standardized terms and conditions for these types of transactions. Following are examples of terms and conditions for assets pledged as collateral:

- The risks and rewards of the assets pledged as collateral accrue to the borrower;
- Additional collateral is required when the market value of the transaction exceeds the threshold agreed upon with the borrower;
- The creditor's right to sell the assets or repledge them depends on the agreement under which the assets have been pledged as collateral;
- The assets pledged as collateral are returned to the borrower when mandatory terms and conditions are met. When the creditor is permitted to sell or repledge an asset held as collateral, a comparable asset is returned to the borrower.

The following table shows the carrying amount of Desjardins Group's financial assets pledged as collateral for liabilities or contingent liabilities as well as the fair value of assets from third parties held as collateral or repledged.

	As at December 31, 2020	As at December 31, 2019
Desjardins Group's financial assets pledged as collateral:		
Cash and deposits with financial institutions	\$ 359	\$ 318
Securities	20,571	13,682
Loans	27,586	20,883
	48,516	34,883
Assets from third parties:		
Assets held as collateral that may be sold or repledged	14,654	15,310
Less: Assets not sold or not repledged	839	660
	13,815	14,650
	\$ 62,331	\$ 49,533
Use of assets:		
Transactions involving commitments related to securities sold under repurchase agreements and securities lent and borrowed	\$ 23,625	\$ 15,469
Transactions involving commitments related to securities sold short	8,808	10,639
Securitization transactions	12,295	10,660
Covered bonds	11,622	6,567
Transactions on derivative financial instruments	178	114
Clearing systems, payment systems and depositories ⁽¹⁾	4,842	4,744
Transactions involving provisions for claims and adjustment expenses ⁽²⁾	961	1,340
	\$ 62,331	\$ 49,533

⁽¹⁾ In the normal course of its operations, Desjardins Group must pledge intraday collateral to the Bank of Canada for the use of the Large Value Transfer System. Such collateral is excluded as it is released back at the end of the daily settlement cycle.

⁽²⁾ Represent securities pledged as collateral in connection with the reinsurance treaty that transferred, at the date of acquisition, the property and casualty insurance contract liabilities of the Canadian businesses of State Farm to Desjardins Group.

NOTE 29 – COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES *(continued)*

LITIGATION

In the normal course of its business, Desjardins Group is involved in various litigation matters and legal proceedings. It is not currently possible to predict the outcome of certain of these litigation matters and legal proceedings, the timing of such outcomes, or the potential impact on Desjardins Group's financial position. In management's opinion, the fair value of the contingent liabilities resulting from such litigation matters and legal proceedings, to the extent that it can be measured, could have an impact on Desjardins Group's profit or loss for a specific period, but would not have a significant adverse impact on its financial position.

NOTE 30 – FINANCIAL INSTRUMENT RISK MANAGEMENT

Desjardins Group is exposed to different types of financial instrument risks in the normal course of operations, such as credit risk, market risk and liquidity risk. The manner in which Desjardins Group assesses these risks as well as the objectives, policies and methods it uses to manage them are presented in Section 4.0, "Risk Management", of the Management's Discussion and Analysis. The shaded areas and tables marked with an asterisk (*) presented in that section are an integral part of these Combined Financial Statements. In addition, information on credit risk related to the recognition and measurement of expected credit losses are presented in these Combined Financial Statements, mainly in Note 2, "Basis of presentation and significant accounting policies", and in Note 7, "Loans and allowance for credit losses".

CONTRACTUAL MATURITIES OF ON-BALANCE SHEET ITEMS AND OFF-BALANCE SHEET COMMITMENTS

The following tables present assets and liabilities recorded on the Combined Balance Sheets and off-balance sheet commitments at their carrying amount and classified according to their residual contractual maturities. The classification of maturities is an information source with regard to liquidity and financing risk, but it differs from the analysis performed by Desjardins Group to determine the expected maturity of the items for liquidity risk management purposes. Many factors other than contractual maturity are taken into consideration to measure expected future cash flows and liquidity risk.

The value of credit commitments presented in these tables represents the maximum amount of additional credit that Desjardins Group could be required to grant if the commitments were fully used. The value of guarantees and standby letters of credit correspond to the maximum cash outflows that Desjardins Group could be required to make in the event of complete default of the parties to guarantees, without taking any possible recovery into account. These commitments and guarantees do not necessarily represent future liquidity needs, because a large portion of these instruments will expire or be cancelled without giving rise to any cash outflows.

