



2025 ANNUAL REPORT

Caisse Desjardins du Lac-Memphrémagog

Head office

230, rue Principale Ouest
Magog (Québec) J1X 2A5



Table of contents

Desjardins Group	III
Key figures	III
Information on our business segments	IV
Caisse	V
Approval of the Board of Directors	V
Key figures	V
Members of the Board of Directors	VI
Loans and allowance for credit losses	VII
Deposits	VII
Financial Report	1

Note to reader

The symbols K, M, and B are employed to denote thousands, millions, and billions, respectively. Thus, "\$400K" corresponds to "four hundred thousand dollars", "\$10M" to "ten million dollars", and "\$100G" to "one hundred billion dollars". This annual report was produced by the Finance Executive Division of Desjardins Group (Finance Division).

Desjardins Group

2025 key figures

More than

10 million

members and clients

2,244

members of the boards of directors

57,530

employees

\$638M

redistributed to members
and the community

\$3,811M

in surplus earnings

\$510.2B

in assets

23.7%¹

Tier 1A capital ratio

\$14.5B

in insurance
premiums²

Reserves of
\$32.7B³

This data comes from Desjardins Group's Combined financial statements and Management's Discussion and Analysis as at December 31, 2025.

¹ In accordance with the Capital Adequacy Guideline for financial services cooperatives issued by the Autorité des marchés financiers (AMF).

² Direct premiums written.

³ Including \$25.5B in indivisible shared wealth held in the caisses' general reserves.

Desjardins Group

Information on our business segments

Desjardins Group's financial reporting is grouped by activities, which are defined based on the needs of its members and clients and the markets in which Desjardins Group operates and reflect Desjardins Group's internal management method.

Accordingly, Desjardins Group's financial results are grouped in three business segments, namely **Personal and Business Services**, **Wealth Management and Life and Health Insurance**, and **Property and Casualty Insurance**.

The **Personal and Business Services** segment offers Desjardins Group members and clients a comprehensive, integrated offering designed to meet the needs of individuals, businesses, institutions, not-for-profit organizations and cooperatives. Desjardins Group operates in the financial services market in Quebec and is a player in financial services markets outside Quebec. This offering meets a range of needs including financial management, savings, payments, financing, specialty services, access to capital markets, development and venture capital, business ownership transfers and advice.

The **Wealth Management and Life and Health Insurance** segment plays a role in developing the financial autonomy of Desjardins Group members and clients, helping them to develop healthy financial habits. This segment supports members and clients, individuals and businesses, through various networks and designs life and health insurance product lines, and investment solutions. It also includes asset management and trust services.

The **Property and Casualty Insurance** segment offers insurance products to protect Desjardins Group members and clients to protect their assets and protect themselves against damage and loss.

Personal and Business Services	Wealth Management and Life and Health Insurance	Property and Casualty Insurance
Surplus earnings before member dividends of \$1,853 million ⁽¹⁾	Net surplus earnings of \$756 million ⁽¹⁾	Net surplus earnings of \$1,053 million ⁽¹⁾
Quebec's leader in residential mortgages	No. 1 in Canada and in Quebec for market-linked guaranteed investments	No. 2 property and casualty insurer in Quebec
Leader in personal savings in Quebec		Direct premiums written grew by \$431 million compared to 2024

For further details on each of the segments, refer to Note 29 "Segmented information" in the Desjardins Group 2025 Annual Report. In addition, the data presented in the table above is taken from the "Financial Highlights" section in the Desjardins Group 2025 Management's Discussion and Analysis.

⁽¹⁾ For the year ended December 31, 2025, Desjardins Group recorded net surplus earnings before member dividends of \$3,811 million, including \$149 million from Other category.

Approval of the Board of Directors

The annual report of Caisse Desjardins du Lac-Memphrémagog as at December 31, 2025 was duly approved by his Board of Directors.

We certify that this annual report complies with the reporting requirements of the *Act respecting financial services cooperatives* and the *Autorité des marchés financiers*.

Chair

Maxime Langlois

Secretary

Josiane Brault



2025 key figures for the caisse

35,801
members

\$1.6B
in assets

\$3.3M
redistributed to
members and
the community
including
\$2.8M
in member
dividends

Operating surplus
earnings of
\$34M

Surplus earnings
before member
dividends of
\$16.8M



Caisse Desjardins du Lac-Memphrémagog stands out for:

A dynamic team

under the general management of Sylvie Marcotte

Dedicated directors

as at December 31, 2025

Chair	Maxime Langlois
Secretary	Josiane Brault
Members of the Board of Directors	Iris Alméida-Côté Maxime Bertrand Isadora Boisier Danielle Bolduc Sébastien Cliche Gaétan Giguère Cédrick Hamel Michel Lafleur Guylaine Monty Jacques Pelletier
Board Succession program	Gabriel Lefrançois

