

200, rue des Commandeurs Lévis (Québec) G6V 6R2 www.desjardinslifeinsurance.com/send

All provinces or territories – except Quebec: 1-800-278-0669 Quebec: 1-888-558-5525

Individual Insurance – SOLO Loan Insurance Additional documents needed for a disability claim

4 things to know before sending us your documents

- 1. SOLO Loan Insurance is individual credit insurance that helps you meet your financial obligations. That's why you have to provide proof for:
 - All your loans, lines of credit and credit cards with a balance of \$1,000 or more on the date your disability starts.
 - · All your leasing agreements.
- 2. The name of each person or business that applied for the loan or entered into the lease must be indicated on the documents you provide.
- 3. You must also provide **proof of insurance acceptance or refusal** in all cases, except when leasing a dwelling used as a principal residence by the insured person.
- 4. You must send all the documents indicated in the table below with your claim. Once you've started receiving payments, we won't be able to make changes to your monthly benefits, even if you add a loan or leasing agreement.

Loans, lines of credit, credit cards and leasing agreements	Documents you need to provide
 For the following loans and lines of credit: Mortgage loan Mortgage line of credit with or without principal repayment Line of credit Personal, student and renovation loan Business loan Loan to finance an investment (leveraged loan) Any other loan with or without principal repayment 	 Your loan agreement or mortgage renewal agreement Proof that you've accepted or refused the insurance offered by your financial institution for the loan or line of credit Your loan or line of credit statement for each of the 7 months before your disability start date (for example, if you've been unable to work since August 1, you need to provide us with your statements from January to June inclusive)
For your credit cards	 Your account statement for each of the 7 months before your disability start date (for example, if you've been unable to work since August 1, you need to provide us with your statements from January to June inclusive)
For a motor vehicle lease	 Your leasing agreement Proof that you've accepted or refused the insurance offered by the dealer for the lease
Only if your insurance started after July 25, 2018: For the lease of a dwelling used as a principal residence by the insured person	> Your lease