Note 16, "Insurance contract liabilities", provides additional information on the contractual maturities of actuarial liabilities and provisions for claims and adjustment expenses.

NOTE 30 – FINANCIAL INSTRUMENT RISK MANAGEMENT *(continued)*CONTRACTUAL MATURITIES OF ON-BALANCE SHEET ITEMS AND OFF-BALANCE SHEET COMMITMENTS *(continued)*

As at December 31, 2020	Less than 1 month	1 to 3 months	3 to 6 months	6 to 9 months	9 to 12 months	1 to 2 years	2 to 5 years	Over 5 years	No stated maturity	Total
Assets										
Cash and deposits with financial institutions	\$ 11,739	\$ 384	\$ 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 12,126
Securities										
Securities at fair value through profit or loss ⁽¹⁾	172	181	866	303	627	1,508	5,632	20,671	5,000	34,960
Securities at fair value through other comprehensive income ⁽¹⁾	695	648	644	625	1,749	6,738	23,188	18,326	66	52,679
Securities at amortized cost	-	-	-	-	1	2	4	22	-	29
Securities borrowed or purchased under reverse repurchase agreements	8,676	599	383	-	-	-	-	-	-	9,658
Loans										
Residential mortgages ⁽²⁾	2,257	3,040	7,108	6,494	8,643	24,388	73,124	5,136	6,018	136,208
Consumer, credit card and other personal loans ⁽²⁾	56	59	138	246	359	1,350	5,762	7,918	9,422	25,310
Business and government ⁽²⁾	11,150	5,796	5,553	5,054	4,824	3,591	7,786	2,757	4,504	51,015
Allowance for credit losses	-	-	-	-	-	-	-	-	(1,112)	(1,112)
Segregated fund net assets	-	-	-	-	-	-	-	-	19,093	19,093
Clients' liability under acceptances	312	2	-	14	-	-	-	-	-	328
Premiums receivable	169	59	13	3	-	-	-	-	2,559	2,803
Derivative financial instruments	155	203	390	223	217	891	3,153	588	-	5,820
Amounts receivable from clients, brokers and financial institutions	1,807	10	-	-	-	-	-	-	682	2,499
Reinsurance assets	38	71	78	69	66	173	362	1,105	-	1,962
Right-of-use assets	-	-	-	-	-	-	-	-	565	565
Investment property	-	-	-	-	-	-	-	-	924	924
Property, plant and equipment	-	-	-	-	-	-	-	-	1,541	1,541
Goodwill	-	-	-	-	-	-	-	-	156	156
Intangible assets	-	-	-	-	-	-	-	-	424	424
Investments in companies accounted for using the equity method	-	-	-	-	-	-	-	-	1,189	1,189
Deferred tax assets	-	-	-	-	-	-	-	-	1,154	1,154
Other assets	583	187	134	14	17	21	47	12	1,689	2,704
Total assets	\$ 37,809	\$ 11,239	\$ 15,310	\$ 13,045	\$ 16,503	\$ 38,662	\$119,058	\$ 56,535	\$ 53,874	\$ 362,035

For footnotes see next page.

NOTE 30 – FINANCIAL INSTRUMENT RISK MANAGEMENT *(continued)*CONTRACTUAL MATURITIES OF ON-BALANCE SHEET ITEMS AND OFF-BALANCE SHEET COMMITMENTS *(continued)*