LOANS AND ALLOWANCE FOR CREDIT LOSSES

As at December 31, 2025, the quality of the caisse's loan portfolio remained high. The following table presents the gross carrying amount of loans and their allowance for credit losses by stage:

(in thousands of Canadian dollars)	As at December 31, 2025									As at December 31, 2024
	Non-credit impaired				Credit-impaired		Total			Total
	Stage 1		Stage 2		Stage 3					
	Gross carrying amount	Allowance for credit losses	Gross carrying amount	Allowance for credit losses	Gross carrying amount	Allowance for credit losses	Gross carrying amount	Allowance for credit losses	Net carrying amount	Net carrying amount
Residential mortgages	\$ 969,564	\$ 218	\$ 38,120	\$ 93	\$ 1,713	\$ 140	\$ 1,009,397	\$ 451	\$ 1,008,946	\$ 881,740
Consumer and other personal loans	30,102	39	1,627	58	226	69	31,955	166	31,789	29,721
Business and government	235,909	292	37,430	429	6,123	1,087	279,462	1,808	277,654	262,024
Total	\$ 1,235,575	\$ 549	\$ 77,177	\$ 580	\$ 8,062	\$ 1,296	\$ 1,320,814	\$ 2,425	\$ 1,318,389	\$ 1,173,485

For further details, refer to Note 2 "Accounting Policies" in the Desjardins Group's combined financial statements for the year ended December 31, 2025.

Loans to restricted parties during the year 2025 totalled \$748K. Restricted parties include the board members of the Caisse and the Federation, the general manager of the Caisse, as well as their relatives.

DEPOSITS

Deposits consist of demand deposits (payable on demand), notice deposits (payable upon notice) and term deposits (payable on a fixed date). Demand deposits are interest-bearing or non-interest-bearing deposits, primarily accounts with chequing privileges, for which the Caisse does not have the right to require notice prior to withdrawal. Notice deposits are interest-bearing deposits, primarily savings accounts, for which the Caisse has the legal right to require notice prior to withdrawal. Term deposits are interest-bearing deposits, primarily fixed-term deposit accounts, guaranteed investment certificates or other similar instruments, with a term that generally varies from one day to 10 years and mature on a predetermined date.

The following table presents the breakdown of deposits:

(in thousands of Canadian dollars)	As at December 31, 2025				As at December 31, 2024
	Demand deposits	Notice deposits	Term deposits	Total	Total
Individuals	\$ 411,181	\$ 19,322	\$ 628,989	\$ 1,059,492	\$ 961,331
Business and government	299,688	435	21,885	322,008	269,802
Total	\$ 710,869	\$ 19,757	\$ 650,874	\$ 1,381,500	\$ 1,231,133

For further details, refer to Note 2 "Accounting Policies" in the Desjardins Group's combined financial statements for the year ended December 31, 2025.

2025 Financial Report

Caisse Desjardins du Lac-Memphrémagog

TABLE OF CONTENTS

2 Agreed-Upon Procedures Report

6 Financial report

Balance Sheet

Statement of Income

Statement of Changes in Equity

9 Note to the financial report

Note 1 Nature of operations and basis of accounting



Agreed-Upon Procedures Report of the financial report of the Caisse Desjardins du Lac-Memphrémagog

To the members of the Fédération des caisses Desjardins du Québec

Purpose of this agreed-upon procedures report

Our report is solely for the purpose of assisting the members of the Fédération des caisses Desjardins du Québec to determine whether the information included in the financial report of the Caisse, considering the Caisse's specific accounting adjustments, is in line with the information used for the preparation of the combined financial statements of the Desjardins Group and may not be suitable for another purpose. This report only covers the accounts and the items specified below in the financial report and does not cover the annual report.

Responsibilities of the Engaging party

The Fédération des caisses Desjardins du Québec has acknowledged that the agreed-upon procedures are appropriate for the purpose of the engagement. The Fédération des caisses Desjardins du Québec is responsible for the subject matter on which the agreed-upon procedures are performed.

PricewaterhouseCoopers LLP
1250 René-Lévesque Boulevard West, Suite 2500, Montréal, Quebec,
Canada H3B 4Y1
T.: +1 514 205 5000, F.: +1 514 876 1502
Fax to mail: ca_montreal_main_fax@pwc.com

"PwC" refers to PricewaterhouseCoopers LLP, an Ontario limited liability partnership.

Practitioner's responsibilities

We have conducted the agreed-upon procedures engagement in accordance with the Canadian Standard on Related Services (CSRS) 4400, Agreed-Upon Procedures Engagements. An agreed-upon procedures engagement involves our performing the procedures that have been agreed with the Fédération des caisses Desjardins du Québec, and reporting the findings, which are the factual results of the agreed-upon procedures performed. We make no representation regarding the appropriateness of the agreed-upon procedures.

