

THE FOLLOWING TRANSACTIONS CAN NOW BE DONE OVER THE PHONE WITH THE HELP OF ONE OF OUR ADVISORS:

Regular operations and transactions

- Stop payments
- Trace requests
- Transfer funds
- Issue or replace a Desjardins Access Card
- Add services
- Change address

AccèsD

- Register for the service
- Reset password
- Sign up or reactivate transfers between individual accounts
- Add or remove a beneficiary
- Add or remove bills
- Navigation support

Financing and Investments

- Book an appointment
- Add, change or remove the Overdraft Transfer Service
- Accord D financing
- Open or close a regular savings (RS) account
- ADGF – address change, changing statement type

Visa Desjardins

- Request a card
- Transfer account
- Request or remove online statement
- Deactivate Visa cash advances at the ATM