

**Global Balanced - Guar@nteed Investment - 5 Year Term**

Folio	
Account No.	
Amount of initial deposit	
Date of initial deposit (YYYY-MM-DD)	
Date of issue (YYYY-MM-DD)	2019-12-12
Date of maturity (YYYY-MM-DD)	2024-12-12

To be retained until the account is closed or a new agreement or certificate is issued.

**TERMS AND CONDITIONS GOVERNING THIS AGREEMENT**

- Cancellation Terms:** The contract is concluded between the member and the Caisse two (2) business days following the member's receipt of this agreement (the "Effective Date"). The member is deemed to have received this agreement five (5) business days after it has been mailed or after the date of receipt in AccèsD, as applicable. Unless the member notifies the Caisse by contacting an AccèsD advisor within three (3) business days of the contract's Effective Date (the "Cancellation Deadline"):
  - that the information shown on the agreement is not in accordance with his/her request, or
  - that he/she does not accept all of the terms and conditions applicable to this agreement
 the member shall be deemed to have provided the instructions indicated in this agreement and to have accepted all conditions described herein. If the member cancels the agreement before the Cancellation Deadline, the initial deposit invested by the member will be returned to him/her in full and without fees or interest.
- Before the date of issue, the Caisse has the right not to proceed, in whole or in part, with the issuance of the Market-linked Guaranteed Investment (the "Guaranteed Investment"). Any refused initial deposit will be returned to the member, without fees, with pre-issue interest as stipulated in section 12.
- Where applicable, this agreement is subject to the provisions of the Application Form for an RRSP or any other plan issued and administered by Desjardins Trust Inc. that the member has already signed with the Caisse.

**TERMS AND CONDITIONS GOVERNING THE GUARANTEED INVESTMENT**

- This investment constitutes a deposit made to the above-mentioned Desjardins caisse (the "Caisse"), a financial services cooperative, which is a member of the Fédération des caisses Desjardins du Québec (the "Fédération").
- The member agrees to make, on the date of initial deposit, a first deposit (the "Initial Deposit") on which pre-issue interest is calculated according to section 12 of this agreement.
- On the date of issue (the "Date of Issue"), the member expressly consents that the amount of the Initial Deposit and the pre-issue interest be reinvested in the form of a Market-linked Guaranteed Investment maturing on the maturity date (the "Date of Maturity"). The term of the Guaranteed Investment is five (5) years (the "Term").
- The principal of this investment is guaranteed by the Caisse at maturity. The Guaranteed Investment may not be negotiated, transferred or redeemed, and no amount in principal and interest shall be redeemable or payable before the Date of Maturity. No secondary market exists for this Guaranteed Investment nor will one be established.
- This Guaranteed Investment may be hypothecated or given as security only in favour of the issuing Caisse to the extent permitted under current legislation.
- This Guaranteed Investment is in Canadian dollars. The redemption of the principal and the payment of interest will be made in Canadian dollars.
- This Guaranteed Investment is a deposit within the meaning of the *Deposit Insurance Act*, up to the maximum eligible amount. More information is available online ([www.lautorite.qc.ca](http://www.lautorite.qc.ca)).

**FEES**

- This Guaranteed Investment is not subject to any management fees. Therefore, at maturity, the interest corresponding to the yield will not be affected by any management fees.

**TERMS AND CONDITIONS GOVERNING THE METHOD OF CALCULATION OF INTEREST**

- For the period between the date of Initial Deposit and the Date of Issue, the interest on the Initial Deposit shall be calculated on the daily balance at the pre-issue interest rate of 1.000% per annum.

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- 13- For the period between the Date of Issue and the Date of Maturity, the interest generated by the Guaranteed Investment shall be determined at maturity according to the variation in the price of the twenty (20) securities described hereafter (the "securities"), in the following manner:

$$\text{Interest} = \text{Principal} \times \text{Cumulative return} \times 100\%$$

$$\text{Cumulative return} = [(CP^2/CP^1 \text{ for } S_1 + CP^2/CP^1 \text{ for } S_2 + \dots + CP^2/CP^1 \text{ for } S_{20}) \times 1/20] - 1$$

**Minimum guaranteed cumulative return** = 7.000%, equivalent to a minimum guaranteed annual compound rate of return of 1.363%

**Maximum cumulative return** = 20.000%, equivalent to a maximum annual compound rate of return of 3.714%

<b>Principal</b>	= The amount of the Initial Deposit plus the cumulative pre-issue interest accrued between the date of Initial Deposit and the Date of Issue.
<b>CP<sup>2</sup></b>	= The average closing price of each security on October 4, 2024, November 5, 2024 and December 4, 2024 (or the following business day if no reading takes place on this security on any of these dates).
<b>CP<sup>1</sup></b>	= The price of each security at closing on December 4, 2019 (or the following business day if no reading takes place on this security on this date).
<b>S<sub>1</sub> to S<sub>20</sub></b>	= Each one of the twenty (20) securities listed hereafter.
<b>100%</b>	= The rate of participation in the growth of the basket of securities.