As at December 31, 2020	Less than 1 month	1 to 3 months	3 to 6 months	6 to 9 months	9 to 12 months	1 to 2 years	2 to 5 years	Over 5 years	No stated maturity	Total
Liabilities and equity										
Deposits										
Individuals ⁽³⁾	\$ 4,129	\$ 3,579	\$ 8,209	\$ 5,044	\$ 7,058	\$ 14,559	\$ 15,392	\$ 343	\$ 69,615	\$ 127,928
Business and government ⁽³⁾	11,884	6,236	5,159	2,556	1,115	6,273	15,384	3,720	44,526	96,853
Deposit-taking institutions ⁽³⁾	45	-	3	-	6	10	5	-	386	455
Acceptances	312	2	-	14	-	-	-	-	-	328
Commitments related to securities sold short ⁽⁴⁾	248	343	399	91	141	858	1,920	5,347	6	9,353
Commitments related to securities lent or sold under repurchase agreements	13,266	1,250	3,119	-	505	1,012	-	-	-	19,152
Derivative financial instruments	330	278	500	229	187	855	2,377	128	-	4,884
Amounts payable to clients, brokers and financial institutions	3,195	-	-	-	-	-	-	-	3,615	6,810
Lease liabilities	6	11	16	16	16	61	168	330	9	633
Insurance contract liabilities	467	845	1,007	906	855	2,126	4,877	20,754	2,990	34,827
Segregated fund net liabilities	-	-	-	-	-	-	-	-	19,089	19,089
Net defined benefit plan liabilities	-	-	-	-	-	-	-	-	3,107	3,107
Deferred tax liabilities	-	-	-	-	-	-	-	-	372	372
Other liabilities	2,132	890	587	161	51	146	164	35	2,322	6,488
Subordinated notes	-	-	-	-	-	-	-	1,493	-	1,493
Total equity	-	-	-	-	-	-	-	-	30,263	30,263
Total liabilities and equity	\$ 36,014	\$ 13,434	\$ 18,999	\$ 9,017	\$ 9,934	\$ 25,900	\$ 40,287	\$ 32,150	\$ 176,300	\$ 362,035
Off-balance sheet commitments										
Credit commitments ⁽⁵⁾	\$ 804	\$ 189	\$ 1,072	\$ 1,044	\$ 1,120	\$ 3,381	\$ 7,168	\$ 154	\$ 107,380	\$ 122,312
Indemnification commitments related to securities lending	-	-	-	-	-	-	-	-	1,702	1,702
Documentary letters of credit	10	9	72	9	17	12	3	-	-	132
Guarantees and standby letters of credit	98	173	283	205	202	30	28	8	10	1,037
Credit default swaps	-	-	-	-	-	-	649	-	-	649

⁽¹⁾ Equity securities are classified under "No stated maturity".

⁽²⁾ Amounts repayable on demand are classified under "No stated maturity".

⁽³⁾ Deposits payable on demand or upon notice are considered as having "No stated maturity".

⁽⁴⁾ Amounts are presented by remaining contractual maturity of the underlying security.

⁽⁵⁾ Includes personal lines of credit, lines of credit secured by real or immovable property and credit card lines for which the amounts committed are unconditionally revocable at any time at Desjardins Group's discretion.

NOTE 30 – FINANCIAL INSTRUMENT RISK MANAGEMENT *(continued)*CONTRACTUAL MATURITIES OF ON-BALANCE SHEET ITEMS AND OFF-BALANCE SHEET COMMITMENTS *(continued)*

As at December 31, 2019	Less than 1 month	1 to 3 months	3 to 6 months	6 to 9 months	9 to 12 months	1 to 2 years	2 to 5 years	Over 5 years	No stated maturity	Total
Assets										
Cash and deposits with financial institutions	\$ 3,263	\$ 428	\$ 9	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9	\$ 3,709
Securities										
Securities at fair value through profit or loss ⁽¹⁾	18	442	1,068	296	1,014	1,650	6,395	19,452	4,833	35,168
Securities at fair value through other comprehensive income ⁽¹⁾	353	574	543	516	215	4,617	13,035	2,996	60	22,909
Securities at amortized cost	567	468	263	166	113	1	4	34	-	1,616
Securities borrowed or purchased under reverse repurchase agreements	9,750	282	-	-	-	-	-	-	-	10,032
Loans										
Residential mortgages ⁽²⁾	2,817	3,587	7,386	7,355	7,485	23,590	66,086	1,933	6,518	126,757
Consumer, credit card and other personal loans ⁽²⁾	47	59	156	216	319	1,457	6,035	7,865	10,868	27,022
Business and government ⁽²⁾	12,031	4,081	4,786	4,843	5,063	3,756	6,796	2,712	5,920	49,988
Allowance for credit losses	-	-	-	-	-	-	-	-	(685)	(685)
Segregated fund net assets	-	-	-	-	-	-	-	-	17,026	17,026
Clients' liability under acceptances	368	12	-	-	-	-	-	-	-	380
Premiums receivable	192	73	15	3	-	-	-	-	2,403	2,686
Derivative financial instruments	125	134	247	160	294	893	2,176	217	-	4,246
Amounts receivable from clients, brokers and financial institutions	1,738	3	-	-	-	-	-	-	488	2,229
Reinsurance assets	37	70	81	70	65	174	381	1,002	121	2,001
Right-of-use assets	-	-	-	-	-	-	-	-	566	566
Investment property	-	-	-	-	-	-	-	-	957	957
Property, plant and equipment	-	-	-	-	-	-	-	-	1,471	1,471
Goodwill	-	-	-	-	-	-	-	-	121	121
Intangible assets	-	-	-	-	-	-	-	-	381	381
Investments in companies accounted for using the equity method	-	-	-	-	-	-	-	-	1,034	1,034
Deferred tax assets	-	-	-	-	-	-	-	-	1,292	1,292
Other assets	608	69	73	10	12	25	56	4	1,233	2,090
Total assets	\$ 31,914	\$ 10,282	\$ 14,627	\$ 13,635	\$ 14,580	\$ 36,163	\$100,964	\$ 36,215	\$ 54,616	\$ 312,996

For footnotes see next page.