This agreed-upon procedures engagement is not an assurance engagement. Accordingly, we do not express an opinion or an assurance conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported.

Professional ethics and quality management

We have complied with the relevant ethical and independence requirements in the rules of professional conduct/code of ethics issued by the various professional accounting bodies.

Our firm applies Canadian Standard on Quality Management (CSQM) 1, *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires the firm to design, implement and operate a system of quality management including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Procedures and findings

We have performed the procedures described below, which were agreed upon the Fédération des caisses Desjardins du Québec in the terms of engagement dated February 5, 2026, on the subject matter.

Procedures	Findings
1 Obtain the trial balance of the Caisse prior to the Caisse's specific adjustments as at December 31, 2025 and compare it to the Caisse's trial balance used in the audit of combined financial statements of the Desjardins Group as at December 31, 2025.	We have obtained the trial balance prior to the Caisse's specific adjustments as at December 31, 2025 and compared it to the trial balance of the Caisse used as part of the audit of the combined financial statements of the Desjardins Group as at December 31, 2025. We have noted no discrepancies.
2 Obtain the Caisse's specific accounting adjustments and add them to the trial balance prior to the Caisse's specific adjustments as at December 31, 2025. Round the result to the nearest thousand dollars.	We have obtained the accounting adjustments specific to the Caisse and added them to the trial balance prior to the Caisse's specific adjustments as at December 31, 2025. We have rounded the result to the nearest thousand dollars.
3 From the Caisse's financial report accounting chart, recalculate the balance of each financial statement line item of the Caisse's financial report using the result of procedure 2.	We have recalculated the balance of each financial statement line item of the Caisse's financial report from the Caisse's financial report accounting chart using the result of procedure 2.
4 Obtain the financial report of the Caisse as at December 31, 2025, and compare it to the result obtained in procedure 3.	We have obtained the Caisse's financial report as at December 31, 2025, and compared it to the result obtained in procedure 3. We have noted no discrepancies.

Restriction on distribution and use

Our report is intended solely for Members of the Fédération des caisses Desjardins du Québec, to the members of the Caisse and to the Autorité des Marchés Financiers. We make no representations or warranties of any kind to any other third party in respect of this report. Our report should not be distributed to parties other than the members of the Fédération des caisses Desjardins du Québec, the members of the Caisse or the Autorité des Marchés Financiers.

PricewaterhouseCoopers LLP¹

Montréal, Québec

March 13, 2026

¹ FCPA auditor, public accountancy permit No. A115888

Balance Sheet

(unaudited)

(in thousands of Canadian dollars)	As at December 31, 2025	As at December 31, 2024
ASSETS		
Cash and deposits with financial institutions	\$ 105,628	\$ 98,757
Investment in liquidity fund under management	27,668	29,872
Deposits with the Federation	24,997	29,379
Loans		
Residential mortgages	1,009,397	882,171
Consumer and other personal loans	31,955	29,876
Business and government	279,462	263,181
	1,320,814	1,175,228
Allowance for credit losses	2,425	1,743
	1,318,389	1,173,485
Investments in the Federation	42,653	42,653
Other assets		
Derivative financial instruments	55,888	34,501
Interest receivable	10,154	11,051
Right-of-use assets	269	463
Property, plant and equipment	2,463	2,329
Net defined benefit plan assets	1,468	816
Other	2,428	3,235
	72,670	52,395
TOTAL ASSETS	\$ 1,592,005	\$ 1,426,541
LIABILITIES AND EQUITY		
LIABILITIES		
Deposits		
Individuals	\$ 1,059,492	\$ 961,331
Business and government	322,008	269,802
	1,381,500	1,231,133
Other liabilities		
Derivative financial instruments	754	1,586
Interest payable	11,446	13,666
Lease liabilities	295	504
Net defined benefit plan liabilities	1,887	2,014
Other	8,035	4,925
	22,417	22,695
TOTAL LIABILITIES	1,403,917	1,253,828
EQUITY		
Capital stock	169	167
Distributable surplus earnings	14,771	8,015
Reserves	173,148	164,531
TOTAL EQUITY	188,088	172,713
TOTAL LIABILITIES AND EQUITY	\$ 1,592,005	\$ 1,426,541

Statement of Income

(unaudited)

For the years ended December 31

(in thousands of Canadian dollars)

