

**CLAIM PROCEDURE****IMPORTANT**

In order to process your request, we must ask you to complete this form and to **sign the *Mandate* section below and the *Signature and Authorization* section at the back**. This will enable us to file claims with the Régie de l'assurance maladie du Québec (RAMQ) on behalf of the insured.

Note: RAMQ does not return the original statements of account, invoices or receipts. Always keep a copy for your records.

All documents must be sent to: Travel Insurance Claims
200, rue des Commandeurs
Lévis (Québec) G6V 6R2

MANDATE

I, the undersigned, _____ hereby
(please print)

specifically mandate the insurer, Desjardins Financial Security Life Assurance Company, to

- 1) submit to RAMQ, in accordance with the laws and regulations applied by RAMQ, claims on my behalf for insured medical and hospital services rendered to me, my spouse or my children

at _____
(city, country)

during my stay from _____ to _____
Year Month Day (date) Year Month Day (date)

This section must be completed if other family members received medical attention during the trip.

Spouse: _____ Health Insurance Card N°: _____

Child: _____ Health Insurance Card N°: _____

Child: _____ Health Insurance Card N°: _____

- 2) provide to RAMQ and receive from it all information, documents or any other proofs needed for the study, assessment and payment of these claims.
- 3) receive from RAMQ the reimbursements made and payable to me, my spouse or my children.

I HEREBY AUTHORIZE RAMQ to approve the claims submitted hereunder on my behalf and to act according to this mandate, as well as to forward to the insurer any information it may request concerning my status of Insured or that of my spouse and children.

NOTE: RAMQ also requires a signature on the back of the form to process this request.

Signature of Insured

Health Insurance Card Number

Note: The beneficiary is the person who has received the care.

BENEFICIARY'S IDENTITY		LAST NAME		LAST NAME AT BIRTH (IF DIFFERENT)			
HEALTH INSURANCE NUMBER		FIRST NAME		DATE OF BIRTH		SEX	
LETTERS		FIGURES		YEAR		MONTH	
				DAY		<input type="checkbox"/> M <input type="checkbox"/> F	

PERMANENT ADDRESS IN QUEBEC		NO		STREET		APT		TOWN OR VILLAGE	
PROVINCE		POSTAL CODE		TELEPHONE NUMBER AT HOME		TELEPHONE NUMBER AT WORK		AREA CODE	

ADDRESS OUTSIDE QUEBEC		NO		STREET		APT		TOWN OR VILLAGE	
PROVINCE OR STATE AND COUNTRY		POSTAL CODE		TELEPHONE NUMBER AT HOME		TELEPHONE NUMBER AT WORK		AREA CODE	

CHEQUE TO BE MAILED TO:		<input type="checkbox"/> ADDRESS ①		<input type="checkbox"/> ADDRESS ②		INQUIRIES TO BE SENT TO:		<input type="checkbox"/> ADDRESS ①		<input type="checkbox"/> ADDRESS ②	
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STAY OUTSIDE QUEBEC		DATE OF DEPARTURE		DATE OF RETURN		<input type="checkbox"/> ACTUAL		<input type="checkbox"/> PLANNED	
		YEAR MONTH DAY		YEAR MONTH DAY					

REASON FOR STAY OUTSIDE QUEBEC		Do you keep a residence outside Quebec?		<input type="checkbox"/> YES		<input type="checkbox"/> NO		
<input type="checkbox"/> VACATION OR PLEASURE TRIP	Employer's name		Do you keep a residence in Quebec?		<input type="checkbox"/> YES		<input type="checkbox"/> NO	
<input type="checkbox"/> WORK			Do you intend to return to Quebec within twelve months of your departure?		<input type="checkbox"/> YES		<input type="checkbox"/> NO	
<input type="checkbox"/> STUDIES	Attach written attestation from educational institution with dates of your courses, unless you have already done so							
<input type="checkbox"/> MEDICAL CARE	If you have applied to the Régie for authorization, enter reference number							
<input type="checkbox"/> OTHER	Specify							

OTHER STAYS OUTSIDE QUEBEC DURING THE YEAR					
1 st STAY		2 nd STAY		3 rd STAY	
DEPARTURE DATE		RETURN DATE		DEPARTURE DATE	
YEAR MONTH DAY		YEAR MONTH DAY		YEAR MONTH DAY	
YEAR MONTH DAY		YEAR MONTH DAY		YEAR MONTH DAY	

PERMANENT MOVE		TO ANOTHER CANADIAN PROVINCE:		YEAR MONTH DAY		ABROAD:		YEAR MONTH DAY	
		Date of arrival in other province				Date of departure from Quebec			

SERVICES RECEIVED		Give reason for receiving medical or hospital services							
Describe services received (e.g. examination, X-rays, surgery) If you need more space, use separate sheet									
								List town and province (or country) where services were rendered	

IF SERVICES WERE REQUIRED DUE TO AN ACCIDENT, SPECIFY		DATE OF ACCIDENT		TYPE OF ACCIDENT		SPECIFY	
YEAR MONTH DAY		<input type="checkbox"/> ROAD		<input type="checkbox"/> WORK		<input type="checkbox"/> OTHER	

AMOUNT CLAIMED		CANADIAN CURRENCY		OTHER CURRENCY (SPECIFY)		HAS THE BILL BEEN PAID? IF YES		AMOUNT	
		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/> NO <input type="checkbox"/> YES		<input type="checkbox"/> IN FULL <input type="checkbox"/> IN PART	

Have you ever worked outside Canada?		<input type="checkbox"/> NO <input type="checkbox"/> YES		COUNTRY		FROM		TO	
						YEAR MONTH DAY		YEAR MONTH DAY	

SIGNATURE AND AUTHORIZATION		IF THE BENEFICIARY IS NOT SIGNING THIS FORM, ENTER THE NAME OF THE PERSON WHO IS SIGNING ON HIS/HER BEHALF		RELATIONSHIP TO BENEFICIARY (FATHER, MOTHER, SPOUSE, GUARDIAN, ETC.)	
I hereby declare, knowing that this declaration has the same force and effect as if made under oath and in virtue of the Canada Evidence Act, that the above information is accurate, and I authorize the Régie de l'assurance maladie du Québec (RAMQ) to obtain any further information it may require from the health professional or the hospital concerned.		SIGNATURE:		YEAR MONTH DAY	
If the services referred to in this Application for Reimbursement were rendered following a road accident, I authorize RAMQ to forward to the S.A.A.Q. copies of any documents I may have sent it or it may have sent me, in order to facilitate the processing of my claim.					