NOTE 30 – FINANCIAL INSTRUMENT RISK MANAGEMENT *(continued)*CONTRACTUAL MATURITIES OF ON-BALANCE SHEET ITEMS AND OFF-BALANCE SHEET COMMITMENTS *(continued)*

As at December 31, 2019	Less than 1 month	1 to 3 months	3 to 6 months	6 to 9 months	9 to 12 months	1 to 2 years	2 to 5 years	Over 5 years	No stated maturity	Total
Liabilities and equity										
Deposits										
Individuals ⁽³⁾	\$ 3,397	\$ 3,645	\$ 7,733	\$ 4,669	\$ 5,960	\$ 12,724	\$ 16,926	\$ 381	\$ 56,230	\$ 111,665
Business and government ⁽³⁾	8,728	6,056	4,335	3,791	5,604	4,034	14,179	3,448	31,381	81,556
Deposit-taking institutions ⁽³⁾	99	-	6	13	9	20	22	-	528	697
Acceptances	368	12	-	-	-	-	-	-	-	380
Commitments related to securities sold short ⁽⁴⁾	495	201	171	9	7	196	1,866	7,668	2	10,615
Commitments related to securities lent or sold under repurchase agreements	10,562	-	-	-	-	-	-	-	-	10,562
Derivative financial instruments	152	192	292	188	228	978	2,115	133	-	4,278
Amounts payable to clients, brokers and financial institutions	2,695	-	-	-	-	-	-	-	2,857	5,552
Lease liabilities	6	10	15	14	15	56	162	338	8	624
Insurance contract liabilities	440	788	975	852	793	1,921	4,484	18,518	2,824	31,595
Segregated fund net liabilities	-	-	-	-	-	-	-	-	17,002	17,002
Net defined benefit plan liabilities	-	-	-	-	-	-	-	-	3,068	3,068
Deferred tax liabilities	-	-	-	-	-	-	-	-	281	281
Other liabilities	2,546	569	653	191	67	129	232	46	1,861	6,294
Subordinated notes	-	-	899	-	-	-	-	499	-	1,398
Total equity	-	-	-	-	-	-	-	-	27,429	27,429
Total liabilities and equity	\$ 29,488	\$ 11,473	\$ 15,079	\$ 9,727	\$ 12,683	\$ 20,058	\$ 39,986	\$ 31,031	\$ 143,471	\$ 312,996
Off-balance sheet commitments										
Credit commitments ⁽⁵⁾	\$ 966	\$ 50	\$ 395	\$ 336	\$ 549	\$ 3,566	\$ 7,977	\$ 513	\$ 99,049	\$ 113,401
Indemnification commitments related to securities lending	-	-	-	-	-	-	-	-	1,985	1,985
Documentary letters of credit	3	33	98	12	9	7	11	-	-	173
Guarantees and standby letters of credit	78	184	163	288	205	37	21	40	6	1,022
Credit default swaps	-	-	-	-	-	-	195	-	-	195

⁽¹⁾ Equity securities are classified under "No stated maturity".⁽²⁾ Amounts repayable on demand are classified under "No stated maturity".⁽³⁾ Deposits payable on demand or upon notice are considered as having "No stated maturity".⁽⁴⁾ Amounts are presented by remaining contractual maturity of the underlying security.⁽⁵⁾ Includes personal lines of credit, lines of credit secured by real or immovable property and credit card lines for which the amounts committed are unconditionally revocable at any time at Desjardins Group's discretion.

NOTE 31 – SEGMENTED INFORMATION

Desjardins Group's financial reporting is grouped by activities, which are defined based on the needs of its members and clients and the markets in which Desjardins Group operates and reflect Desjardins Group's internal management method. During the first quarter of 2020, some changes were made to business segments to reflect management's decisions on how each segment is managed. Accordingly, Desjardins Group's financial results are grouped in three business segments, namely Personal and Business Services, Wealth Management and Life and Health Insurance, and Property and Casualty insurance, plus an Other category. Comparative figures were restated to reflect these reclassifications.