Here are the twenty (20) securities (common shares) as well as their respective stock markets and currencies. Each security has the same weighting in the portfolio. (The Caisse does not issue any opinion on the future evolution of the price of the securities.)

List of stock market securities

The weight applying to each security is 5%.

Security and Corresponding Bloomberg Rating	Stock Market	Currency
S <sub>1</sub> : Aflac, Inc. (AFL UN EQUITY)	New York SE	U.S. dollar
S <sub>2</sub> : BCE Inc. (BCE CT EQUITY)	Toronto SE	Canadian dollar
S <sub>3</sub> : Hermès Paris (RMS FP EQUITY)	EN Paris	Euro
S <sub>4</sub> : Burberry Group Plc (BRBY LN EQUITY)	London SE	British Pound
S <sub>5</sub> : Imperial Oil Limited (IMO CT EQUITY)	Toronto SE	Canadian dollar
S <sub>6</sub> : Canadian Imperial Bank of Commerce (CM CT EQUITY)	Toronto SE	Canadian dollar
S <sub>7</sub> : Fortis Inc. (FTS CT EQUITY)	Toronto SE	Canadian dollar
S <sub>8</sub> : Givaudan SA (GIVN SE EQUITY)	SIX SE	Swiss Franc
S <sub>9</sub> : Swisscom AG (SCMN SE EQUITY)	SIX SE	Swiss Franc
S <sub>10</sub> : Muenchener Rueckversicherungs AG (MUV2 GY EQUITY)	XETRA Frankfurt	Euro
S <sub>11</sub> : Astellas Pharma Inc. (4503 JT EQUITY)	Tokyo SE	Japanese Yen
S <sub>12</sub> : Pfizer Inc. (PFE UN EQUITY)	New York SE	U.S. dollar
S <sub>13</sub> : Canadian Pacific Railway Limited (CP CT EQUITY)	Toronto SE	Canadian dollar
S <sub>14</sub> : Public Storage (PSA UN EQUITY)	New York SE	U.S. dollar
S <sub>15</sub> : Kone OYJ (KNEBV FH EQUITY)	Helsinki SE	Euro
S <sub>16</sub> : Accenture Plc (ACN UN EQUITY)	New York SE	U.S. dollar
S <sub>17</sub> : RELX NV (REN NA EQUITY)	EN Amsterdam	Euro
S <sub>18</sub> : The Procter & Gamble Company (PG UN EQUITY)	New York SE	U.S. dollar
S <sub>19</sub> : Thomson Reuters Corporation (TRI CT EQUITY)	Toronto SE	Canadian dollar
S <sub>20</sub> : Wesfarmers Limited (WES AT EQUITY)	Australian SE	Australian dollar

#### INTEREST LIMIT

- 14- The interest paid at maturity is subject to a maximum as described in section 13. If the yield of the securities is higher than the maximum cumulative return at maturity, then the interest paid will match this maximum.
- 15- The yield of the securities does not take into account the payment of dividends or distributions on shares or other securities included in the securities.

#### RISK AND SUITABILITY

- 16- Since the return on the Guaranteed Investment is tied to changes in the market, this Guaranteed Investment carries a higher level of risk than a traditional fixed-rate investment. It is possible that the yield based on the performance of the stock market may be nil at maturity and only the minimum guaranteed interest could be paid. This Guaranteed Investment is different from traditional fixed-rate investments because it does not guarantee a return determined in advance. The yield on the Guaranteed Investment can only be known for certain at maturity and is a function of the appreciation of the securities, which could be subject to major fluctuations in the capital markets. Consequently, the Caisse can guarantee only the minimum guaranteed return at the Date of maturity.
- 17- The Guaranteed Investment's return at maturity will not be affected by changes in exchange rates, even if the security prices are published in foreign currencies.
- 18- The Guaranteed Investment is not a direct investment in the securities. Therefore, the member is not entitled to the rights or the benefits of a shareholder, such as the right to receive distributions or dividends or the right to vote or attend shareholders' meetings.