	2025	2024
Interest income	\$ 90,376	\$ 79,159
Interest expense	53,687	52,336
NET INTEREST INCOME	36,689	26,823
Other income	9,012	8,451
OPERATING INCOME	45,701	35,274
Provision for credit losses	1,066	383
NON-INTEREST EXPENSE		
Salaries and fringe benefits	7,755	7,824
Occupancy costs	1,043	1,138
Other	1,847	1,951
	10,645	10,913
OPERATING SURPLUS EARNINGS	33,990	23,978
Income on fair value of derivative financial instruments	364	6,619
Assessments paid to Desjardins Group components and related costs	(13,309)	(12,433)
Community development expenses	(325)	(291)
SURPLUS EARNINGS BEFORE TAXES AND MEMBER DIVIDENDS	20,720	17,873
Income taxes on surplus earnings	3,903	3,300
SURPLUS EARNINGS BEFORE MEMBER DIVIDENDS	16,817	14,573
Member dividends	2,812	2,400
Tax recovery on member dividends	(744)	(630)
NET SURPLUS EARNINGS FOR THE YEAR AFTER MEMBER DIVIDENDS	\$ 14,749	\$ 12,803

Statement of Changes in Equity

(unaudited)

For the years ended December 31

	Reserves									
(in thousands of Canadian dollars)	Capital stock	Distributable surplus earnings	Appreciation reserve (derivative financial instruments)	Appreciation reserve (employee benefit plans)	General reserve	Reserve for future member dividends	Community Development Fund	Total reserves	Total equity	
BALANCE AS AT DECEMBER 31 2023	\$ 166	\$ 6,933	\$ (2,768)	\$ (1,542)	\$ 136,010	\$ 19,988	\$ 527	\$ 152,215	\$ 159,314	
Allocation to reserves adopted by the members at the general meeting	—	(6,933)	—	—	6,593	—	340	6,933	—	
Net adjustment for member dividends	—	—	—	—	(2)	—	—	(2)	(2)	
Balance after distribution	166	—	(2,768)	(1,542)	142,601	19,988	867	159,146	159,312	
Net surplus earnings for the year after member dividends	—	12,803	—	—	—	—	—	—	12,803	
Other comprehensive income for the year	—	595	—	—	—	—	—	—	595	
Statutory transfer	—	(5,600)	4,883	717	—	—	—	5,600	—	
Net amounts used during the year	—	215	—	—	—	—	(215)	(215)	—	
Other net change in capital stock	1	—	—	—	—	—	—	—	1	
Net adjustment for member dividends	—	2	—	—	—	—	—	—	2	
BALANCE AS AT DECEMBER 31, 2024	\$ 167	\$ 8,015	\$ 2,115	\$ (825)	\$ 142,601	\$ 19,988	\$ 652	\$ 164,531	\$ 172,713	
Allocation to reserves adopted by the members at the general meeting	—	(8,015)	—	—	7,666	—	349	8,015	—	
Net adjustment for member dividends	—	—	—	—	1	—	—	1	1	
Balance after distribution	167	—	2,115	(825)	150,268	19,988	1,001	172,547	172,714	
Net surplus earnings for the year after member dividends	—	14,749	—	—	—	—	—	—	14,749	
Other comprehensive income for the year	—	624	—	—	—	—	—	—	624	
Statutory transfer	—	(841)	266	575	—	—	—	841	—	
Net amounts used during the year	—	240	—	—	—	—	(240)	(240)	—	
Other net change in capital stock	2	—	—	—	—	—	—	—	2	
Net adjustment for member dividends	—	(1)	—	—	—	—	—	—	(1)	
BALANCE AS AT DECEMBER 31, 2025	\$ 169	\$ 14,771	\$ 2,381	\$ (250)	\$ 150,268	\$ 19,988	\$ 761	\$ 173,148	\$ 188,088	

NOTE TO THE FINANCIAL REPORT (unaudited)

NOTE 1 - NATURE OF OPERATIONS AND BASIS OF ACCOUNTING

Caisse Desjardins du Lac-Memphrémagog (the caisse) is a cooperative whose purpose is to accept and help grow the savings of its members, as well as to extend credit and provide other financial products and services to its members. Its mission also includes fostering cooperation and promoting economic, social and cooperative education. It is governed by the *Act Respecting Financial Services Cooperatives* (the Act).

The caisse is registered with the Autorité des marchés financiers. It is also a member of the Fonds de sécurité Desjardins, whose main purpose is to establish and manage a security, liquidity or mutual assistance fund for caisses members of the Fund.

The caisse is a member of the Fédération des caisses Desjardins du Québec (the Federation), which controls other components that together make up Desjardins Group.

This financial report has been prepared in accordance with the requirements set out in the Act. Deposits and borrowings with the Federation are presented on a net basis, although there is no contractual right to settle on a net amount. Except for the presentation of deposits and borrowings with the Federation, the caisse applies accounting methods consistent with those used for the preparation of the combined financial statements of the Desjardins Group, in accordance with the International Financial Reporting Standards issued by the International Accounting Standards Board.

Some figures from the prior year were reclassified for consistency with the presentation of the current year's financial statements. This reclassification did not affect the caisse's surplus earnings or total assets and liabilities.