The Personal and Business Services segment offers Desjardins Group's members and clients a comprehensive, integrated offering designed to meet the needs of individuals, businesses, institutions, not-for-profit organizations and cooperatives through the Desjardins caisse network, the Desjardins Business centres as well as specialized teams. This offering meets a range of needs including day-to-day transactions, financing, specialty services, access to capital markets, development capital and business ownership transfers and advice and, through its distribution network, life and health and property and casualty insurance products. This segment also offers its products and services through complementary distribution networks and mortgage representatives, by phone, online and via applications for mobile devices, as well as ATMs. Certain Desjardins Securities activities that were previously presented in the Wealth Management and Life and Health Insurance segment have been presented in the Personal and Business Services segment since the first quarter of 2020.

The Wealth Management and Life and Health Insurance segment provides various categories of service offerings aimed at increasing the wealth of members and clients of Desjardins Group and helping them protect their financial security. These offerings are intended for individuals and businesses, while group insurance or savings plans meet the needs of employees through their businesses or those of individuals who are part of any other group. This segment designs several lines of life and health insurance protection and savings and investment products. In addition to its own products and services, it distributes external savings and investment products as well as securities and private management products. This segment also includes asset management for institutional clients. Its products and services are distributed through employees of the caisse network and Desjardins Business centres, financial security advisors, investment advisors, private managers, exclusive agents, independent partners, actuarial consulting firms and group plan representatives. Certain product lines are also distributed online, via applications for mobile devices and through client care centres. This segment also includes the operations of the interest in Aviso Wealth. Certain Desjardins Trust activities that were previously presented in the Personal and Business Services segment have been presented in the Wealth Management and Life and Health Insurance segment since the first quarter of 2020.

The Property and Casualty Insurance segment offers insurance products allowing members and clients of Desjardins Group to protect themselves against the impact of a disaster. It includes the activities of Desjardins General Insurance Group Inc. Its products are distributed through property and casualty insurance agents in the Desjardins caisse network and in several client contact centres and Desjardins Business centres, through a network of exclusive agents in the field in Québec and outside Québec, online and via applications for mobile devices.

The Other category includes financial information that is not specific to any particular business segment. It primarily includes treasury activities and activities related to financial intermediation between surplus liquidity and the liquidity needs of the caisses. This category also includes the results of the support functions provided by the Federation to Desjardins Group as a whole and the operations of Desjardins Capital Inc. It also includes Desjardins Technology Group Inc., which encompasses all of Desjardins Group's IT operations. Since the third quarter of 2020, it also includes the real estate services operations of 9420-7404 Québec inc, which manages two brands, DuProprio and Purplebricks Canada. In addition to various adjustments necessary to prepare the Combined Financial Statements, the intersegment balance eliminations are classified in this category.

Intersegment transactions are recognized at the exchange amount, which represents the amount agreed to by the various legal entities and business units. The terms and conditions of these transactions are comparable to those offered on financial markets. The results of the main segments reflect data collected by internal financial reporting systems and are consistent with the policies applicable to the preparation of the Combined Financial Statements of Desjardins Group.

NOTE 31 – SEGMENTED INFORMATION (continued)

RESULTS BY BUSINESS SEGMENT

The following table provides a summary of Desjardins Group's financial results by business segment for the years ended December 31.

	Personal and Business Services		Wealth Management and Life and Health Insurance		Property and Casualty Insurance		Other		Combined	
	2020	2019	2020	2019	2020	2019	2020	2019	2020	2019
Net interest income	\$ 4,970	\$ 4,859	\$ 8	\$ 9	\$ -	\$ -	\$ 662	\$ 428	\$ 5,640	\$ 5,296
Net premiums	-	-	4,711	4,689	5,484	4,988	(275)	(265)	9,920	9,412
Other income	2,642	2,888	3,690	3,690	337	169	(756)	(698)	5,913	6,049
Total income	7,612	7,747	8,409	8,388	5,821	5,157	(369)	(535)	21,473	20,757
Provision for credit losses	867	368	-	1	-	-	(4)	(4)	863	365
Claims, benefits, annuities and changes in insurance contract liabilities	-	-	5,564	5,497	3,689	3,665	(20)	(51)	9,233	9,111
Non-interest expense	4,987	4,869	2,100	2,052	1,303	1,245	(93)	(134)	8,297	8,032
Operating surplus earnings	1,758	2,510	745	838	829	247	(252)	(346)	3,080	3,249
Income taxes on surplus earnings	444	597	136	141	207	60	(126)	(147)	661	651
Surplus earnings before member dividends⁽¹⁾	1,314	1,913	609	697	622	187	(126)	(199)	2,419	2,598
Member dividends, net of income tax recovery	245	232	-	-	-	-	-	-	245	232
Net surplus earnings for the year after member dividends	\$ 1,069	\$ 1,681	\$ 609	\$ 697	\$ 622	\$ 187	\$ (126)	\$ (199)	\$ 2,174	\$ 2,366
of which:										
Group's share	\$ 1,069	\$ 1,681	\$ 609	\$ 697	\$ 538	\$ 141	\$ (126)	\$ (199)	\$ 2,090	\$ 2,320
Non-controlling interests' share	-	-	-	-	84	46	-	-	84	46