- 19- The cumulative return is calculated based on the average of the closing price of each security as described in section 13. Consequently, the yield paid out at maturity may not reflect the rate of return on each security between the Date of Issue and the Date of Maturity.
- 20- Given the features of this kind of investment, the potential purchaser should consult his/her advisor to make sure that such an investment meets his/her investment objectives.
- 21- This Guaranteed Investment is a sound investment for those whose investment horizon is at least as long as the term of the Guaranteed Investment and who also intend to keep it until maturity. It is also a sound choice for those who wish to diversify their investments and who wish to gain exposure to the capital market. However, it is not suitable for those who require an income during the term.

#### **CONFLICT OF INTEREST**

- 22- The Caisse could find itself in a situation of conflict of interest because, as the issuer of the Guaranteed Investment, it or, as the case may be, the Fédération des caisses Desjardins du Québec (FCDQ) or another entity belonging to the same group as the FCDQ, calculates the yield and interest payable to members at maturity. However, the security prices are public information and accessible to members.
- 23- When an advisor offers or recommends products made or distributed by Desjardins Group, he/she may earn incentive-based remuneration in the form of a bonus in addition to his/her salary. Although this incentive-based remuneration may create a conflict of interest, the Caisse and the advisor must ensure that the recommendations made or transactions carried out are appropriate for the member.
- 24- In addition to his/her primary role, an advisor may carry out another paid activity, working for another registered entity within the same group as the Fédération, in particular, as a financial planner or a mutual fund representative. These activities are separate from those carried out as an advisor at the Caisse and are therefore not the Caisse's responsibility.

#### **RENEWAL AND TERMS AND CONDITIONS GOVERNING REDEMPTION OF PRINCIPAL AT MATURITY**

- 25- On the Date of Maturity of the Guaranteed Investment, unless AccèsD provides other instructions to the contrary, if the investment can be renewed online, or a notice to the contrary is given to an AccèsD advisor or directly to the Caisse no later than the fifth (5th) business day following such date, the principal and any interest shall be reinvested in a Guaranteed Investment of the same type offered with a corresponding minimum investment amount. The term shall be equal to the term of this Guaranteed Investment or, should no equal term be offered at that time, the term shall be the one closest to the term of this Guaranteed Investment. If a Market-linked Guaranteed Investment, offered with a minimum investment amount corresponding to the principal and any interest on the principal is not offered or is not available through automatic renewal for any reason whatsoever, the principal and any interest on the principal shall be deposited into a regular savings account or a personal chequing account. The annual interest rate shall be the rate then in effect at the Caisse for such a savings account. The interest shall be calculated daily and compounded annually.

#### **EXTRAORDINARY EVENTS**

- 26- The member acknowledges that a disruption on capital markets (e.g. transactions halted due to a sharp drop in or a problem with the publication of security prices), a change in the publication of security prices (e.g. a merger, a stock split), securities facing some financial hardship (e.g. company bankruptcy) or any other extraordinary circumstance or event out of the control of Desjardins Group and having a significant impact on product management (an "Extraordinary Event") may occur and affect the Caisse's capacity to calculate or pay the yield or to fulfill any other obligation on the date provided for. If the Caisse believes, at its sole discretion, that such an event has occurred, the member agrees that the Caisse may depart from the terms and conditions of this agreement and take any action as deemed appropriate and equitable in the circumstances, including, without limitation, the substitution of securities, adjusting, anticipating or deferring the calculation or the payment of the yield, or determining the yield in a different manner. The Caisse will determine which measures to take in the above-mentioned circumstances, at its sole discretion, and will take reasonable action and will consider the interests of all stakeholders, in particular, without limiting the scope of the foregoing, those of members with products, those of other members of the Caisse or Desjardins Group, and the interests of the Caisse and those of Desjardins Group.

Because the product includes a minimum guaranteed yield, an extraordinary event will not affect this minimum yield.

#### **ACCESS TO INFORMATION**

- 27- The return on the Guaranteed Investment is posted regularly on the Desjardins website ([www.desjardins.com](http://www.desjardins.com)). It is intended for information purposes only. The Guaranteed Investment's yield and interest payable will only be calculated on the Date of Maturity. Complete information about Market-linked Guaranteed Investments is available on [www.desjardins.com](http://www.desjardins.com) or upon request by calling 1-800-CAISSES.