⁽¹⁾ For the year ended December 31, 2020, the Group's share of "Surplus earnings before member dividends" was \$1,314 million (\$1,913 million in 2019) for the Personal and Business Services segment, \$609 million (\$697 million in 2019) for the Wealth Management and Life and Health Insurance segment, \$538 million (\$141 million in 2019) for the Property and Casualty Insurance segment and \$(126) million (\$(199) million in 2019) for the Other category.

SEGMENT ASSETS

	Personal and Business Services		Wealth Management and Life and Health Insurance		Property and Casualty Insurance		Other		Combined	
	2020	2019	2020	2019	2020	2019	2020	2019	2020	2019
As at December 31, 2020	\$ 275,766		\$ 51,019		\$ 15,457		\$ 19,793		\$ 362,035	
As at December 31, 2019	\$ 245,118		\$ 48,072		\$ 13,860		\$ 5,946		\$ 312,996	

NOTE 32 – RELATED PARTY DISCLOSURES

Desjardins Group's related parties mainly include associates, joint ventures and employee benefit plans, as well as certain entities for which the substance of the relationship indicates that they are related to Desjardins Group, including the Desjardins Funds. They also include Desjardins Group's key management personnel and close members of their family, as well as entities over which these persons exercise, directly or indirectly, control, joint control or significant influence.

TRANSACTIONS WITH DESJARDINS GROUP'S RELATED PARTIES

Transactions with Desjardins Group's related parties were entered into under normal market terms and conditions and were initially recognized at fair value.

The main transactions are associated with fund management and custody fees. They are also associated with management income from pension plans and interest expense paid to the Desjardins Group Pension Plan.

These transactions and balances as at the reporting dates are as follows:

	2020			2019		
	Associates / Joint ventures	Other related parties	Total	Associates / Joint ventures	Other related parties	Total
Combined Statements of Income						
Brokerage and investment fund services	\$ 1	\$ 586	\$ 587	\$ 1	\$ 560	\$ 561
Net investment income	-	13	13	3	(86)	(83)
Other income	12	101	113	13	(13)	-
Other expenses	(6)	(1)	(7)	(5)	(3)	(8)
Combined Balance Sheets						
Securities	\$ 82	\$ 100	\$ 182	\$ 98	\$ 112	\$ 210
Securities borrowed or purchased under reverse repurchase agreements	-	195	195	-	484	484
Loans	113	14	127	105	-	105
Segregated fund net assets	-	2,939	2,939	-	1,602	1,602
Other assets	2	31	33	2	24	26
Deposits	133	298	431	66	327	393
Commitments related to securities lent or sold under repurchase agreements	-	-	-	-	15	15
Other liabilities	-	57	57	1	78	79
Other						
Commitments given	\$ 70	\$ 520	\$ 590	\$ 36	\$ 414	\$ 450
Guarantees given	6	197	203	6	187	193
Guarantees received	-	197	197	-	480	480

KEY MANAGEMENT PERSONNEL COMPENSATION

Desjardins Group's key management personnel comprises the members of its Board of Directors and its Management Committee. These individuals have the authority and responsibility for planning, directing and controlling the activities of Desjardins Group. In the normal course of operations, Desjardins Group carries out financial transactions with its management personnel. In addition to the compensation paid to key management personnel, the main financial transactions also include routine financial intermediation transactions as well as wealth management, life and health insurance, and property and casualty insurance transactions with the various Desjardins Group entities. These transactions were entered into under terms and conditions equivalent to those of arm's length transactions and were initially recognized at fair value.

For the years ended December 31, the compensation of Desjardins Group's key management personnel was as follows:

	2020	2019
Short-term benefits	\$ 13	\$ 14
Other long-term and post-employment benefits	5	7
	\$ 18	\$ 21