#### **TAXATION**

- 28- This Guaranteed Investment is an investment eligible for registered retirement savings plans (RRSPs) and tax-free savings accounts (TFSA). For Market-linked Guaranteed Investments not held in one of the aforementioned registered accounts, the pre-issue interest is considered to be interest income for tax purposes for the year the Guaranteed Investment is issued. Interest calculated on the minimum guaranteed rate, as described in section 13, must be added annually to the member's income throughout the entire term of the product, even if it has not yet been paid out. Amounts paid at maturity are considered to be interest income. During the year it is paid, the member must add the interest received at maturity to his/her income, excluding the amounts taxed in previous years. Compliant tax information slips are issued by the Caisse for this purpose. This information is of a general nature and constitutes neither a legal nor a fiscal opinion. Please discuss with your tax advisor for more information.

**EXAMPLE OF RETURN CALCULATION AT MATURITY (5-year term)**

Security and Corresponding Bloomberg Rating	CP <sup>1</sup>	CP <sup>2</sup>		CP <sup>2</sup> / CP <sup>1</sup>	
		Bull Market	Bear Market	Bull Market	Bear Market
S <sub>1</sub> : Aflac, Inc. (AFL UN EQUITY)	51.14	62.39	47.05	1.22	0.92
S <sub>2</sub> : BCE Inc. (BCE CT EQUITY)	63.67	75.77	60.49	1.19	0.95
S <sub>3</sub> : Hermès Paris (RMS FP EQUITY)	638.40	715.01	574.56	1.12	0.90
S <sub>4</sub> : Burberry Group Plc (BRBY LN EQUITY)	2185.00	2469.05	1748.00	1.13	0.80
S <sub>5</sub> : Imperial Oil Limited (IMO CT EQUITY)	35.30	42.01	34.24	1.19	0.97
S <sub>6</sub> : Canadian Imperial Bank of Commerce (CM CT EQUITY)	106.64	133.30	95.98	1.25	0.90
S <sub>7</sub> : Fortis Inc. (FTS CT EQUITY)	54.89	65.32	51.60	1.19	0.94
S <sub>8</sub> : Givaudan SA (GIVN SE EQUITY)	2785.00	3342.00	2562.20	1.20	0.92
S <sub>9</sub> : Swisscom AG (SCMN SE EQUITY)	487.90	561.09	443.99	1.15	0.91
S <sub>10</sub> : Muenchener Rueckversicherungs AG (MUV2 GY EQUITY)	228.30	267.11	184.92	1.17	0.81
S <sub>11</sub> : Astellas Pharma Inc. (4503 JT EQUITY)	1552.00	1846.88	1505.44	1.19	0.97
S <sub>12</sub> : Pfizer Inc. (PFE UN EQUITY)	37.19	42.77	36.07	1.15	0.97
S <sub>13</sub> : Canadian Pacific Railway Limited (CP CT EQUITY)	306.43	367.72	291.11	1.20	0.95
S <sub>14</sub> : Public Storage (PSA UN EQUITY)	249.14	289.00	241.67	1.16	0.97
S <sub>15</sub> : Kone OYJ (KNEBV FH EQUITY)	52.42	66.57	50.32	1.27	0.96
S <sub>16</sub> : Accenture Plc (ACN UN EQUITY)	189.68	216.24	170.71	1.14	0.90
S <sub>17</sub> : RELX NV (REN NA EQUITY)	20.96	25.57	19.70	1.22	0.94
S <sub>18</sub> : The Procter & Gamble Company (PG UN EQUITY)	120.13	135.75	114.12	1.13	0.95
S <sub>19</sub> : Thomson Reuters Corporation (TRI CT EQUITY)	87.40	96.14	83.90	1.10	0.96
S <sub>20</sub> : Wesfarmers Limited (WES AT EQUITY)	39.62	45.56	35.66	1.15	0.90
		<b>Average CP<sup>2</sup> / CP<sup>1</sup></b>		<b>1.1760</b>	<b>0.9245</b>
		<b>Cumulative return considered*</b>		<b>17.60%</b>	<b>7.00%</b>
		<b>Annual compound rate of return*</b>		<b>3.30%</b>	<b>1.36%</b>

\* The return is presented for information purposes only and is not indicative of future performance. The maximum cumulative return of this investment is 20.000%. If the return at maturity is higher than 20.000%, the interest paid will be 20.000%.

**ADDITIONAL INFORMATION**

Info L1-L4...